Symantec Backup Exec™ System Recovery 2010

Error Code Reference Guide

May 2010

Error code	Revised error description	How to fix
EBAB0005	Errors exist.	http://entsupport.symantec.com/umi/v-281-2987-5
EBAB0013	A test that safeguards the program integrity failed unexpectedly.	http://entsupport.symantec.com/umi/v-281-2987-19
EBAB001A	An unknown exception has occurred.	http://entsupport.symantec.com/umi/v-281-2987-26
EBAB00CC	Application is unable to continue due to lack of memory.	http://entsupport.symantec.com/umi/v-281-2987-204
EBAB03E9	Internal application error: Memory access violated, application tried to read memory.	http://entsupport.symantec.com/umi/v-281-2987-1001
E7D1001E	Unable to read from file.	http://entsupport.symantec.com/umi/v-281-2001-30
E7D1001F	Unable to write to file.	http://entsupport.symantec.com/umi/v-281-2001-31
E7D10020	Unable to seek to the specified offset.	http://entsupport.symantec.com/umi/v-281-2001-32
E4BC0012	An interaction with the catalog's database layer failed unexpectedly.	http://entsupport.symantec.com/umi/v-281-1212-18
ED800012	The internal structure of the recovery point file is invalid, damaged, or unsupported.	http://entsupport.symantec.com/umi/v-281-3456-18
ED800016	The target disk is full.	http://entsupport.symantec.com/umi/v-281-3456-22
EC8F03EA	Cannot create a virtual volume image of the selected drive.	http://entsupport.symantec.com/umi/v-281-3215-1002
EC8F03ED	Cannot create the recovery point.	http://entsupport.symantec.com/umi/v-281-3215-1005
EC8F03F1	Cannot open the recovery point.	http://entsupport.symantec.com/umi/v-281-3215-1009
EC8F03F2	Cannot copy data from the recovery point to the destination.	http://entsupport.symantec.com/umi/v-281-3215-1010
EC8F03FE	Cannot read the properties of the job.	http://entsupport.symantec.com/umi/v-281-3215-1022
EC8F1772	A component is not installed correctly.	http://entsupport.symantec.com/umi/v-281-3215-6002
EC8F17B3	Cannot complete copying of the drive.	http://entsupport.symantec.com/umi/v-281-3215-6067
EC8F17B9	The job is currently disabled.	http://entsupport.symantec.com/umi/v-281-3215-6073
EC8F17BB	Cannot retrieve schedule information.	http://entsupport.symantec.com/umi/v-281-3215-6075
EC8F1C50	Cannot create file backup for the job.	http://entsupport.symantec.com/umi/v-281-3215-7248
EC8F1F45	Cannot convert image file.	http://entsupport.symantec.com/umi/v-281-3215-8005
EC8F1F4F	Cannot copy image file.	http://entsupport.symantec.com/umi/v-281-3215-8015
E7C3000F	The device cannot read some sectors.	http://entsupport.symantec.com/umi/v-281-1987-15
E0BB0061	Win32/Win64 API failed.	http://entsupport.symantec.com/umi/v-281-187-97
E0BB0083	Unable to create incremental recovery point.	http://entsupport.symantec.com/umi/v-281-187-131
E0BB00B5	Snapshot error.	http://entsupport.symantec.com/umi/v-281-187-181
E0BB0147	The operation is not currently enabled.	http://entsupport.symantec.com/umi/v-281-187-327
E0BB0191	Search engine support cannot be enabled for this incremental recovery point.	http://entsupport.symantec.com/umi/v-281-187-401
E7B70001	Win32/Win64 API failed.	http://entsupport.symantec.com/umi/v-281-1975-1
E7B70005	Snapshot error.	http://entsupport.symantec.com/umi/v-281-1975-5
EBAB0003	This feature is not implemented.	
EBAB0004	This feature is not implemented.	
ABAB0006	Warnings exist.	
6BAB0007	Information status messages exist.	
EBAB0008	Unable to open.	
EBAB0009	Unable to read.	
EBAB000A	Unable to write.	
EBAB000B	Unable to seek to offset.	
EBAB000C	Specified resource cannot be released; it is currently not allocated.	
EBAB000D	Unable to seek to offset.	
EBAB000E	The specified value is not within the valid range.	
6BAB000F	Debug information follows.	
6BAB0010	Log information follows.	
EBAB0011	Syntax error.	
ABAB0012	Files not found.	
EBAB0014	A callback responder has already been registered for the event.	
EBAB0015	The callback responder has not been registered for the event.	
EBAB0016	The Tivoli Storage Manager (TSM) API version is incorrect.	
EBAB0017	The Tivoli Storage Manager (TSM) database returned error.	
ABAB0018	The sleeping thread was awakened early by another event.	
EBAB0019	Unable to reboot the computer.	
EBAB001B	The correct media is not loaded.	
EBAB001C	Insert the media.	
EBAB001D	The application cannot be run in Win32 mode.	
EBAB001E	The OS cannot run the application - invalid ordinal.	
EBAB001F	The OS cannot run the application - invalid code segment.	
EBAB0020	The OS cannot run the application - invalid stack segment.	
EBAB0021	The OS cannot run the application - invalid module type.	
EBAB0022	Cannot run the application in Win32 mode - invalid signature.	
EBAB0023	The OS cannot run the application - marked invalid.	
EBAB0024	The application is not a valid Win32 application.	
EBAB0025	The OS cannot run the application - iterated data exceeds 64k.	
EBAB0026	The OS cannot run the application - invalid minimum allocation size.	
EBAB0027	The OS cannot run the application - invalid segdpl.	
EBAB0028	The OS cannot run the application - reloc chain exceeds limit.	
EBAB0029	The OS cannot run the application - loop in reloc chain.	
EBAB002A	The image file is not valid for the current machine type.	
EBAB002B	The system cannot find the message text.	
EBAB00C8	A cancel has been requested.	
EBAB00C9	An alternate thread of execution has reported an error.	
EBAB00CA	Unable to execute command.	
EBAB00CB	Unable to execute command due to unknown reason.	
EBAB00CD	An exception has occurred.	
EBAB03E8	Internal application error: Hardware exception.	
EBAB03EA	Internal application error: Memory access violated, application tried to write to memory.	
EBAB03EB	Internal application error: Application timed out.	
EBAB03EC	An I/O stream has an unexpected format.	
EBAB03ED	Action cannot be completed due to in invalid type.	
EBAB03EE	Operating System API failed.	
ABAB03EF	Operating System API failed.	
6BAB03F0	Operating System API failed.	
EBAB03F2	Cannot interpret the type of the specified string.	
EBAB03F3	The specified string contains non-numeric characters that cannot be converted to a numeric value.	
EBAB03F4	Cannot consume all of the input while converting the specified string to numeric type.	
EBAB03F5	Error while converting string to numeric type.	
EBAB03F6	File does not contain a valid signature.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
E0060001	Invalid number of bits.	
E0060002	Invalid buffer size.	
E0060003	Block is out of range.	
E0060004	Bit is out of range.	
E0060005	Bad pointer in block.	
E0060006	Integrity check found an invalid marker in the block.	
E0060007	Integrity check found an invalid run count in the block.	
E0060008	Integrity check found unsorted runs in the block.	
E0060009	Integrity check found overlapping runs in the block.	
E006000A	Integrity check found invalid number of blocks.	
E006000B	Integrity check found invalid number of bits in the block.	
E006000C	Failed to open the bitmap before attempting to read or write.	
E006000D	Bitmap was opened previously, but not closed.	
E006000E	Bitmap was opened using the wrong read/write mode.	
E006000F	Attempting to read from an empty bitmap.	
E0060010	Attempting to expand a bitmap located in a predefined buffer.	
E0060011	Attempting to import a bitmap with an invalid signature.	
E0060012	Bitmap should not be destructed with a positive reference count.	
E0060013	Representation of a sector view does not map to its parent.	
E0060014	Bitmap view must be initialized with a non-zero Bit-factor value.	
E0060015	Bitmap view is not aligned on base bitmap boundaries.	
E0060016	Cannot add a child to the tree.	
E0060017	A new root node is required for the tree.	
E0060018	Cannot set the Bit count.	
E0060019	Integrity check found an invalid marker in Bitmap node.	
E006001A	Integrity check found an invalid run count in the Run list.	
E9290000	The value specified is not of valid type.	
E9290001	File does not exist.	
E9290002	The value specified is not within the valid range.	
E9290003	No value specified.	
E9290004	Invalid parameter.	
E9290005	RunTime Configuration (RTC) file is corrupt.	
E9290006	RunTime Configuration (RTC) file is missing.	
A9290007	Application license has expired.	
E9290008	Initialization File (INI) file is corrupt.	
69290009	Application license will expire soon.	
E929000A	Initialization File (INI) file is corrupt.	
E929000B	The value specified is not valid.	
E929000C	The operation is not allowed under the terms of the current software license.	
E929000D	This functionality is disabled because the application license has expired.	
E929000E	The specified value is not in the list.	
E929000F	The HPC file cannot be loaded or created.	
E9290010	Invalid filename.	
E7D10001	Unable to parse empty path.	
E7D10002	The specified path contains invalid character.	
E7D10003	The specified path does not conform to a known path format.	
E7D10004	File is opened in a mode that does not permits this operation.	
E7D10005	Unable to access the file through the application interface.	
E7D10006	The path specified is not normalized properly.	
E7D10007	File accessor failed to parse the path.	
A7D10008	Path not handled by this file accessor.	
E7D10009	Path not handled by any file accessor.	
E7D1000A	Parent exists, but is not a directory.	
E7D1000B	Unable to make directory.	
E7D1000C	The value specified for this property or parameter is beyond the supported range.	
E7D1000D	Unable to create a new file. It already exists.	
E7D1000E	Unable to open file. It does not exist.	
67D1000F	Files are different sizes.	
67D10010	Files do not match.	
67D10011	Files do not match.	
67D10012	Files are different; one of the files was truncated.	
A7D10013	Path owned by this file accessor has now found the path to be invalid.	
A7D10014	This file accessor has modified the target path. Target path needs to be reparsed.	
A7D10015	File flush did not fully complete.	
E7D10016	Unable to set attributes.	
E7D10017	Unable to delete.	
E7D10018	Unable to set date.	
E7D10019	Unable to set size.	
E7D1001A	Unable to rename.	
67D1001B	Source and target are same. No action required.	
A7D1001C	Data transfer was interrupted.	
E7D1001D	Unable to open.	
E7D10021	Cannot copy a folder into a file.	
E7D10022	Unable to rename. A file with the same name already exists.	
E7D10023	The action is not allowed in this part of the namespace.	
67D10024	Unable to set date.	
E7D10025	Unable to close.	
E7D10026	Unable to get attributes.	
E7D10027	Unable to get size.	
E7D10028	Unable to open file in read-write mode.	
E7D10029	Unable to open file in append mode.	
E7D1002A	Unable to create new file.	
E7D1002B	Invalid disposition, unable to open.	
E7D1002C	Invalid path, unable to open file.	
E7D1002D	The path is invalid.	
E7D1002E	Unable to initialize the GEARworks toolkit needed for CD/DVD R/RW I/O.	
E7D1002F	Unable to initialize the device for CD/DVD R/RW I/O.	
E7D10030	Unable to open a new volume for writing on removable media.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
E7D10031	Unable to allocate a new session for writing on removable media.	
E7D10032	Unable to open a new track for writing on removable media. Be sure that the media is compatible with the device and that it is properly inserted. The device must also support either variable or fixed packet writing.	
E7D10033	Unable to seek to a non-sequential offset within a file being written to removable media.	
E7D10034	Unable to eject the removable media.	
E7D10035	Unable to retract the removable media.	
E7D10036	Unable to finalize the changes made to the removable media.	
E7D10037	There is no removable media session to finalize.	
E7D10038	Unable to find removable media.	
E7D10039	The removable media is not erasable.	
E7D1003A	Unable to erase media.	
E7D1003B	Unable to de-initialize the GEARworks toolkit needed for CD/DVD R/RW I/O.	
E7D1003C	There is not enough space.	
E7D1003D	Unable to parse file.	
E7D1003E	Platform error.	
E7D1003F	Unable to create named pipe.	
E7D10040	Unable to connect to the named pipe.	
E7D10041	Unable to establish a network connection.	
E7D10042	File sharing flag is invalid.	
E7D10043	Unable to determine a property.	
E7D10044	Unable to get date.	
E7D10045	Network provider failed with an error.	
E7D10046	Unable to set file size.	
E7D10047	Set file size is not implemented.	
67D10048	File does not exist.	
E7D10049	Device appears to be offline, disconnected, or unavailable.	
67D1004A	File's size is not known.	
67D1004B	Unable to determine file's size.	
E7D1004C	Cannot append to this media.	
E7D1004D	Unable to add a label to the removable media.	
E7D1004E	Server returned http status code.	
E7D1004F	A WinHttp function failed.	
E7D10050	A WinHttp SSL layer failed.	
E7D10051	One of the WinHttp function returned an error.	
E7D10052	The WebDAV functionality cannot be emulated over generic http.	
E7D10053	Unable to copy.	
E7D10054	Incompatible version of BE Interface or BE Interface Read Compatible or VPRO Interface or VPRO Interface Read Compatible.	
E7D10055	Event timed out, the file transfer would be aborted.	
E7D10056	BE server returned an error.	
E7D10057	File accessor failed to parse the path.	
E4020001	Cannot find the specified resource in the list of resources.	
E4020002	Cannot find INF files.	
E4020003	Cannot get INF file information.	
E4020004	Cannot get device driver information from the file.	
E4020005	Cannot get default control set number.	
E4020006	Cannot create target control set.	
E4020007	Cannot change the value of the default control set.	
E4020008	Cannot save old default control set value.	
E4020009	Cannot load hive file.	
E402000A	Cannot copy control set.	
E402000B	The INF file has a syntax error.	
E402000C	The INF file has a syntax error.	
E402000D	The section has an invalid DDInstall section extension.	
E402000E	Invalid INF version string found in the INF file.	
E402000F	The INF file has a bad directive.	
E4020011	The service not found in [IsSystemBootDevice] in TxtSetup.sif.	
E4020012	The service has an invalid value in [IsSystemBootDevice] in TxtSetup.sif.	
E4020013	File not found in any .CAB.	
60070001	The locale is not supported.	
60070002	The localization layer has already been initialized. Subsequent calls are ignored.	
60070003	Using locale that is native locale for the OS.	
60070004	This language cannot be displayed in a console window.	
60070005	The language is not supported.	
60070006	The region is not supported.	
E0070007	No locale could be loaded. A generic Posix locale will be used.	
E0070008	The strings in the file could not be loaded. The file may be damaged or inaccessible.	
A0070009	The localized version of some strings do not exist. English versions of these strings will be used instead.	
E007000A	Codepage is not supported.	
EBAA0001	Invalid value for a timeout interval. Choose a number within valid range.	
E7640001	The work in progress has been cancelled.	
EA9D0001	The registry file is already open.	
EA9D0002	The registry file is already open.	
EA9D0003	Unable to read registry file.	
EA9D0004	Unable to write registry file.	
EA9D0005	Unable to seek in registry file.	
EA9D0006	Registry file is not open.	
EA9D0007	Bad registry file signature.	
EA9D0008	Bad registry page signature.	
EA9D0009	Bad registry key node signature.	
EA9D000A	Bad registry key leaf signature.	
EA9D000B	Bad registry value signature.	
EA9D000C	Registry key not open.	
EA9D000D	Invalid registry handle.	
EA9D000E	Registry key is not empty.	
EA9D000F	Open key table is full.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
EA9D0010	Unable to read registry key.	
EA9D0011	Unable to read registry value.	
EA9D0012	Unable to write registry value.	
EA9D0013	Registry hash table is greater than 4096 bytes.	
EA9D0014	Registry name table is greater than 4096 bytes.	
EA9D0015	Key name template is greater than 32 characters.	
EA9D0016	Rename target already exists.	
EA9D0017	Unable to open registry hive file.	
EA9D0018	Unable to close registry hive file.	
EA9D0019	Bad checksum in registry file header.	
EA9D001A	New item length does not match original.	
EA9D001B	User buffer too small.	
EA9D001C	Unsupported operation.	
EA9D001D	Registry not opened for writing.	
EA9D001E	Key not opened for writing.	
EA9D001F	Insufficient resources to complete operation.	
EA9D0020	Platform error.	
EA9D0021	No more matching names.	
EA9D0022	Bad item length in hive file.	
EA9D0023	Bad format for key or value name.	
EA9D0024	The registry version is not supported.	
E7CF0001	Throttle cannot find the resource in the list of resources.	
E7BB0001	Utilization cannot find the resource in the list of resources.	
E7BB0002	The resource is already in the list of resources.	
E7BB0003	The resource is an unknown counter on this platform.	
E7BB0004	Resource could not be added.	
E7BB0005	Resource could not be added.	
E7BB0006	No resources have been registered for the devices.	
E7BB0007	Could not get formatted counter value.	
E7BB0008	Could not get formatted counter value.	
E7BB0009	Could not load PDH.DLL.	
E7BB000A	Invalid data encountered while attempting to get load.	
E7D40001	Unable to generate writable device list.	
E7D40002	Cannot locate Gear device.	
E7D40003	Unable to initialize the Gearworks toolkit.	
E7D40004	Unable to initialize the Gear toolkit generator.	
E7D40005	Unable to get the CDR defaults.	
E7D40006	Unable to set the CDR defaults.	
E7D40007	Unable to set the CDR parameters.	
E7D40008	Unable to create a device handle.	
E7D40009	Unable to retrieve the disc info.	
E7D4000A	Unable to check removable media device status.	
E7D4000B	No media present in the removable device.	
E7D4000C	This device or media failed to mount.	
E4BC0001	The file backup function is not yet implemented.	
E4BC0002	The file backup failed.	
E4BC0003	The file restore failed.	
E4BC0004	Unable to backup file.	
E4BC0005	Unable to restore file id.	
E4BC0006	Could not start the compression operation.	
E4BC0007	Could not create a segment of the backup file.	
E4BC0008	Failed to add the backup file information to the catalog.	
E4BC0009	Failed to add a segment of the backup file information to the catalog.	
E4BC000A	The backup directory does not exist.	
E4BC000B	The backup file information in the file segment does not match information in the catalog.	
E4BC000C	Failed to create the Component Object Model (COM) backup event handler object.	
E4BC000D	Failed to create the Component Object Model (COM) restore event handler object.	
E4BC000E	Unable to register for backup or restore media events.	
E4BC000F	A cancel request was submitted during the file backup operation.	
E4BC0010	The catalog cannot be created because of internal syntax errors.	
E4BC0011	The existing catalog uses a schema that is incompatible with this program and cannot be used.	
E4BC0013	Failed to remove extra file versions from drive.	
E4BC0014	Failed to update the available segments column in the catalog.	
E4BC0015	Failed to initialize compression.	
E4BC0016	Failed to initialize the decompression.	
E4BC0017	Unable to uncompress file data. The data is likely corrupt.	
E4BC0018	This backup file was created by a newer version of this software.	
E4BC0019	The file import failed.	
E4BC001A	Cannot read encrypted backup file without password.	
A4BC001B	No files matched the backup criteria.	
E4BC001C	A scan for files to backup is already running. Cannot run more than one scan at the same time.	
64BC001D	The scan for files to backup has not yet completed.	
E4BC001E	Failed to update the media path column in the catalog.	
E4BC001F	This backup file is a newer version that cannot be accessed by this format version.	
E4BC0020	Failed to remove the extra source directories in the catalog.	
E0C10001	File does not exist or is unavailable.	
E0C10002	Problem executing current operation.	
E0C10003	Access denied.	
E0C10004	The connection to the remote server had to be reopened.	
E0C10005	Connection broken, attempts to reopen the connection to the server have maxed out.	
E6F10001	The Logical Disk Manager (LDM) database cannot be used.	
E6F10002	The Logical Disk Manager (LDM) database is corrupt.	
ED800000	The span file is missing.	
ED800001	The file is corrupt, because its size is not a valid recovery point size.	
6D800002	The file and its spans have different sizes. This is uncommon, but may not be a problem.	
ED800003	Recovery point compression is not supported under the terms of the current software license.	
ED800004	The password has lesser than the minimum number of characters required.	
ED800005	Internal file stream not found.	

Error code	Revised error description	How to fix
ED800006	Internal parent of stream not found.	
ED800007	Internal stream already exists.	
ED800008	Recovery point volume not found in the file.	
ED800009	GoBack driver not found.	
ED80000A	Unable to retrieve data from GoBack driver.	
ED80000B	Missing file system size.	
ED80000C	Write error in modified files list.	
ED80000D	Cannot create file as the maximum number of files in a span set has been reached. Increase the span size to reduce the number of files.	
ED80000E	A password is required to open this recovery point.	
ED80000F	The recovery point cannot be opened without ejecting the media.	
ED800010	This recovery point file is a newer version that cannot be accessed by this format version.	
ED800011	This file does not appear to be a recovery point file. It must be some other type of file.	
ED800013	Operation cancelled by user.	
ED800014	Unable to overwrite existing file.	
ED800015	Unable to erase media.	
ED800017	The media is write protected or otherwise unwritable.	
ED800018	The recovery point file cannot be found.	
ED800019	The recovery point file could not be opened.	
ED80001A	Unable to find data in recovery point.	
ED80001B	This recovery point file is a newer version and uses a parameter not supported by this version.	
ED80001C	Invalid recovery point filename.	
AD80001D	There are no more items in the list.	
ED80001E	Attempting to allocate too many streams.	
ED80001F	This recovery point file uses a form that is not supported by this version of the product on this platform.	
ED800020	Unable to load shared library.	
AD800021	File Span table is incorrect.	
ED800022	Spanning mismatch.	
ED800023	Invalid frame size.	
ED800024	Invalid Frame.	
ED800025	Frame does not match initial frame.	
ED800026	Frame is not initialized.	
ED800027	Frame buffer has been modified.	
ED800028	The partition being opened does not exist in the recovery point.	
ED800029	Recovery point files of this version are not supported.	
ED80002A	Failed to open parent recovery point file.	
ED80002B	The GUID does not match with the GUID in the parent recovery point.	
ED80002C	The sequence number does not match with the sequence number in the parent recovery point.	
ED80002D	The bitmap for the volume is not the same size as the data.	
ED80002E	The bitmap for the volume cannot be read from the recovery point.	
ED80002F	Unable to access virtual (not yet created) recovery point.	
ED800030	Unable to open the file exclusively.	
ED800031	The point in time is not an incremental.	
ED800032	Cannot create temporary file for command input.	
ED800033	An attempt to collapse an incremental range failed.	
AD800034	Recovery point does not contain a GUID (globally unique identifier).	
ED800035	Recovery point does not contain the requested information.	
6D800036	The internal structure of the recovery point file is invalid, damaged, or unsupported.	
6D800037	Recovery point bitmaps may be corrupt. Recovery point restoration may not be possible.	
6D800038	Non-critical internal recovery point structures may be corrupt. If this is the only error then it may be possible to restore the recovery point without problems.	
ED800039	Some of the frames (regions) within the recovery point failed Cyclic Redundancy Check (CRC) validation.	
ED80003A	Decompression failed on some of the frames within the recovery point.	
6D80003B	The D3i file cannot be validated.	
ED80003C	Unable to find a recovery point directory in V2i file. This may happen when the recovery point is spanned across multiple files and some of the files are missing, or if recovery point creation failed and the partially created file was not cleaned up (deleted).	
E98F0001	Database file not specified.	
E98F0002	Cannot retrieve list of computers.	
E98F0003	Not a valid object to save in Database.	
E98F0004	Recovery Point Access Method (RPAM) initialization failed.	
E98F0005	Failed to create the Component Object Model (COM) V2iExposed headers handler object.	
E98F0006	Failed to create the Component Object Model (COM) V2iProtected headers handler object.	
E98F0007	Table of contents initialization failed.	
E98F0008	Opening stream of table of contents failed.	
E98F0009	Failed to create the Component Object Model (COM) Mount handler object.	
E98F000A	Cannot retrieve list of Images.	
E98F000B	Cannot retrieve list of Volumes.	
E98F000C	Cannot retrieve list of Recovery Points.	
E98F000D	Cannot retrieve list of Objects from Recovery Point Access Method (RPAM).	
A98F000E	The backup cannot be opened because its password is unknown. This will prevent further validity testing on its data.	
E98F000F	The backup cannot be opened; it may be corrupt or damaged. Unless the failure was caused by temporary read problems, the data in the backup may no longer be usable.	
A98F0010	The backup is not licensed for system recovery to dissimilar hardware.	
A98F0011	The backup does not contain table of contents information. Fast search for files may be disabled or may run more slowly.	
A98F0012	The backup contains table of contents entries without security descriptors. If the backup is indexed, its contents will be publicly searchable in end-user web-style retrieve.	
A98F0013	Recovery Point Access Method (RPAM) cannot open the backup information. Please configure the location and try again.	
E98F0014	Failed to verify Cyclic Redundancy Check (CRC) headers or data.	
E98F0015	Verify Cyclic Redundancy Check (CRC) operation cancelled by user.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide
Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
E98F0016	Backup does not contain enough meta data to distinguish between crash-consistent and fully quiesced volumes. The check for a cleanly quiesced volume will be skipped.	
E98F0017	The data in this backup was not fully quiesced before it was captured. This means the data is crash-consistent (as it would appear on disk after an unpredictable loss of power). Although the backup may still be usable, the file system structures or application state may require additional fix up during recovery.	
A98F0018	The backup is not encrypted at the minimum protection level. This may make the data within the backup more vulnerable to hacking.	
E98F0019	Could not refresh one or more data store locations.	
E98F001A	Recovery Point Access Method (RPAM) extracted only partial information from the image as it did not have sufficient privileges.	
E98F001B	The existing schema is incompatible with this program and cannot be used.	
E98F001C	The incremental image chain is incomplete.	
E98F001D	Failed to select data from the database.	
E98F001E	Failed to update data in the database.	
E98F001F	Failed to delete data from the database.	
E98F0020	Failed to sync data between store and cache.	
E98F0021	Failed to connect to the network.	
E98F0022	Failed to read the file or file is invalid.	
E98F0023	Failed to execute the function.	
E98F0024	Parameters passed are not valid.	
E98F0025	Not enough memory available to execute the function.	
E98F0026	No sufficient privileges to execute the function.	
E98F0027	An unexpected error occurred.	
E98F0028	A specified class is not registered in the registration database.	
E98F0029	Problem setting mount parameters.	
E98F002A	Failed to get mount information.	
E98F002B	Failed to remove mount point.	
E98F002C	Failed to add mount point.	
E98F002D	Failed to share the drive as the share name is already in use on this server.	
E98F002E	The share name does not exist.	
E98F002F	Mounted device is unavailable or invalid.	
A98F0030	Recovery Point Access Method (RPAM) cannot add one or more storage locations. This could be because of some problem with the access to the storage location.	
E98F0031	Recovery Point Access Method (RPAM) failed to dismount image.	
E98F0032	Recovery Point Access Method (RPAM) failed to mount image.	
E98F0033	Recovery Point Access Method (RPAM) failed to encrypt or decrypt data.	
A98F0034	Recovery Point Access Method (RPAM) is already initialized with a different mode. So the location is not accepted.	
E98F0035	This is not a valid database file.	
698F0036	The required record not found in database.	
E98F0037	Specified file cannot be found.	
E98F0038	Specified object cannot be removed as dependency exist.	
E98F0039	The value specified exceeds the field length limit.	
EC8F0001	Invalid mount point.	
EC8F0002	Cannot get a handle to the drive.	
EC8F0003	Virtual Volume Imaging is not available on this machine.	
EC8F0004	A Virtual Volume Image already exists.	
EC8F0005	Cannot get the Virtual Volume Image name.	
EC8F0006	Cannot get the Virtual Volume Image GUID.	
EC8F0007	Cannot create a Virtual Volume Image.	
EC8F0008	Cannot remove the current Virtual Volume Image.	
EC8F0009	An invalid version of SymSnap.sys is installed on this machine.	
EC8F000A	Cannot obtain a name for the drive.	
EC8F000B	An overflow occurred while taking a Virtual Volume Image.	
EC8F000C	Cannot find the Virtual Volume Image driver.	
EC8F000D	The Virtual Volume Image driver cannot complete the command.	
EC8F000E	Cannot create a Virtual Volume Image of the requested volumes.	
EC8F000F	Cannot create Virtual Volume Image registration event.	
EC8F0010	Cannot track changes to the drive.	
EC8F0011	Cannot get a handle to the Virtual Volume Image.	
EC8F0012	Cannot reset change tracking data on the Virtual Volume Image.	
EC8F0013	Cannot reset change tracking data.	
EC8F0014	Cannot get Virtual Volume Image information.	
EC8F0015	The change tracking data is no longer valid.	
EC8F0016	Cannot stop tracking changes to the drive.	
EC8F0017	Cannot register with the Virtual Volume Image driver.	
EC8F0018	Cannot open the Virtual Volume Image.	
EC8F03E9	Cannot read properties of the drive.	
EC8F03EB	Cannot create a symbolic link to the drive.	
EC8F03EC	Cannot initialize the Storage Management Engine.	
EC8F03EE	Cannot read data from the drive.	
EC8F03EF	Cannot copy data from the drive to the recovery point.	
EC8F03F0	Cannot add the new recovery point to the history of this drive.	
EC8F03F3	Cannot delete old recovery points from the destination folder.	
EC8F03F4	Cannot map the requested network resource to a local drive letter.	
EC8F03F5	Invalid destination.	
EC8F03F6	Cannot resize recovery point to fill the destination.	
EC8F03F7	Cannot set the partition type of the destination drive.	
EC8F03F8	Cannot keep destination drive letter.	
EC8F03F9	Cannot check the file system in the new drive.	
EC8F03FA	Cannot read data from the recovery point.	
EC8F03FB	Cannot set the new drive to be bootable.	
EC8F03FC	Cannot assign the requested drive letter to the new drive.	
EC8F03FD	Cannot determine the correct name of the recovery point.	
EC8F03FF	The recovery point is invalid.	
EC8F0400	The Virtual Volume Imaging driver (SymSnap.sys) is not present on the system.	
EC8F0401	The command file (before data capture) failed to execute.	

Error code	Revised error description	How to fix
EC8F0402	The command file (after data capture) failed to execute.	
EC8F0403	The command file (after recovery point creation) failed to execute.	
EC8F0408	Cannot read data from the unmounted drive.	
EC8F0409	Cannot copy source drive to destination location.	
EC8F040A	Cannot check the drive's file system.	
EC8F040B	Cannot create incremental recovery point of the drive.	
EC8F040C	Cannot turn off Smart Sector copy for this operation.	
EC8F040D	Cannot skip bad sectors during this operation.	
EC8F0415	Cannot create the event handler.	
EC8F0416	Cannot register for events.	
EC8F041C	Cannot copy master boot record during this operation.	
EC8F041D	Unallocated	
EC8F041E	Cannot find starting incremental recovery point in parameter range.	
EC8F041F	Cannot consolidate incremental recovery points.	
EC8F0422	Cannot consolidate the incremental recovery points.	
EC8F0423	Cannot close the recovery point.	
EC8F0425	Cannot reconcile incremental recovery points of the volume.	
EC8F0426	Cannot create an event driven incremental recovery point because no base recovery point exists.	
6C8F0427	The service started successfully.	
6C8F0428	The service stopped successfully.	
6C8F0429	Recovery completed successfully.	
6C8F042A	A recovery of multiple volumes completed successfully.	
EC8F042B	Cannot complete the restore of recovery point with multiple volumes.	
6C8F042C	A cancel request was submitted.	
6C8F042D	Copying the drive completed successfully.	
EC8F042E	Cannot register with the Service Principal Name.	
EC8F042F	Consolidation of incremental recovery points completed successfully.	
6C8F0430	A recovery operation completed successfully during the previous reboot.	
6C8F043D	A recovery point is deleted to comply with the number of recovery points to save for each drive.	
6C8F043E	A recovery point is deleted to comply with the size of recovery points to save for each drive.	
EC8F0FA0	Initialization has not been called.	
EC8F0FA1	Cannot create the Storage Management Engine.	
EC8F0FA2	If you are not restoring the recovery point to its original location, it may be necessary to move the data to fit in the new location. Click OK to move the data, or click Cancel to restore without moving the data.	
EC8F1771	Cannot enumerate the current drives on this system.	
EC8F1775	An error occurred while starting the service.	
EC8F1776	An error occurred during a scheduled recovery point of the drive.	
EC8F1777	Cannot register for device change notification. Device changes will not be detected.	
EC8F1778	Cannot set up recovery point schedules.	
EC8F1779	Cannot save drive properties.	
EC8F177A	Cannot retrieve list of drives.	
EC8F177B	Cannot retrieve drive information.	
EC8F177C	Cannot create a new task for the new scheduled recovery point.	
EC8F177D	Cannot create a new job.	
EC8F177E	An error occurred while scheduling the job.	
EC8F177F	An error occurred accessing a notification property.	
EC8F1780	Cannot successfully reconcile changes since last session.	
EC8F1781	Cannot retrieve saved drive properties. Default drive properties will be used instead.	
EC8F1783	Cannot remove the drive's history.	
EC8F1784	History can only be removed for invalid drives (drives that are corrupt or deleted).	
EC8F1785	Cannot recover from the previous restore operation.	
EC8F1787	A recovery operation failed during the previous reboot.	
EC8F1789	Cannot reboot computer to finish the recovery operation.	
EC8F178A	Cannot restore the original boot file (boot.ini) after the last recovery operation.	
EC8F178F	Cannot complete the restore of recovery point.	
EC8F1791	An error occurred while creating a recovery point of the drive.	
EC8F1795	Cannot install the service with the information provided. You may need to manually configure the service before it will run successfully.	
EC8F1796	An operation was interrupted because the service was stopped.	
EC8F179A	Cannot build network authorization file.	
EC8F179B	Cannot modify the system boot file.	
EC8F179F	The currently installed version of this product has expired.	
EC8F17AC	Cannot retrieve list of destinations.	
EC8F17AD	Cannot retrieve list of installed command files.	
EC8F17AE	There are no valid recovery point locations on this computer.	
EC8F17AF	Cannot get the list of recovery point locations.	
EC8F17B0	Cannot get the list of jobs.	
EC8F17B1	Cannot get the list of disks.	
EC8F17B4	Cannot update status of the drive.	
EC8F17B5	Cannot update status of the drives for the job.	
EC8F17B6	Cannot update the system index (.sv2i) file.	
EC8F17B7	Cannot create recovery points for the job.	
EC8F17B8	Save this job before creating a recovery point manually.	
EC8F17BA	The drive is currently being tracked by a job. Multiple jobs cannot track drive changes simultaneously.	
EC8F17BC	Cannot retrieve change tracking data for the drive.	
EC8F17BF	Cannot complete rollback of the drive.	
EC8F17C0	The change tracking data for the drive does not match the tracking information saved in the recovery point.	
EC8F17C2	Cannot open the recovery point.	
EC8F17C3	Unknown recovery destination.	
EC8F17C5	Cannot activate product. Please verify your serial number.	
EC8F17C6	Cannot activate product. Please verify that your serial number and activation code are correct.	
EC8F17C8	Invalid serial number.	
EC8F17C9	Product is already activated.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
EC8F17CA	Cannot load the licensing library.	
EC8F17CB	Run-time configuration does not contain a valid License Identifier.	
EC8F17CC	Cannot generate install code using the specified serial number.	
EC8F17CD	The selected destination contains the recovery point being restored and cannot be overwritten.	
EC8F17CE	The selected destination is too small to hold the data.	
EC8F17D3	Recovery service requires administrative privileges to run.	
EC8F17D4	Cannot update the job from a previous version. Please edit the job and reselect the source drives.	
EC8F17D8	Cannot complete consolidation of incremental recovery points.	
EC8F17D9	Cannot complete scheduled consolidation of incremental recovery points.	
EC8F17DC	An error occurred during an event driven recovery point of a drive.	
EC8F17DE	Invalid registry settings for GoBack setup.exe.	
EC8F17DF	Cannot disable GoBack. Setup.exe is not found or returned a failure status.	
EC8F17E4	Cannot get the list of supported event monitors.	
EC8F17E5	Your recovery point location is running out of space. Please run the Cleanup Recovery Points tasks to free up some space.	
EC8F17E6	Cannot enforce size and count quotas.	
6C8F17E7	An automatic recovery point was not created because an earlier recovery point from the same job was still in progress.	
EC8F1B5D	The command file was terminated because it exceeded its time limit.	
EC8F1B5E	The command file returned an error.	
EC8F1B60	The command file is not a valid type.	
EC8F1B61	The command file cannot be found.	
EC8F1B76	Specified path is not a local pathname (for example, C:\\).	
EC8F1B8E	The specified volume cannot be found.	
EC8F1B8F	Not licensed to use command files.	
EC8F1B90	Not licensed to use compression.	
EC8F1B91	Not licensed to create incremental recovery points.	
EC8F1B92	Not licensed to write to CD/DVD.	
EC8F1B93	Not licensed to write to network locations.	
EC8F1B94	Not licensed to write to Tivoli Storage Manager (TSM) database.	
EC8F1B95	Not licensed to copy volume.	
EC8F1B96	Not licensed to rollback volume.	
EC8F1B97	Not licensed to use encryption.	
EC8F1B9A	Cannot enable the job because it contains invalid drives.	
EC8F1B9B	The password is too short for the selected encryption type. Please enter a password of the correct length.	
EC8F1B9C	This feature is not supported.	
EC8F1C20	Cannot install license.	
EC8F1C21	The license file being installed has been installed previously.	
EC8F1C22	The license requested is not available.	
EC8F1C23	The license file has been modified since it was signed. The license file may not be changed.	
EC8F1C24	Usage: [/reset [/owner AccountName]] [/addr AccountName] [/addrw AccountName] [/silent]\r\n\r\nOptions:\r\n/reset\t\tReset to default accounts. \r\n/owner\t\tSet default owner account; must be used with /reset option. \r\n/addr\t\tAdd read-only account.\r\n/addrw\t\tAdd read and write account. \r\n/silent\t\tDisplay no message boxes.	
EC8F1C26	Cannot get the list of features installed	
EC8F1C27	Change image history failed	
EC8F1C28	Copying files failed	
EC8F1C29	Move recovery point failed	
EC8F1C2A	Check external drive failed	
EC8F1C2B	Get required backup size failed	
EC8F1C2C	Get physical disk failed	
EC8F1C2E	Cannot copy the file because file size not supported on FAT32 file system.	
6C8F1C2F	A recovery point operation on the drive was cancelled by the user.	
6C8F1C30	No recovery points found in the given location.	
EC8F1C31	Cannot add task.	
EC8F1C32	Could not set up timer for the task.	
EC8F1C33	Could not find the task in scheduler task list.	
EC8F1C34	CoInitializeEx() failed in NotifyClient.	
EC8F1C35	Invalid Task: Repeat interval specified is not within valid range.	
EC8F1C36	Could not allocate requested memory.	
EC8F1C37	Invalid Task: Start Date/Time expired with no repeat interval specified.	
EC8F1C38	This Task has expired. Current date is past specified end date.	
EC8F1C39	The recovery point is missing a timestamp.	
EC8F1C3A	The recovery point is missing a location.	
EC8F1C3B	The recovery point is missing a job ID.	
EC8F1C3C	The job is missing an ID.	
EC8F1C3D	The job contains no recovery point locations.	
EC8F1C3E	The job contains an incremental recovery point schedule, but no base recovery point schedule.	
EC8F1C3F	The maximum recovery point quota is 999. To keep all recovery point, specify a quota of '0'.	
EC8F1C40	This is not a writable CD or DVD drive.	
EC8F1C41	This is not a recognized media.	
EC8F1C42	This is a CD-ROM or DVD-ROM drive. This is not a valid destination.	
EC8F1C43	This is not a UNC pathname (for example, \\\\server\\share\\folder).	
EC8F1C44	The drive is missing a history file.	
EC8F1C45	The drive is missing a computer name.	
EC8F1C46	The drive is missing a mount point or drive letter.	
EC8F1C47	The drive is missing the size.	
EC8F1C48	This is a mounted restore point and is not a valid destination.	
EC8F1C49	Selected destinations must be on the same disk.	
EC8F1C4A	Selected destinations must be next to each other, and on the same disk.	
EC8F1C4B	Cannot copy drive to the selected destination. Cannot create new primary or logical partition.	
EC8F1C4C	A drive cannot be copied to itself. Please select another drive.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
EC8F1C4D	Cannot get the list of extension groups.	
EC8F1C4E	Cannot set the destination.	
6C8F1C4F	A file folder operation on the drive was cancelled by the user.	
EC8F1C51	Cannot add file type to file type list.	
EC8F1C52	Cannot convert file types to a list of extensions.	
EC8F1C53	Cannot read the file backup information from the image job.	
EC8F1C54	Cannot get the correct interface for the image job.	
EC8F1C65	The recovery point is an active Cluster Quorum Volume. Take the Cluster offline and try again.	
EC8F1C66	The recovery point failed with an error, during the cluster server logic.	
EC8F1C67	The recovery point failed during the restriction logic.	
6C8F1C68	The recovery point history was cleaned.	
6C8F1C69	A file and folder backup completed successfully. However, no files were backed up because none of the source files have changed since the last backup.	
EC8F1F40	Cannot create virtual disk.	
EC8F1F41	No drive letters are available on which to mount the recovery point.	
EC8F1F42	Cannot initialize the mount driver.	
EC8F1F43	Mounting image files is not supported.	
EC8F1F44	Cannot mount the recovery point.	
EC8F1F46	An error occurred trying to retarget the virtual disk.	
6C8F1F47	The conversion process completed successfully.	
EC8F1F48	The conversion process could not be completed.	
EC8F1F49	The command file (after conversion process) failed to execute.	
AC8F1F4A	The Environment variables contain invalid characters.	
AC8F1F4B	The Environment variables are not defined.	
AC8F1F4C	The Environment variables are not defined and contain invalid characters.	
AC8F1F4D	LOR is not configured on this system.	
6C8F1F4E	This is the fingerprint of the ESX server.	
6C8F1F50	The copy process completed successfully.	
EC8F1F51	The copy process could not be completed.	
EC8F1F52	Not licensed to convert recovery points to virtual disks.	
EC8F1F54	Cannot create a new drive on a dynamic disk. Please create the drive using the dynamic disk management software and try again.	
EC8F1F55	Microsoft Virtual Server does not support 64-bit guests.	
EC8F1F56	Not licensed to create file and folder backups.	
EC8F1F57	Not licensed to index recovery points.	
EC8F1F58	Cannot retrieve list of external drives.	
EC8F1F59	Cannot assign the name.	
EC8F1F5A	Cannot create offsite copy because Windows API returned an error.	
EC8F1F5B	Cannot create offsite copy for the job.	
EC8F1F5C	Offsite Storage is in the process of shutting down.	
EC8F1F5D	Cannot create offsite copy.	
EC8F1F5E	Cannot create office copy.	
6C8F1F5F	Created offsite copy successfully.	
6C8F1F60	Removed offsite copy because primary image was deleted.	
EC8F1F61	Cannot remove the offsite copy.	
EC8F1F62	Cannot find the external device.	
6C8F1F63	The drive-based backup job has been started manually.	
6C8F1F64	The file and folder backup job has been started manually.	
6C8F1F65	The drive-based backup job has been started automatically.	
6C8F1F66	The file and folder backup job has been started automatically, according to the schedule.	
6C8F1F67	The drive-based backup job has been started in response to an event trigger.	
6C8F1F68	The file and folder backup job has been started in response to an event trigger.	
6C8F1F69	The drive-based backup job has been started in response to the installation of a software program.	
6C8F1F6A	The file and folder backup job has been started in response to data written to the hard drive that exceeds the limit you specified.	
6C8F1F6B	The drive-based backup job has been started in response to data written to the hard drive that exceeds the limit you specified.	
6C8F1F6C	The file and folder backup job started in response to data written to the hard drive that exceeds the limit you specified.	
6C8F1F6D	The drive-based backup job has been started because a user has logged on to your computer.	
6C8F1F6E	The file and folder backup job has been started because a user has logged on to your computer.	
6C8F1F6F	The drive-based backup job has been started because a user has logged off of your computer.	
6C8F1F70	The file and folder backup job has been started because a user has logged off of your computer.	
6C8F1F71	The drive-based backup job has been started because the Maxtor OneTouch(tm) button was pressed.	
6C8F1F72	The file and folder backup job has been started because the Maxtor OneTouch(tm) button was pressed.	
6C8F1F73	The drive-based backup job has been started because an outbreak alert has been detected.	
6C8F1F74	The file and folder backup job has been started because an outbreak alert has been detected.	
6C8F1F75	The drive-based backup job has been started in response to a change in the Symantec ThreatCon level.	
6C8F1F76	The file and folder backup job has been started in response to a change in the Symantec ThreatCon level.	
6C8F1F77	The drive-based backup job has been started because an application, which you identified as a backup trigger, has been started.	
6C8F1F78	The file and folder backup job has been started because an application, which you identified as a backup trigger, has been started.	
6C8F1F79	A manual base recovery point of the drive was created successfully.	
6C8F1F7A	A manual incremental recovery of the drive was created successfully.	
6C8F1F7B	A manual independent recovery point of the drive was created successfully.	
6C8F1F7C	The file and folder backup job completed successfully.	
6C8F1F7D	A scheduled base recovery point of the drive was created successfully.	
6C8F1F7E	A scheduled incremental recovery point of the drive was created successfully.	
6C8F1F7F	A scheduled independent recovery point of the drive was created successfully.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
6C8F1F80	The file and folder backup job completed successfully.	
6C8F1F81	A triggered base recovery point of the drive was created successfully.	
6C8F1F82	A triggered incremental recovery point of the drive was created successfully.	
6C8F1F83	A triggered independent recovery point of the drive was created successfully.	
6C8F1F84	The file and folder backup job completed successfully in response to an event trigger.	
6C8F1F85	A base recovery point of the drive was created successfully in response to the installation of a software program.	
6C8F1F86	An incremental recovery point of the drive was created successfully in response to the installation of a software program.	
6C8F1F87	An independent recovery point of the drive was created successfully in response to the installation of a software program.	
6C8F1F88	The file and folder backup job completed successfully in response to the installation of a software program.	
6C8F1F89	A base recovery point of the drive was created successfully in response to data written to the hard drive that exceeds the limit you specified.	
6C8F1F8A	An incremental recovery point of the drive was created successfully in response to data written to the hard drive that exceeds the limit you specified.	
6C8F1F8B	An independent recovery point of the drive was created successfully in response to data written to the hard drive that exceeds the limit you specified.	
6C8F1F8C	The file and folder backup job completed successfully in response to data written to the hard drive that exceeds the limit you specified.	
6C8F1F8D	A base recovery point of the drive was created successfully when a user logged on to your computer.	
6C8F1F8E	An incremental recovery point of the drive was created successfully when a user logged on to your computer.	
6C8F1F8F	An independent recovery point of the drive was created successfully when a user logged on to your computer.	
6C8F1F90	The file and folder backup job completed successfully when a user logged on to your computer.	
6C8F1F91	A base recovery point of the drive was created successfully when a user logged off of your computer.	
6C8F1F92	An incremental recovery point of the drive was created successfully when a user logged off of your computer.	
6C8F1F93	An independent recovery point of the drive was created successfully when a user logged off of your computer.	
6C8F1F94	The file and folder backup job completed successfully when a user logged off of your computer.	
6C8F1F95	A base recovery point of the drive was created successfully after the Maxtor OneTouch(tm) button was pressed.	
6C8F1F96	An incremental recovery point of the drive was created successfully after the Maxtor OneTouch(tm) button was pressed.	
6C8F1F97	An independent recovery point of the drive was created successfully after the Maxtor OneTouch(tm) button was pressed.	
6C8F1F98	The file and folder backup job completed successfully after the Maxtor OneTouch(tm) button was pressed.	
6C8F1F99	A base recovery point of the drive was created successfully after an outbreak alert was detected.	
6C8F1F9A	An incremental recovery point of the drive was created successfully after an outbreak alert was detected.	
6C8F1F9B	An independent recovery point of the drive was created successfully after an outbreak alert was detected.	
6C8F1F9C	The file and folder backup job completed successfully in response to an outbreak alert.	
6C8F1F9D	A base recovery point of the drive was created successfully in response to a change in the Symantec ThreatCon level.	
6C8F1F9E	An incremental recovery point of the drive was created successfully in response to a change in the Symantec ThreatCon level.	
6C8F1F9F	An independent recovery point of the drive was created successfully in response to a change in the Symantec ThreatCon level.	
6C8F1FA0	The file and folder backup job completed successfully in response to a change in the Symantec ThreatCon level.	
6C8F1FA1	A base recovery point of the drive was created successfully when an application, which you identified as a backup trigger, was started.	
6C8F1FA2	An incremental recovery point of the drive was created successfully when an application, which you identified as a backup trigger, was started.	
6C8F1FA3	An independent recovery point of the drive was created successfully when an application, which you identified as a backup trigger, was started.	
6C8F1FA4	The file and folder backup job completed successfully when an application, which you identified as a backup trigger, was started.	
EC8F1FA5	There is not enough space to create the offsite copy.	
EC8F1FA6	Cannot connect to the offsite FTP location. Verify the FTP address and settings, make sure that the network connection is working, and then try again.	
EC8F1FA7	None of the source drives are currently available.	
AC8F1FA8	An unknown file system has been detected on a mounted volume.	
AC8F1FA9	An unknown file system has been detected on the mounted volume.	
EC8F1FAA	Cannot retrieve list of conversion jobs.	
EC8F1FAB	Cannot create a new conversion job.	
6C8F1FAC	The conversion job has been started.	
AC8F1FAD	Distributed Component Object Model (DCOM) is currently disabled. Use dcomcnfg to enable DCOM so that remote users can connect to this computer.	
6C8F1FAE	No image found for the volume.	
6C8F1FAF	The specified volume cannot be found.	
AC8F1FB0	The conversion job references volumes that cannot be converted.	
EC8F1FB1	No valid images or volumes to convert in the conversion job.	
6C8F1FB2	The specified volume is a Clustered Shared Volume, therefore the job will only take full images.	
EC8F1FBE	Invalid Logical Storage Unit selection.	
EC8F1FBF	Invalid Job type found.	
EC8F1FC0	Invalid location found.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
EC8F1FC1	File does not exist.	
EC8F1FC2	Drive is bit locked and cannot be backed up. Please unlock the volume for backup to complete successfully.	
EC8F1FC3	Cannot update default backup location.	
EC8F1FC4	Cannot update backup location in the backup job.	
EC8F1FC5	Cannot update backup location in the volume backup history.	
EC8F1FC6	Cannot update backup location in the file backup history.	
EC8F1FC7	Cannot update location in conversion job.	
EC8F1FC8	Cannot get OS information.	
EC8F1FC9	This operation cannot be performed while Windows is running.	
EC8F1FCA	The license key entered is valid, but is for another Symantec product.	
EC8F1FCB	The license key entered is valid, but is for a previous version of this product.	
AC8F1FCC	The type of errors encountered indicate that this hard disk drive is about to fail. It is recommended that this drive be replaced soon. To ignore this error and backup this drive, select Ignore bad sectors during copy from the advanced options in the Drive Backup Wizard.	
AC8F1FCD	To ignore this error and backup this drive, select Ignore bad sectors during copy from the advanced options in the Drive Backup Wizard.	
EC8F1FCE	Cannot get drive type for the path.	
AC8F1FCF	Removed the surfaced VHD volumes from the backup job. Surfaced VHD volumes cannot be included in the same job as the hosting volumes.	
EC8F1FD0	Express Recovery Task failed.	
EC8F1FD1	Convert to Virtual by Destination Task failed.	
EC8F1FD2	Conversion Task failed.	
EC8F1FD3	Unable to retrieve the time stamp of the latest recovery point.	
EC8F1FD4	No recovery points are available for this computer.	
EC8F1FD5	Specified drives do not exist on this computer.	
EC8F1FD6	One or more recovery points are either unavailable or deleted.	
EC8F1FD7	Convert to Virtual by Computer and Convert to Virtual by Destination Tasks are only supported by Backup Exec System Recovery version 8.5 later versions.	
EC8F1FD8	The specified ESX import path is supported by Backup Exec System Recovery 2010 or later versions.	
EC8F1FDA	Invalid backup destination. A Windows computer cannot perform a backup to a Linux destination.	
EC8F1FDB	Unable to create virtual disk. This could be due to one of the following reasons: Destination path does not exist. Insufficient disk space. Invalid credential or permissions on destination path. Network errors.	
ECE30065	Unable to load notification preferences.	
ECE30066	Unable to open the event log.	
ECE30067	Unable to write to the event log.	
ECE30068	Unable to create or open log file.	
ECE30069	Unable to write into log file.	
ECE3006A	Unable to send notification e-mail.	
ECE3006B	Unable to load OS's e-mail functionality.	
ECE3006C	Handlers have not been initialized - use Initialize.	
ECE3006D	An application name must be specified.	
ECE3006E	An e-mail address and smtp server must be specified before a notification can be emailed.	
ECE3006F	Configuring e-mail provider.	
ECE30070	Loading ErrorGUI library.	
EFA00003	Invalid input argument.	
EFA00008	Cannot initialize Winsock.	
E0240001	The command line option -device does not have a value.	
E0240002	savePT value has not been specified.	
E0240003	fsType value has not been specified.	
E0240004	startCyl value has not been specified.	
E0240005	endCyl value has not been specified.	
E0240006	startHead value has not been specified.	
E0240007	endHead value has not been specified.	
E0240008	startSector value has not been specified.	
E0240009	endSector value has not been specified.	
E024000A	totalSectors value has not been specified.	
E024000B	sectorsBefore value has not been specified.	
E024000C	epbrSectorToRead value has not been specified.	
E024000D	ptEntryToUse value has not been specified.	
6024000E	The partition tables on the device have been successfully saved to the file.	
6024000F	Successfully modified the partition tables on the device.	
60240010	All partition tables on the device have been deleted.	
60240011	The first track sectors from the device have been successfully saved to the file.	
60240012	The first track sectors from the device have been successfully loaded from the file.	
60240013	The first track sectors on the device have been successfully wiped.	
60240014	First track sectors from the device successfully sent to the editor.	
E0240015	First track sectors from the device not sent to the editor.	
E0240016	Unable to acquire sector provider for the device.	
60240017	First track sectors from the device successfully sent to the editor and changes written to the device.	
E0240018	Unable to write to the log file.	
E0240019	Unable to read from the file.	
E024001A	Unable to write to the file.	
6024001B	Boot.ini successfully saved.	
E024001C	A drive letter must be specified with this option.	
E024001D	Unable to save the boot.ini.	
6024001E	Boot.ini successfully restored.	
E024001F	Failed to restore the Boot.ini.	
60240020	Changes successfully sent to the editor.	
E0240021	Unable to send changes to the editor.	
E0240022	Specify the filename to edit with the -edit option.	
E0240023	The output filename specified for SMEDump operations is not valid.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
E0240024	Unable to launch SMEDump.exe.	
60240025	SMEDump successfully launched.	
E0240026	Loading of hive file failed with an error.	
E0240027	Unable to read the registry key.	
E0240028	Unable to cleanup the registry key.	
E0240029	Unable to write the registry key.	
E024002A	An error occurred while unloading the hive.	
6024002B	BootExecute key successfully cleaned.	
E024002C	Operation unable to find the SYSTEM registry hive file.	
E024002D	Unable to adjust token privileges on the registry.	
E024002E	The lookup of token privileges failed with an error.	
6024002F	Hive successfully unloaded.	
E0240030	The SMEDump.exe file could not be found.	
E0240031	GetComputerName() failed.	
E0240032	Enumerating Mounted Devices in registry failed.	
E0240033	Opening registry key failed.	
E0240034	The first track sectors from the device were not saved to the file.	
E0240035	First track sectors from the device were not sent to the editor.	
E0240036	The first track sectors from the device were not loaded from the file.	
E0240037	The first track sectors on the device were not wiped.	
E0240038	The operation Apply for first track sectors on the device was not successful.	
E0240039	The Boot Ini Apply operation was not successful.	
E024003A	The CleanBootExecute Apply operation was not successful.	
E024003B	The Manipulate Master Boot Record (MBR) Apply operation was not successful.	
E024003C	The Partition Table Edit Apply operation was not successful.	
E024003D	The partition tables on the device were not successfully saved to the file.	
E024003E	Partition tables on the device were not modified.	
E024003F	All Partition tables on the device could not be deleted.	
E0240040	Parsing of partition table values failed.	
E0240041	SMEDump was not launched.	
E0240042	Gather Support Information failed.	
E0240043	Sector provider save to file failed.	
E0240044	Sector provider load from file failed.	
EC8B0001	The storage engine has not been initialized.	
EC8B0002	The storage engine did not shut down properly.	
EC8B0003	The V2i drive does not exist.	
EC8B0004	Select a valid V2i drive to continue.	
EC8B0005	Select a valid drive letter to continue.	
EC8B0006	Cannot mount the V2i drive.	
EC8B0007	Enter a valid destination folder to continue.	
EC8B0008	Destination folder is invalid.	
EC8B0009	Cannot copy.	
EC8B000A	Invalid source for copy.	
EC8B000B	The File does not exist or is invalid.	
EC8B000C	Cannot complete restore.	
EC8B000D	Child nodes cannot be initialized.	
EC8B000E	Properties cannot be initialized.	
6C8B000F	Recovery point is valid.	
EC8B0010	Invalid password.	
EC8B0011	Component Object Model (COM) error.	
EC8B0012	Mounting a V2i drive is not supported.	
EC8B0013	Cannot dismount V2i drive.	
EC8B0014	Exception handled.	
EC8B0015	All V2i backup image span files are not available.	
EC8B0016	Cannot create directory.	
EC8B0017	Cannot view file.	
EC8B0018	Cannot restore. Restoring files or folders that have been encrypted is not supported within this application. Mount the V2i file and copy using Windows Explorer.	
EC8B0019	Command line is not valid.	
EC8B001A	Could not open the V2i file.	
EC8B001B	There are no drive letters available for mounting.	
EC8B001C	The filename is invalid.	
EC8B001D	The passwords do not match.	
EC8B001E	The split operation cannot be completed.	
EC8B001F	The progress is not valid.	
EC8B0020	The file is currently unavailable. Please check the network connection.	
EC8B0021	The help file cannot be found.	
EC8B0022	Browsing this V2i drive is not supported.	
EC8B0023	Mounting this V2i drive is not supported.	
EC8B0024	Source and destination cannot be the same file.	
EC8B0025	The selected node is not valid.	
EC8B0026	The find operation cannot complete.	
EC8B0027	The compare operation cannot complete.	
EC8B0028	Please enter a valid backup image file or drive letter.	
EC8B0029	The destination file cannot be part of the source files.	
EC8B002A	Password protection was selected but no password was entered.	
EC8B002B	The password has lesser than the minimum number of characters required.	
EC8B002C	LiveUpdate cannot be started.	
EC8B002D	The Ghost Explorer cannot be started. Please try to restore files from the ghost images.	
EC8B002E	The source cannot be deleted.	
EC8B002F	Deletion of files and folders cannot be completed.	
EC8B0030	The verify operation cannot complete. Please check if the image is accessible.	
EC8B0031	Invalid Destination. Image cannot be exported.	
EC8B0032	The drive does not exist. Please specify a different drive.	
EC8B0033	Restore cancelled.	
EC8B0034	Mounting spanned V2i drive in more than one media is not supported.	
EC8B0035	The server share name is invalid.	
EC8B0036	Cannot connect to the network resource.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
EC8B0037	Cannot view the file. Viewing files that have been encrypted is not supported within this application. Mount the V2i file and view using Windows Explorer.	
EC8B0038	Selected split size is not valid.	
EC8B0039	The length of folder or filename exceeds 240 characters.	
EC8B003A	The characters *:?<>|/\\ cannot be used when naming a folder.	
EC8B003B	Enter a valid recovery point filename to continue.	
EC8B003C	The current recovery data is invalid.	
EC8B003D	The restore engine cannot be initialized.	
EC8B003E	The recovery point cannot be opened.	
EC8B003F	Enter a valid recovery point filename to continue.	
EC8B0040	The recovery point cannot be closed.	
ECAC0001	The engine has not been initialized.	
ECAC0002	Image history files are not supported.	
ECAC0003	The recovery point cannot be opened.	
ECAC0004	The recovery point cannot be closed.	
ECAC0005	The recovery point is not valid.	
ECAC0006	The destination is not valid.	
ECAC0007	The destination segment could not be deleted.	
ECAC0008	The computer must reboot for the restore to execute.	
ECAC0009	The recovery point could not be restored.	
ECAC000A	The progress is not valid.	
ECAC000B	File does not exist.	
ECAC000C	Properties cannot be initialized.	
ECAC000D	Reboot failed.	
ECAC000E	Cannot copy.	
ECAC000F	Enter a valid recovery point filename to continue.	
ECAC0010	Enter a valid recovery point or history filename to continue.	
ECAC0011	Cannot write log file.	
ECAC0012	Cannot delete the file.	
ECAC0013	All recovery point spanned files are not available.	
ECAC0014	Invalid password.	
ECAC0015	The V2i file source drive and the destination drive cannot be the same.	
ECAC0016	The V2i file source drive cannot be deleted.	
ECAC0017	The server share name is invalid.	
ECAC0018	Cannot connect to the network resource.	
ECAC0019	The current recovery data is invalid.	
ECAC001A	Cannot work with an unknown disk.	
ECAC001B	The disk signature cannot be written.	
ECAC001C	Command line is not valid.	
ECAC001E	Component Object Model (COM) error.	
ECAC001F	The Recovery Point Browser program could not be found.	
ECAC0021	Select a valid V2i drive to continue.	
ECAC0022	Only four primary partitions can exist on one disk.	
ECAC0023	There was a problem checking the destination.	
ECAC0024	The source in invalid.	
EC900001	The storage engine has not been initialized.	
EC900002	The property value is bad.	
EC900003	No volumes have been selected.	
EC900004	The snapshot is invalid.	
EC900005	The apply failed.	
EC900006	The progress is invalid.	
EC900007	Only one existing snapped volume can be imaged at a time.	
EC900008	Command line is not valid.	
EC900009	Specify a valid filename to continue.	
EC90000A	Specify a valid folder to continue.	
EC900011	Cannot write log file.	
EC900012	Cannot update information from SME.	
EC950001	The restore engine cannot be initialized.	
EC950002	History files are not supported.	
EC950003	The recovery point cannot be opened.	
EC950004	The recovery point cannot be closed.	
EC950005	The recovery point is not valid.	
EC950006	The destination is not valid.	
EC950007	The destination segment could not be deleted.	
EC950008	The computer must reboot for the restore to execute.	
EC950009	The recovery point could not be restored.	
EC95000A	The progress is not valid.	
EC95000B	File does not exist.	
EC95000C	Properties cannot be initialized.	
EC95000D	Reboot failed.	
EC95000E	Cannot copy.	
EC95000F	Enter a valid recovery point filename to continue.	
EC950010	Enter a valid recovery point or history filename to continue.	
EC950011	Cannot write log file.	
EC950012	Cannot delete file.	
EC950013	All recovery point spanned files are not available.	
EC950014	Invalid password.	
EC950015	The V2i file source drive and the destination drive cannot be the same.	
EC950016	The V2i file source drive cannot be deleted.	
EC950017	The server share name is invalid.	
EC950018	Cannot connect to the network resource.	
EC950019	The current recovery data is invalid.	
EC95001A	Cannot work with an unknown disk.	
EC95001B	The disk signature cannot be written.	
EC95001C	Command line is not valid.	
EC95001D	The sdo file cannot be opened.	
EC95001E	Component Object Model (COM) error.	
EC95001F	The Recovery Point Browser program could not be found.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
EC950020	Enter a valid system index filename to continue.	
EC950021	Select a valid V2i drive to continue.	
EC950022	Only four primary partitions can exist on one disk.	
EC950023	There was a problem checking the destination.	
EC950024	The program could not be started.	
EC950025	Cannot find a factory recovery point on this computer.	
EC950026	Cannot find original system drive.	
EC950027	Multiple operating system drives were found.	
EC950028	Cannot restore factory recovery point to a logical drive or logical unallocated space.	
EC950029	Invalid registry settings for GoBack setup.exe.	
EC95002A	Unable to disable GoBack. Setup.exe is not found or returned a failure status.	
EC95002B	Unable to get the specified information because of an exception.	
6C95002C	Cannot complete automatic recovery operation. Please restore the recovery point manually.	
EC95002D	The legacy .gho image could not be restored.	
EC95002E	Legacy .gho images can only be restored to an existing partition.	
EC95002F	Not able to get valid license.	
EC950030	The selected target drive is already assigned to another recovery point. Select a different target drive.	
ECB00001	The agent is not running.	
ECB00002	The server share name is invalid.	
ECB00003	Cannot connect to the network resource.	
ECB00004	Cannot copy.	
ECB00005	File cannot be opened.	
ECB00006	Component Object Model (COM) error.	
ECB00007	Cannot connect to the agent on computer.	
ECB00008	Command line is not valid.	
ECB00009	Invalid parameter.	
ECB0000A	Cannot execute.	
ECB0000B	The help file cannot be found.	
6CB0000C	Service is initializing.	
E7D60001	Could not initialize GearWorks toolkit.	
E7D60002	Could not initialize GearWorks generator.	
E7D60003	Unable to get the CDR defaults.	
E7D60004	Unable to set the CDR defaults.	
E7D60005	Unable to initialize CDR.	
E7D60006	Unable to scan CD/DVD device.	
E7D60007	Cannot locate Gear devices.	
E7D60008	Cannot locate the Gear device.	
E7D60009	Could not exit GearWorks toolkit.	
E7D6000A	Could not close GearWorks generator.	
E7D6000B	Could not create new volume.	
E7D6000C	Could not create new volume track.	
E7D6000D	Could not copy directory tree structure.	
E7D6000E	Could not create new physical volume.	
E7D6000F	Could not close volume.	
E7D60010	Could not erase CD/DVD.	
E7D60011	Could not write on CD/DVD.	
E7D60012	Could not exit from CD/DVD recorder.	
E7D60013	Could not delete CD/DVD volume.	
E7D60014	Could not get information of the drive.	
E7D60015	Could not get media in the drive. Please insert a writable CD/DVD media.	
E7D60016	Could not import the boot image.	
E7D60017	Could not eject the device.	
E7D60018	Could not retract the device.	
E7D60019	Could not get disc information.	
E7D6001A	Could not erase the media. Please insert a writable CD/DVD media.	
E7D6001B	Could not find writable media. Please insert a correct writable media.	
E7D6001C	Could not cancel running operation.	
E7D6001D	Could not create the CD/DVD image file.	
E7D6001E	Could not burn the file to CD/DVD.	
E7D6001F	Could not get CD/DVD recorder information.	
EC8C0001	Cannot copy.	
EC8C0002	Could not find the library required run this application. Please copy this library with this application.	
EC8C0003	Could not load the library.	
EC8C0004	Could not find WinPE root path. Please specify WinPE root path in the command line.	
EC8C0005	Could not find a temporary directory location. Please specify a location where files may be copied temporarily.	
EC8C0006	Could not find the directory location.	
EC8C0007	Driver injection failed.	
EC8C0008	Driver mining failed.	
EC8C0009	Could not find a writable device. Please attach a writable device and click Yes and Back to perform device scan or click No to create ISO and burn it later.	
EC8C000A	Could not locate the Windows Image (WIM) file. Please specify the correct path to the WIM file in the command line.	
EC8C000B	Could not find the file.	
EC8C000C	Could not copy the file to the specified location.	
EC8C000D	Could not mount the Windows Image (WIM) file to the specified location.	
EC8C000E	Could not unmount the Windows Image (WIM) file from the specified location.	
EC8C000F	Could not find the file in the specified location. Please specify a valid Symantec Recovery Disk (SRD) path.	
EC8C0010	Could not find the Symantec Recovery Disk (SRD) root path. Please specify root path in the command line.	
EC8C0011	Could not copy the Symantec Recovery Disk (SRD) file to specified location.	
EC8C0012	Could not find a writable CD/DVD drive.	
EC8C0013	Invalid Symantec Recovery Disk (SRD) Windows Image (WIM) found in the specified SRD root. Please select another SRD root with valid SRD WIM image file.	

Error code	Revised error description	How to fix
EC8C0014	Could not get driver information from the specified file. Please select a valid network or storage device driver INF file.	
EC8C0015	Could not create the directory.	
EC8C0016	The Create Customizable SRD feature requires CD/DVD support. Insert the product CD, run the installer, select Custom Install, and then add CD/DVD Support from the Custom Setup window.	
EC8C0017	Could not open the file.	
EC8C0018	Could not set the boot image in the file.	
EC8C0019	Could not close the file.	
EC8C001A	Could not update the file.	
EC8C001B	Could not copy due to insufficient space. Please provide a new destination path with sufficient space.	
EC8C001C	This application runs only on Microsoft Windows 2000 or later platforms.	
EC8C001D	Could not create the file.	
EC8C001E	Could not close WIM file.	
EC8C001F	Could not load image file.	
EC8C0020	Could not extract image file.	
EC8C0021	Could not capture image file to WIM.	
EC8C0022	Could not register message callback.	
EC8C0023	Could not unregister message callback.	
EC8C0024	The Symantec Recovery Disk (SRD) may not be bootable. Please try booting with a new SRD.	
EC8C0025	Source and destination locations cannot be same. Please select a different temporary location.	
EC8C0026	Temporary location cannot be a drive. Please specify a temporary directory.	
EC8C0027	Could not create temporary directories.	
EC8C0028	Failed to run a custom script.	
EC8C0029	Could not install LightsOut Restore.	
EC8C002A	Could not install LightsOut Restore due to insufficient memory. This computer has less than the minimum amount of memory required.	
EC8C002B	Could not retrieve new GUID for LightsOut Restore installation.	
EC8C002C	Could not retrieve Symantec Recovery Disk languages.	
EC8C002D	Could not find the language pack on Symantec Recovery Disk.	
EC8C002E	Could not change the Symantec Recovery Disk default language.	
EC8C002F	The Symantec Recovery Disk (SRD) does not support this language. To change the default language, select a language from this list other than the current default language.	
EC8C0030	The Symantec Recovery Disk default language is already set to the current language. To change the default language, select a language from this list other than the current default language.	
EC8C0031	The Symantec Recovery Disk does not support multiple languages. The default language cannot be changed.	
EC8C0032	The language Id is an invalid Symantec language Id.	
EC8C0033	This is an unsupported feature, please refer to application help.	
EC8C0034	Could not load config file, please check.	
EC8C0035	Could not set application parameters.	
EC8C0036	Could not copy driver files.	
EC8C0037	One of the device driver file is incompatible with the Symantec Recovery Disk. Compatible drivers may need to be acquired from the hardware manufacturer or by downloading them from the Internet.	
EC8C0038	Some of the device driver files are incompatible with the Symantec Recovery Disk. Compatible drivers may need to be acquired from the hardware manufacturer or by downloading them from the Internet.	
EC8C0039	Cannot copy 64-bit hardware device drivers to a 32-bit Symantec Recovery Disk. Make sure the platform of this workstation's operating system and the Symantec Recovery Disk are compatible.	
EC8C003A	Cannot copy 32-bit hardware device drivers to a 64-bit Symantec Recovery Disk. Make sure the platform of this workstation's operating system and the Symantec Recovery Disk are compatible.	
EC8C003B	The two password fields do not match. Please try again.	
EC8C003C	Could not configure pcAnywhere Thin Host.	
E41E0003	Caught unexpected exception.	
E41E0004	Cannot localize application.	
E41E0005	Got an error while determining adapter connection status.	
E41E0006	Invalid parameter.	
E41E0007	Unexpected number of parameters for the selected option.	
6CA30000	The operation completed successfully.	
ECA303E9	Could not find a CD drive with a valid SRE image.	
ECA303EA	Could not find the file in the expected shell location.	
ECA303EB	The file has an invalid name.	
ECA303EC	The specified version for an SREModule is invalid.	
ECA303ED	The XML file being parsed has misaligned elements or does not comply with its schema.	
ECA303EE	The specified path for the source Symantec Recovery Disk does not contain a valid folder and fileset.	
ECA303EF	Could not read the contents of the specified SymInfo.xml file.	
ECA303F0	The specified SymInfo.xml file is missing data expected to be present in the file.	
ECA303F1	Could not write data to the specified SymInfo.xml file.	
ECA303F2	The specified filename used for reading from or writing to a file is invalid.	
ECA303F3	Could not rename the shell extension file to contain an *.disabled extension.	
ECA303F4	The keyboard identifier string used to set or switch the current keyboard is invalid.	
ECA303F5	Could not write the specified keyboard Id string in the SymInfo.xml file for the Symantec Recovery Disk startup keyboard.	
ECA303F6	An operation on the specified Symantec Recovery Disk expects a multi-lingual Symantec Recovery Disk. However, Symantec Recovery Disk supports only one language.	
ECA303F7	A language Id string, for example, en, de, ja contains at least one invalid language identifier (such as, jp instead of ja).	
ECA303F8	The operation did not complete because the user cancelled the process.	
ECA303F9	Could not find CD with the driver information file.	
ECA303FA	Platform mismatch between 64-bit OS and 32-bit Symantec Recovery Disk.	
ECA303FB	Platform mismatch between 32-bit OS and 64-bit Symantec Recovery Disk.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
ECA303FC	The location of thin host folders/files within Symantec Recovery Disk is not where it is expected to be.	
ECA303FD	The thin host configuration has one or more invalid parameters.	
ECA303FE	The specified thin host version is invalid.	
ECA303FF	One or more parameters in a library function call is invalid or missing. Checked the function parameter list.	
ECA30400	An API plug-in has attempted to register with the API library using a GUID used by another plug-in.	
ECA30401	An API plug-in has attempted to register with the API without supplying a GUID parameter value.	
ECA30402	An API plug-in has attempted to register with the API, but the plug-in is invalid.	
ECA30403	An API plug-in has informed the API library that it needs to finish a task before closing the WIM.	
ECA30404	A file copy operation failed to copy the folder/file content from the source location to the destination.	
ECA30405	The API library failed to initialize either because the callback function parameter is invalid or was not specified.	
ECA30406	The API library failed to initialize one or more API plug-in modules.	
ECA30407	The API library failed to initialize because the callback function parameter is invalid.	
ECA30408	Failed to turn on the display of the End User License Agreement when Symantec Recovery Disk booted.	
ECA30409	Failed to turn off the display of the End User License Agreement when Symantec Recovery Disk booted.	
ECA3040A	The media writing library is not present or cannot be loaded.	
ECA3040B	The media writing English language initialization library (gwlangen.dll) is not present or cannot be loaded.	
ECA3040C	The media writing library is not present or cannot be loaded.	
ECA3040D	The specified path for Symantec Recovery Disk does not contain a valid folder and fileset.	
ECA3040E	The time zone string Id used to identify a time zone is invalid.	
ECA3040F	The specified volume has insufficient space to complete the task.	
ECA30410	Could not find SymDriverInfo.xml for driver validation.	
ECA30411	Could not find SymInfo.xml that contains properties about Symantec Recovery Disk settings.	
ECA30412	A task that requires either a writable device (CD/DVD/Blu-ray driver) or a path to create an ISO file was not supplied.	
ECA30414	Attempted to set up Symantec Recovery Disk modification staging area, but staging is already set up.	
ECA30415	The API library failed to create folders or sub-folders for the temporary Symantec Recovery Disk modification staging area.	
ECA30416	Attempted to perform a task that requires a temporary Symantec Recovery Disk modification staging area, but the staging has not yet been created.	
ECA30417	The task of copying the source Symantec Recovery Disk content to the temporary Symantec Recovery Disk modification staging area failed.	
ECA30418	The task of removing the temporary Symantec Recovery Disk modification staging area failed.	
ECA30419	Could not find CD with required SRE files.	
ECA3041A	Driver mining failed to create an intermediary directory space for storing mined drivers.	
ECA3041B	One or more command-line parameters are invalid.	
ECA3041C	The path to the source Symantec Recovery Disk image is missing.	
ECA3041D	The drive letter specification is missing.	
ECA3041F	The retargeting driver database path does not exist on the Symantec Recovery Disk.	
ECA30420	Some configuration properties for static IP are missing. A static IP configuration must include an IP address, subnet address, gateway address and DNS address.	
ECA30421	Cannot copy a 64-bit hardware device driver to a 32-bit SRD image. One or more binary files do not match the target SRD platform.	
ECA30422	Cannot copy a 32-bit hardware device driver to a 64-bit SRD image. One or more binary files do not match the target SRD platform.	
ECA307D1	Attempted to open (mount or apply) the WIM file in the Symantec Recovery Disk modification staging area, but the WIM file is already open.	
ECA307D2	Failed to open (mount or apply) the WIM file in the Symantec Recovery Disk modification staging area.	
ECA307D3	Failed to open (mount or apply) the WIM file in the Symantec Recovery Disk modification staging area for read-only access.	
ECA307D4	Failed to open the WIM file in the Symantec Recovery Disk modification staging area using the apply method.	
ECA307D5	Failed to extract the file content of a WIM file in the Symantec Recovery Disk modification staging area using the apply method.	
ECA307D6	Failed to extract the file content of a WIM file in the Symantec Recovery Disk modification staging area using the apply method.	
ECA307D7	Failed to write file content extracted from an image within a WIM file back into the WIM file using the capture method.	
ECA307D8	Failed to copy the extracted file content of an applied WIM file back into the source WIM file.	
ECA307D9	Failed to set up the temporary directory that the capture method needs. The temporary directory is required to buffer the writing of file content back into a WIM file using the capture method.	
ECA307DA	Failed to obtain information about an image within a WIM file using the capture method.	
ECA307DB	Failed to embed information about an image within a WIM file using the capture method.	
ECA307DC	Failed to remove the external file content extracted from a WIM file using the capture method.	
ECA307DD	Failed to embed boot information in an image within a WIM file using the capture method.	
ECA307DE	Failed to unmount a previously mounted WIM file. A process or application may have a lock on the file within the mounted WIM content.	
ECA307DF	Attempted an operation that requires a WIM file to be mounted, but the WIM is not mounted.	
ECA307E0	Attempted an operation that requires a WIM file to be unmounted, but the WIM is mounted.	
ECA307E1	Failed to load the Microsoft wimgapi.dll library.	
ECA30BB9	A media-writing operation failed to initialize a library required for the operation to complete. The media library returned an error.	
ECA30BBA	A media-writing operation failed to initialize the generator engine required for the operation to complete. The media library returned an error.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
ECA30BBB	A media-writing operation failed to exit, or shut down the generator engine. The media library returned an error.	
ECA30BBC	A media-writing operation failed to exit, or shut down the library.	
ECA30BBE	A media-writing operation failed to generate a list of writable media drives on the host. The media library returned an error.	
ECA30BBF	A media-writing operation failed to locate any writable media drives on the host at the mount point.	
ECA30BC0	A media-writing operation failed to locate any writable media drives on the host. The media library returned an error.	
ECA30BC1	A media-writing operation failed to initialize a writable media drive on the host. The media library returned an error.	
ECA30BC2	A media-writing operation failed to set the default parameters for a writable media drive on the host. The media library returned an error.	
ECA30BC3	The media-writing drive is empty or the disk cannot be read. Please insert a blank writable disk into the drive and try again.	
ECA30BC4	A media-writing operation failed to obtain information about a writable media drive on the host. The media library returned an error.	
ECA30BC5	A media-writing operation failed because the CD/DVD drive contains a disk with previously written data. Insert a blank disk in this drive and try again.	
ECA30BC6	A media-writing operation failed to eject a disk from the writable media drive.	
ECA30BC7	A media-writing operation failed to retract a disk back into the writable media drive.	
ECA30BC8	A media-writing operation failed to erase the contents of a disk in a writable media drive on the host.	
ECA30BC9	A media-writing operation failed to create the volume on writable media. The media library returned an error.	
ECA30BCA	A media-writing operation failed to create a new disk volume track on writable media. The media library returned an error.	
ECA30BCB	A media-writing operation failed to copy a complete directory tree to a writable media. The media library returned an error.	
ECA30BCC	A media-writing operation failed to create a new physical disk volume on writable media. The media library returned an error.	
ECA30BCD	A media-writing operation failed to close the disk volume on writable media. The media library returned an error.	
ECA30BCE	A media-writing operation failed to delete or preserve the disk volume on writable media. The media library returned an error.	
ECA30BCF	A media-writing operation failed to import the boot image to writable the media. The media library returned an error.	
ECA30BD0	A media-writing operation failed to create the ISO file image of a writable media.	
ECA30BD1	A media-writing operation failed to create the ISO file image of a writable media.	
ECA30BD2	A media-writing operation failed to write to a writable media. The media library returned an error.	
ECA30BD4	A media-writing operation failed to locate any writable media drives on the host. The media library returned an error.	
ECA30BD5	A media-writing operation failed to locate any writable media drives on the host at the device. The media library returned an error.	
ECA30BD6	A media-writing operation failed to cancel the writing operation to the media.	
ECA30BD7	A media-writing operation failed to cancel the writing operation to the media. The media library returned an error.	
ECA30BD8	A media-writing task failed. Retry the task or cancel.	
ECA30BD9	A media-writing operation attempted to load a library whose platform does not match the platform of the host, that is, a 32-bit library on a 64-bit host.	
ECA30BDA	The media-writing library has not been initialized.	
ECA30BDB	The media-writing library could not open a device because the device drive letter is invalid.	
ECA30FA1	Failed to read the HKEY_LOCAL_MACHINE\\System hive content.	
ECA30FA2	Failed to save the HKEY_LOCAL_MACHINE\\System hive content.	
ECA30FA3	Failed to load the HKEY_LOCAL_MACHINE\\Software hive.	
ECA30FA4	Failed to read the HKEY_LOCAL_MACHINE\\Software hive content.	
ECA30FA5	Failed to read the HKEY_LOCAL_MACHINE\\System\\CurrentControlSet\\Control\\TimeZoneInfo hive content.	
ECA30FA6	Failed to save the HKEY_LOCAL_MACHINE\\System\\CurrentControlSet\\Control\\TimeZoneInfo hive content.	
ECA30FA7	Failed to load the HKEY_LOCAL_MACHINE\\System hive.	
ECA31389	Failed to inject a driver file. Either source driver information could not be read or could not be copied to destination.	
ECA3138A	The specified destination path does not exist or is currently inaccessible.	
ECA3138B	The specified Symantec Recovery Disk destination does not exist or is currently inaccessible.	
ECA3138C	The specified INF source folder contains one or more INF files that do not require any driver files. This is not an error condition.	
ECA3138D	Failed to compile a list of INF files in INF directory.	
ECA3138F	The path specified is not a valid format.	
ECA31390	The path to SRE is invalid. Must be root of SRE location.	
ECA31391	The path to the SymDriverInfo.xml file is invalid.	
ECA31392	The path to the SymInfo.xml file is invalid.	
ECA31393	The path does not have a SymDriverInfo.xml file.	
ECA31394	The path does not have a SymInfo.xml file.	
ECA31395	The path points to an invalid SRE file-set image.	
ECA31396	Failed to create or access file.	
ECA31397	No drivers were injected from the source Inf location.	
ECA31399	Failed to create the target location in SRE for injecting drivers.	
ECA3139B	Symantec Recovery Disk is missing drivers needed by workstation devices.	
ECA3139C	Symantec Recovery Disk does not support the type of driver.	
ECA3139D	Symantec Recovery Disk does not support the type of device.	
ECA3139E	The device Id that indicates network interface card storage or both is invalid.	
ECA3139F	The Inf file is incorrectly formed, that is, missing critical sections etc.	
ECA313A0	One or more drivers could not be mined for active system devices.	
ECA313A1	Could not read the contents of the SymDrivers.xml file.	
ECA313A2	Path to an INF location is invalid.	
ECA313A3	One or more driver files could not be copied during driver injection.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
ECA313A4	An Inf file is unreadable because it is not formatted correctly.	
ECA313A7	The internal SymInfo.xml file cannot be found.	
ECA313A8	The internal SymInfo.xml file cannot be read.	
ECA313A9	The two-character Symantec language Id is invalid.	
ECA313AC	Data is missing or incomplete.	
ECA313AD	The MessagePump object has not been initialized properly.	
ECA313AE	The recursive copying of the Symantec Recovery Disk failed to initialize.	
ECA313AF	A new worker thread cannot be started because one is already busy.	
ECA313B0	Driver mining can only accept list of drivers returned from SreGetMissingDriversList() call.	
ECA313B1	A path to a valid Windows system volume or image is required.	
ECA313B2	The path specified is not a valid Windows system volume or image.	
ECA313B3	Could not format the driver information.	
ECA313B4	Could not write the driver information to the HTML file.	
ECA313B6	An operation attempted to access the file, but the file cannot be found.	
ECA313B7	An operation attempted to access the path, but the path does not exist or is invalid.	
ECA313B8	A worker thread has finished with an exit code.	
ECA313B9	The file specified does not exist.	
ECA313BA	The file does not exist.	
ECA313BB	A file-copy operation failed to copy the folder/file content from the source location to the destination.	
ECA31771	Failed to create or access driver information file.	
ECA31772	Failed to get information for active workstation devices.	
ECA31773	Insufficient access privileges prevented an operation on a file or folder.	
ECA31774	Insufficient space available on a drive.	
ECA31775	The file write operation failed.	
ECA31776	The file read operation failed.	
ECA31777	Performing this task requires an Administrator security equivalence.	
ECA31778	Microsoft MSXML service is unavailable.	
ECA31779	Could not read from an XML file.	
ECA3177A	Could not write to an XML file.	
ECA3177B	The content of an XML file is not properly formed.	
ECA3177C	XML file serializer is not yet implemented.	
ECA3177D	Could not obtain file version information. Microsoft error has been returned.	
ECA3177E	Could not obtain the path of the library loaded by this process. Microsoft error has been returned.	
ECA3177F	This process failed to load the library module.	
ECA31780	Could not launch a new process. Microsoft error has been returned.	
ECA31781	Attempted to wait to launch Shell command, but the wait failed. Microsoft error has been returned.	
ECA31782	Could not launch Shell command. Microsoft error has been returned.	
ECA31783	The Shell command was aborted. Microsoft error has been returned.	
ECA31784	Could not retrieve the process exit code. Microsoft error has been returned.	
ECA31785	Attempted to wait for the process to exit, but the wait failed. Microsoft error has been returned.	
ECA31786	Could not kill the process. Microsoft error has been returned.	
ECA31787	Cannot open unsupported registry hive.	
ECA31788	Failed to import the registry hive.	
ECA31789	Failed to create the directory.	
ECA3178A	Failed to remove the directory.	
ECA3178D	Failed to copy the file.	
ECA3178E	Failed to delete the file.	
ECA3178F	Failed to decompress or copy the file.	
ECA31790	Failed to retrieve file attributes.	
ECA31791	Failed to retrieve file attributes.	
ECA31792	Failed to retrieve file size in bytes.	
ECA31793	Failed to move the file.	
ECA31794	Failed to load the file content.	
ECA31795	Failed to save the file content.	
ECA31796	Failed to save the file attributes.	
ECA31797	Failed to combine the paths.	
ECA31798	Failed to retrieve the full path.	
ECA31799	Failed to retrieve the system path.	
ECA3179A	Failed to retrieve the Windows path.	
ECA3179B	Failed to retrieve the current directory path.	
ECA3179C	Failed to retrieve the temporary directory path.	
ECA3179D	Failed to generate a unique temporary directory name.	
ECA3179E	Failed to add registry subkey.	
ECA3179F	Failed to remove registry subkey.	
ECA317A0	Failed to remove registry subkey value.	
ECA317A1	Failed to find any registry sub-keys that match the pattern.	
ECA317A2	Failed to retrieve registry value.	
ECA317A3	Attempted to retrieve a registry value that is not supported.	
ECA317A4	Failed to find any registry value names that match the pattern.	
ECA317A5	Failed to set the registry value.	
ECA317A6	Failed to load registry hive for the hive path and the key name.	
ECA317A7	Failed to unload registry hive for the key name.	
ECA317A8	Failed to find any files in the directory.	
ECA317A9	Failed to find any files in the directory that match the pattern.	
ECA317AA	Failed to find any sub-directories in the directory.	
ECA317AB	Failed to find any sub-directories in the directory that match the pattern.	
ECA317AC	An operation failed to determine the amount of installed memory.	
ECA317AD	Could not read from the file.	
ECA317AE	Could not write to the file.	
ECA317AF	Failed to retrieve the application directory path.	
ECA31B59	The LightsOut Restore API could not locate the required bootsect.exe support file.	
ECA31B5A	A task does not have sufficient available memory to complete.	
ECA31B5B	The specified driver letter is not a valid candidate for LightsOut Restore installation.	
ECA31B5C	Attempted to install LightsOut Restore but it is already installed on the host.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
ECA31B5D	Attempted to remove LightsOut Restore but it is not installed on the host.	
ECA31B5E	Attempted to install LightsOut Restore but the library binary platform does not match the platform of the host.	
ECA31B60	Could not run boot folder setup command.	
ECA31B61	Could not retrieve the new LightsOut Restore installation GUID.	
ECA31B62	Could not create the AutoNetwork.xml file in target Symantec Recovery Disk image.	
ECA31B63	Could not create the BCDEdit.exe tool to the target Symantec Recovery Disk image.	
ECA31B64	Could not create the bootmgr file from source Symantec Recovery Disk to target Symantec Recovery Disk.	
ECA31B65	Could not copy the boot.ini file to the target boot folder.	
ECA31B66	Could not run boot folder uninstall command.	
ECA31B67	Could not uninstall the current boot folder installation.	
ECA31B68	Could not remove the LightsOut Restore Symantec Recovery Disk image from the current installation.	
ECA31B69	An error occurred attempting to enumerate host network interface cards (NICs).	
ECA31B6A	The LightsOut Restore API could not locate the required bcdedit.exe support file.	
ECA31B6B	Could not find the file. Provide a valid location for the config file.	
ECA31B6C	Symantec Recovery Disk menu text is missing.	
ECA31B6D	Symantec Recovery Disk Windows menu text is missing.	
ECA31B6E	Symantec Recovery Disk folder name text is missing.	
ECA31B6F	The LightsOut Restore API could not locate the required wimgapi.dll support file.	
ECA31B70	Could not copy the boot.sdi file to the target boot folder.	
ECA3FFFE	An unknown error occurred in the Symantec Recovery Disk API library.	
ECA3FFFF	An unknown error code occurred in the Symantec Recovery Disk API library.	
E7BC0001	The system volume specified cannot be retargeted to run on this computer.	
E7BC0002	The currently running operating system cannot be retargeted.	
67BC0003	No changes were made to the system.	
E71C0001	The HAL type could not be determined for this system.	
E71C0003	The Class GUID does not exist in the file.	
E71C0004	Registry key not found on system.	
E71C0005	Cab file not found.	
E71C0006	Kernel file not found.	
E71C0009	No location for update files specified.	
E71C000A	An attempt to extract the archive failed.	
E71C000B	Invalid location: The specified location is possibly removable media.	
E71C000C	Unable to find Hardware ID of ACPI.	
671C000D	System information is missing and cannot be preserved.	
671C000E	Unable to get the version information.	
EA730001	Cannot read registry key.	
EA730002	Cannot find the driver database directory.	
EA730003	Cannot find the Windows PE inf directory.	
EA730004	Unable to connect to the SmeUtil driver.	
EA730005	Cannot find the SmeUtil driver.	
EA730006	Failed to read PCI database lookup file.	
EA730007	Failed to find the target Windows INF path.	
E7C30001	The buffer cannot be accessed because it is not connected to an underlying representation.	
E7C30010	The device cannot read some sectors.	
E7C30011	Attempt to access the sector beyond end of device.	
E7C30012	There are no more free sectors remaining on this device.	
E7C30013	The device read failure: Misaligned data.	
E7C30014	The device write failure: Misaligned data.	
E7C30015	Unknown exception reading from SectorBuffer.	
E7C30016	Unknown exception writing to SectorBuffer.	
E7C30017	Use SectorBuffer's default implementation of this method.	
67C30018	Encountered bad sectors during copy.	
A7C30019	The type of errors encountered indicate that this hard disk drive is about to fail. It is recommended that this drive be replaced soon. To ignore this error and backup this drive, select the ignore bad sectors option.	
A7C3001A	To ignore this error and backup this drive, select the ignore bad sectors option.	
A7C3001B	Win32/Win64 API failed.	
E7C3001C	The volume cannot be locked.	
E7C3001D	The device cannot be accessed.	
E7C3001E	The volume cannot be unlocked.	
E7C3001F	The volume cannot be dismounted.	
E7C30020	Win32/Win64 API failed.	
A7C30021	Linux32/Linux64 API failed.	
E7C30022	Linux32/Linux64 API failed.	
E7C30023	Invalid signature found in sector file.	
E7C30024	Unable to create the sector file because the parent doesn't exist.	
E7C30025	Unable to create the sector file because the parent file version is too old.	
E0BB0002	The specified value is illegal.	
E0BB0004	Function argument is invalid.	
E0BB0005	Volume error while flushing sectors.	
E0BB0006	Volume media is not mounted.	
E0BB0007	Volume is beyond the end of the drive.	
E0BB0008	Volume segment containing LBA was not found.	
E0BB00BD	Device cannot be opened.	
E0BB00BE	Device cannot be closed.	
E0BB00BF	Device is not supported.	
E0BB0009	Device error while flushing sectors.	
E0BB000A	Device cannot allocate I/O buffer.	
E0BB000B	Device is read-only.	
E0BB000C	Device cannot be locked or unlocked.	
E0BB000D	Device is beyond the end of the drive.	
E0BB000E	Device cannot be accessed.	
E0BB000F	Device cannot read some of the sectors.	
E0BB0010	Device cannot write to some of the sectors.	
E0BB0011	Device media is not mounted.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
E0BB0012	Device is locked.	
E0BB00C0	The media in the device was not unloaded.	
E0BB0013	Support for this media type is not fully implemented.	
E0BB0014	The volume encountered an error while formatting.	
E0BB0015	Cannot format the volume as it is in use.	
E0BB0016	Cannot create process.	
E0BB0017	File system already is NTFS.	
E0BB0018	File system cannot be converted to NTFS.	
E0BB0019	Cannot create temporary file for command input.	
E0BB001A	The specified filename is not valid.	
E0BB001B	Cannot lock the volume because it contains the OS or has an active paging file.	
E0BB001C	The specified mount point is not a directory.	
E0BB001D	The specified mount point is already in use.	
E0BB001E	Operation could not be performed. Diskpart.exe was not found.	
E0BB001F	Diskpart: A fatal exception occurred.	
E0BB0020	Diskpart: The arguments specified on a command line were incorrect.	
E0BB0021	Diskpart: Unable to open the specified script file.	
E0BB0022	Diskpart: One of the services used returned a failure.	
E0BB0023	Diskpart: A command syntax error occurred.	
E0BB0024	The command is not supported.	
E0BB0025	Cannot change label.	
E0BB0026	The sector count is too big.	
E0BB0027	Cannot create volume.	
E0BB0028	Cannot delete volume.	
E0BB0029	Unable to set volume active.	
E0BB002A	Unable to change the file system serial number.	
E0BB002B	The file does not exist or is unavailable.	
60BB002C	No changes are necessary.	
60BB002D	The parameter has been pinned.	
E0BB002E	Cannot move partition.	
E0BB0040	The Global Partition Table (GPT) on-disk structures are corrupt.	
E0BB0041	The size of the Global Partition Table (GPT) header is not supported.	
E0BB0042	The Cyclic Redundancy Check (CRC) of the Global Partition Table (GPT) header is invalid.	
E0BB0043	The Global Partition Table (GPT) disk contains no protective Master Boot Record (MBR) entry.	
E0BB0044	The Protective Master Boot Record (MBR) entry for the Global Partition Table (GPT) disk is invalid.	
E0BB0045	The Global Partition Table (GPT) signature in the header is invalid.	
E0BB0046	The MyLba value in the Global Partition Table (GPT) header is invalid.	
E0BB0047	The AlternateLba value in the Global Partition Table (GPT) header is invalid.	
E0BB0048	The Global Partition Table (GPT) headers are inconsistent.	
E0BB0049	The Global Partition Table (GPT) dimensions are invalid.	
E0BB004A	The Global Partition Table (GPT) partition entry Cyclic Redundancy Check (CRC) is invalid.	
E0BB004B	The Global Partition Table (GPT) partition entry arrays do not match.	
E0BB004C	The Global Partition Table (GPT) partition is invalid.	
E0BB004D	The Global Partition Table (GPT) partition is out of the usable range.	
E0BB004E	The Global Partition Table (GPT) partition's ending value is less than its starting value.	
E0BB004F	Global Partition Table (GPT) partitions overlap.	
E0BB0050	Cannot create Global Partition Table (GPT) partition.	
E0BB0051	No free Global Partition Table (GPT) partition entries.	
E0BB0052	Cannot delete Global Partition Table (GPT) partition.	
E0BB0053	Cannot find a partition with the specified starting sector.	
E0BB0054	Cannot update partition entry.	
E0BB0055	Cannot resize partition.	
E0BB0056	The new partition size is out of range.	
E0BB0057	This version of recovery point files are not supported.	
E0BB0058	The bitmap for the volume is not the same size as the data.	
E0BB0059	The bitmap for the volume cannot be read from the recovery point.	
E0BB005A	Unable to read sector.	
E0BB005B	Unable to write sector.	
E0BB005C	Unable to modify the extended partition.	
E0BB005D	The resize operation of the partition will result in an overlap.	
E0BB005E	The modification to the partition will cause the partition to not be cylinder aligned.	
E0BB005F	Unable to locate the partition.	
A0BB0060	Unable to find OS device that has same starting sector and disk as on-disk objects.	
A0BB0062	Win32/Win64 API failed.	
60BB0063	Win32/Win64 API failed.	
A0BB0064	Operation failed, changes are being rolled back.	
A0BB0065	Operation failed, system left in unstable condition.	
A0BB0066	The drive layout is not supported by the platform.	
A0BB0067	Could not get drive layout for the drive.	
A0BB0068	Could not set drive layout for the drive.	
A0BB0069	Unknown parameter used by FormatEx callback function.	
A0BB006A	The device type is not supported.	
E0BB006C	The type of this partition is not the one expected.	
A0BB006D	Cannot format dynamic volume without a drive letter or mount point.	
E0BB007F	The on-disk layout of the disk doesn't match the OS information.	
E0BB0080	Cannot delete partition.	
E0BB0081	The partition table is invalid.	
E0BB0082	Cannot set logical partitions active.	
E0BB0127	Unable to set the partition active.	
E0BB0084	The layout structure is corrupt.	
E0BB0085	Mount point is invalid.	
E0BB0086	The Master Boot Record (MBR) on the disk is invalid.	
E0BB0087	Cannot create partition.	
E0BB0088	The partition's size or location exceeds the bounds of the disk.	
E0BB0089	An extended partition already exists on the disk.	
E0BB008A	The partition cannot be created with the specified type.	
E0BB008B	There are too many primary partitions to allow another primary partition to be created.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
E0BB008C	A partition cannot be created with the specified parameters starting.	
E0BB008D	Logical partitions must be contained within an extended partition.	
E0BB008E	An extended partition containing logical partitions cannot be deleted.	
E0BB008F	Partition cannot start before the sector.	
E0BB0128	Master Boot Record (MBR) partitions overlap.	
E0BB0090	Cannot resize partition.	
E0BB0091	The mount point is already assigned to a volume.	
E0BB0092	The combined parameters prevent selecting a valid file system size.	
E0BB0093	The extended partition table is invalid.	
60BB0094	The mount point cannot be removed.	
60BB0095	An operation was done that was expected to assign a mount point. However no assignment was made.	
E0BB0096	The volume cannot be mounted.	
E0BB0097	The volume cannot be locked.	
E0BB00BC	The volume cannot be unlocked.	
60BB0098	Unknown volume cannot be locked by the OS.	
E0BB0099	The volume cannot be dismounted.	
E0BB009A	The mount point cannot be added.	
E0BB009B	The volume does not support mount points.	
E0BB009C	External command returned an error.	
60BB009D	Unknown volume cannot be dismounted by the OS.	
E0BB009E	The OS cannot access the specified path.	
60BB009F	The specified path has multiple long filenames.	
60BB00A0	The specified path has multiple short filenames.	
E0BB00A1	Cannot find the directory.	
E0BB00A2	Cannot match case.	
A0BB00A3	The device appears to be offline, disconnected, or otherwise unavailable.	
E0BB00A4	The volume is not healthy.	
E0BB00A5	The volume is read-only.	
E0BB00A6	The volume is already replicated.	
E0BB00A7	The operation is not supported on disk groups of this type.	
E0BB00A8	The computer is not a server.	
E0BB00A9	The media is read-only.	
E0BB00AA	The operation is disabled for internal reasons.	
E0BB00AB	Volume extension is not supported for this volume type.	
E0BB00AC	Volume extension is not supported for volumes that contain this type of file system.	
E0BB00AD	The volume has no mount points.	
E0BB00AE	The partition being opened does not exist in the recovery point.	
E0BB00AF	Unable to retrieve difference bitmap.	
E0BB00B0	Unable to clear difference bitmap.	
E0BB00B1	The specified volume is not virtual.	
E0BB00B2	The recovery point file has already been opened.	
E0BB00B3	The GUID in the parent recovery point does not match.	
E0BB00B4	The sequence number in the parent recovery point does not match.	
E0BB00B6	The snapshot driver version is incompatible.	
E0BB00B7	Unable to retrieve difference GUID.	
E0BB00B8	Unable to retrieve difference sequence number.	
E0BB00B9	Snapshot state is not valid.	
E0BB00C3	VDiff cannot be started on this volume because it is already running.	
E0BB00C4	The operation could not be performed on this volume because VDiff is not running.	
E0BB00BA	Incompatible VDiff GUID.	
E0BB00BB	Unexpected VDiff sequence number.	
E0BB011A	Cannot find symbolic link for the device name.	
E0BB00C1	Error while locking the device; it is already locked.	
E0BB00C2	Error while unlocking the device; it is already unlocked.	
E0BB00C5	Unable to resize layout.	
E0BB00C6	The Boot Engineering Extension Record on-disk structure is corrupt.	
E0BB00C8	Unsupported or corrupt Grub Loader.	
E0BB00C9	Invalid or Unsupported Grub Version.	
E0BB00D3	Unable to resize Region.	
E0BB00D4	Unable to create new Region.	
E0BB00D5	Unable to delete Region.	
E0BB00D6	The new PARTIES partition size is out of range.	
E0BB00D7	The Directory of Service structure for this partition is read-only.	
E0BB00D8	The Boot Engineering Extension Record structure is read-only.	
E0BB00D9	Attempting to set the device's max addressable sector greater than the available sectors.	
E0BB00DA	Create disk group failed.	
E0BB00DB	Failed to change a PARTIES Directory Of Service field.	
E0BB00FA	Unsupported or corrupt LILO loader.	
E0BB00FB	Unable to read LILO boot loader.	
E0BB00FC	Unable to update LILO boot loader.	
E0BB00FD	Unsupported file system.	
E0BB00FE	Bad LILO sector list entry.	
E0BB00FF	LILO sector lists cannot span devices or volume.	
E0BB0100	Unexpected sector list size.	
E0BB0101	A LILO image descriptor is either unsupported or corrupt.	
E0BB0102	Cannot map a LILO sector list sector to a file.	
E0BB0103	Could not find a LILO signature on the device.	
E0BB0104	Cannot resolve the LILO device number to an SME device.	
E0BB0105	No secondary LILO loader specified by the primary loader.	
E0BB0107	Ioctl call to the device failed.	
E0BB0108	No free Directory Of Services entries.	
E0BB0109	Failed to get Parties Area Information for the device.	
E0BB010A	Failed to change the addressable sectors temporarily for the device.	
E0BB010B	Failed to change the addressable sectors permanently for the device.	
E0BB010C	The ATA command failed with the ABRT flag set on return.	
E0BB010D	The ATA command SET MAX failed with the IDNF flag set on return.	
E0BB010E	The sector return count from the SET MAX command was not the same as the attempted set.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
E0BB010F	Sending the ATA command failed for the device.	
A0BB0110	This operation is disabled because there is only one Region.	
A0BB0111	This operation is disabled because there are already two Regions.	
A0BB0112	This operation is disabled because the addressable sectors cannot be changed on the device.	
A0BB0113	This operation requires a reboot after completion.	
E0BB0113	There is not enough free space to perform the requested operation.	
E0BB0114	Maximum number of recovery points allowed by application license have already been created.	
60BB0115	License allows creation of additional recovery points.	
E0BB0116	Failed to open parent recovery point file.	
E0BB0117	Failed to initialize because another storage management product is currently running.	
E0BB0118	The file is currently in use.	
60BB0119	The operation completed successfully; however, there was an error while updating the installation settings.	
E0BB011B	The operation is not supported on this type of partitions.	
E0BB011C	The operation is not supported on this type of filesystems.	
E0BB011D	The operation is not supported on this OS.	
E0BB011F	The recovery point is not an incremental recovery point.	
E0BB0126	Unable to change hidden status of partition.	
E0BB013C	Unable to reconcile volume that is snapped.	
E0BB013D	Unable to reconcile a volume that is not mounted.	
E0BB013E	Unable to set difference bitmap.	
E0BB013F	A folder is its own descendant and ancestor, possibly because of corruption or circular hard links.	
60BB0140	Overwrote existing VDiff.	
E0BB0142	A thread synchronization error has occurred.	
E0BB0143	There are not enough points in time to perform the operation.	
E0BB0144	The point in time is not an incremental.	
E0BB0145	An attempt to collapse an incremental range failed.	
E0BB0146	An attempt to compare volumes failed.	
E0BB0148	Unable to open the file exclusively.	
E0BB0149	Unable to access virtual (not yet created) recovery point.	
E0BB014A	A command did not finish in the allotted time.	
E0BB014B	Volume not found.	
E0BB0154	Snapshot failed because of VSS failure.	
E0BB0155	Invalid VSS state for operation.	
E0BB0156	The VSS Provider is already registered.	
E0BB0157	The VSS provider is not registered.	
E0BB0158	The VSS Provider vetoed the operation. See the application event log.	
E0BB0159	The VSS Provider is currently in use.	
E0BB015A	VSS object not found.	
E0BB015B	VSS asynchronous operation pending.	
E0BB015C	The VSS asynchronous operation finished.	
E0BB015D	VSS asynchronous operation cancelled.	
E0BB015E	The volume is not supported by VSS.	
E0BB015F	The volume is not supported by the VSS Provider.	
E0BB0160	The VSS object already exists.	
E0BB0161	Unexpected VSS Provider error. See the application event log.	
E0BB0162	Corrupt VSS Writer metadata.	
E0BB0163	Invalid VSS XML document.	
E0BB0164	The maximum number of volumes for a VSS Shadow Copy has been exceeded.	
E0BB0165	Failure flushing write operations for VSS shadow copy. See the application event log.	
E0BB0166	Failure while holding write operations for VSS shadow copy. See the application event log.	
E0BB0167	Unexpected VSS writer error. See the application event log.	
E0BB0168	Cannot create VSS Shadow Copy because another Shadow Copy is being created.	
E0BB0169	The volume was not added to the VSS Shadow Copy because it is already in the maximum number of Shadow Copies.	
E0BB016A	The VSS Writer Infrastructure is not operating properly. Make sure the VSS service is running and check the event logs for errors.	
E0BB016B	VSS Writer not responding.	
E0BB016C	The VSS Writer has already subscribed.	
E0BB016D	Unsupported VSS context.	
E0BB016E	Volume is in use.	
E0BB016F	Maximum VSS diff-area associations reached.	
E0BB0170	Insufficient storage to complete VSS Shadow Copy.	
E0BB017F	This operation is not supported on spanned recovery points.	
E0BB0180	The V2iMount service is not available.	
E0BB0181	The operation cannot be completed because the volume is not mounted.	
E0BB0182	The disk layout information contains errors.	
E0BB0183	The operation cannot be completed because sector position 0 is invalid.	
E0BB0184	There is not enough free space to maintain snapshot image on the volume.	
E0BB0185	The operation is not supported on devices of this type.	
E0BB0186	Virtual Disk Service failed to load.	
E0BB0187	Virtual Disk Service has not been initialized.	
E0BB0188	Virtual Disk Service failed.	
E0BB0189	Call to CoInitializeEX() failed.	
E0BB018A	Unable to read disk signature.	
E0BB018B	Unable to write disk signature.	
E0BB018C	Support for this OS version is not implemented.	
E0BB018D	This operation is not supported on volumes of this size.	
E0BB018E	This operation is not supported on encrypted volumes.	
E0BB018F	Cached table of contents file not found.	
E0BB0190	Search engine support cannot be enabled for this base recovery point.	
E0BB0192	The script file is not in UTF8 format.	
E0BB0193	Script file syntax error.	
E0BB0194	An unknown action encountered in the scriptfile.	
E0BB0195	The script value is not available.	
E0BB0196	Script error.	

Error code	Revised error description	How to fix
E0BB0197	Cannot find mapping.	
E0BB0198	Unresolved generic id.	
E0BB0199	Unknown operation.	
E0BB019A	Action is either unrecognized or it is an operation with no owner.	
E0BB019B	Cannot resolve generic id as it is not recognized.	
E0BB019C	Apply is not successful.	
E0BB019D	End Change is not successful.	
E0BB019E	No input script given.	
E0BB01A0	Generic id needs an ordinal.	
E0BB01A1	Generic id needs parent.	
E0BB01A2	The snapshot set disk group was not found.	
E0BB01A3	No recognizable NTFS file system found.	
E0BB01A4	NTFS object implementation required, but is not possible. File system may be encrypted.	
E0BB01A5	NTFS state is unrecognizable.	
E0BB01A6	Volume handle is invalid.	
E0BB01A7	Cannot change label on the encrypted volume.	
E0BB01A8	Windows volume object not found for NTFS file system.	
E0BB01A9	Unable to find an object matching the generic id.	
E0BB01AA	Unable to create a temporary virtual disk file for redirecting writes.	
E0BB01AB	Linux32/Linux64 API failed.	
A0BB01AC	Linux32/Linux64 API failed.	
60BB01AD	Linux32/Linux64 API failed.	
E0BB01AE	File is not open.	
E0BB01AF	Destination volume is too small.	
E0BB01B0	The operation is not supported on disk groups of this type.	
A0BB01B1	The system mtab file may contain obsolete information.	
A0BB01B2	The BootStat.dat file was not deleted. If a Windows was not properly shut down error appears on boot up, please select the Start Windows Normally option.	
E0BB01B3	Incremental recovery point creation not supported for the volume.	
E0BB01B4	Creation of recovery points not supported for Cluster Shared Volumes.	
E0BB01B5	Security data is missing or corrupt.	
E0BB01B6	Security data from parent recovery point is missing.	
E0BB01B7	Cannot read cached Table of Contents file.	
60BB01B8	Some of the files may be corrupt.	
60BB01B9	Some of the files may be corrupt.	
60BB01BA	Some files may be corrupt.	
E0BB01BB	The file system is too corrupt to determine individual files that may be corrupt.	
E0BB01BC	The source volume is locked with BitLocker. Please unlock the volume before backing up.	
E0BB01BD	The destination volume is locked with BitLocker. Please unlock the volume before restoring.	
E0BC0001	Property not found.	
E0BC0002	Object not found.	
E0BC0003	Object is not an operation.	
E0BC0004	Object is not an operation.	
E0BC0005	Property is not modifiable.	
E0BC0006	Property Kind is invalid.	
E0BC0007	Parameter was not found.	
E0BC0008	The operation is not enabled.	
E0BC0009	Operation is already executing.	
E0BC000A	The saved initial state for applying changes does not match the current system state.	
E0BC000B	Object is incompatible.	
E0BC000C	Object was in the saved state, but is not in the current state.	
E0BC000D	The file could not be read.	
E0BC000E	The file could not be written.	
E0BC000F	Changes cannot be applied because the system was started in a read-only mode.	
60BC0010	The operation is not enabled.	
E0BC0011	The operation is not allowed under the terms of the current software license.	
E0BC0012	The operation requires that no other operations are pending.	
E0BC0013	The previous operation requires that no other operations follow it.	
E0BC0014	The value specified is not within the range of parameter.	
EFE10014	The super block has an invalid magic number.	
EFE10015	The superblock contains a revision number that is not supported.	
EFE10016	The file system has been marked as read-only.	
EFE1001C	A write error has occurred while writing the inode bitmap in the group.	
EFE1001D	A read error has occurred while reading the inode bitmap in the group.	
EFE1001E	A write error has occurred while writing the block bitmap in the group.	
EFE1001F	A read error has occurred while reading the block bitmap in the group.	
EFE10020	A write error has occurred while writing the inode table in the group.	
EFE10021	A read error has occurred while reading the inode table.	
EFE10022	A read error has occurred while reading the next inode in the block.	
EFE10023	The block size in the superblock does not match that found in the file system.	
EFE10024	A directory entry has become corrupted in the block.	
EFE10027	There is no space left in the directory.	
EFE10028	The file system does not contain an inode bitmap.	
EFE10029	The file system does not contain an inode bitmap.	
EFE1002A	An invalid inode number was specified.	
EFE1002C	Could not expand the directory because all the blocks could not be located.	
EFE1002D	Not enough room left in the last group.	
EFE1002E	The block to be marked in the bitmap is invalid.	
EFE1002F	The block to be unmarked in the bitmap is invalid.	
EFE10030	The block to be tested in the bitmap is invalid.	
EFE10031	The block to be marked in the inode bitmap is invalid.	
EFE10032	The block to be unmarked in the inode bitmap is invalid.	
EFE10033	The block to be tested in the inode bitmap is invalid.	
EFE10034	The block specified is beyond the end of the block bitmap.	
EFE10035	The inode specified is beyond the end of the inode bitmap.	
EFE10036	The indirect block refers to an invalid block.	
EFE10037	The double indirect block refers to an invalid block.	
EFE10038	The triple indirect block refers to an invalid block.	

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
EFE1003B	Invalid name used to open this file system.	
EFE1003C	The inode table is missing for the group descriptor.	
EFE1003D	The superblock is corrupted.	
EFE1003E	The bitmap contains an invalid generic mark.	
EFE10041	The symbolic link does not point to an actual file.	
EFE10042	The call back was not handled.	
EFE10043	The inode table contains a bad block.	
EFE10044	The file system contains features that are unsupported.	
EFE10045	The file system contains read-only features that are unsupported.	
EFE10047	Out of memory.	
EFE10048	An invalid argument was passed into this function.	
EFE10049	Another block could not be allocated.	
EFE1004A	Another inode could not be allocated.	
EFE1004B	The file specified in the inode is not a directory.	
EFE1004D	The file could not be found in the file system.	
EFE1004E	This file has been marked as read-only.	
EFE1004F	The directory block could not be found in the inode.	
EFE10050	The directory already exists.	
EFE10051	The feature is currently unimplemented.	
EFE10053	The file is too big.	
EFE10054	The journal could not be created because it is smaller than 1024 bytes.	
EFE10055	The block is marked as a bad block and is part of the system structures.	
E9260001	Function call made before the FAT file system was initialized.	
E9260002	The file was not opened in a valid access mode.	
E9260003	Tried to open a directory.	
E9260004	Invalid Next FAT Cluster value.	
E9260005	FAT Cluster value is out of range or unavailable.	
E9260006	FAT file system implementation object not found.	
E9260007	FAT file system implementation object failed to create.	
E9260008	Sector Buffer failed to return an I/O buffer pointer.	
E9260009	Invalid size found when ask to format.	
E926000A	Invalid size found when initializing.	
E926000B	Boot record does not have a valid file system name.	
E926000C	The file selected is not opened.	
E926000D	The file selected is already open. Close and reopen the file.	
E926000E	The FAT file system failed to flush file data.	
E926000F	The path specified did not contain a valid directory or filename.	
E9260010	The file system found is not supported for file access.	
E9260011	The filename specified either contains illegal characters or is empty.	
E9260012	The filename used for a search already exists.	
E9260013	FAT12 or FAT16 root directory is full.	
E9260014	The findfirst / findnext search has ended.	
E9260015	Found an invalid long filename entry in the directory.	
E9260016	FAT long filenames are limited to less than 255 characters.	
E9260017	Short name possibilities are exhausted; a million short filenames all have an identical base.	
E9260018	The directory is not empty.	
E9260019	Cross-linked files exist.	
E926001A	Cluster chain contains an invalid cluster number.	
E926001B	Cluster chain contains a bad cluster value.	
E926001C	Cluster chains are missing.	
E926001D	Redundant copies of the FAT do not match the active FAT.	
E926001E	The directory blocks structure is invalid.	
E926001F	File cluster chain length does not match file size requirements.	
E5D40001	The file cannot be opened.	
E5D40002	The file cannot be closed.	
E5D40003	The file cannot be opened.	
E5D40004	The file cannot be closed.	
E5D40005	The device is not supported.	
E5D40006	The device is read-only.	
A5D40007	System Format tool mkfs is not available.	
A5D40008	System file system check tool fsck not available.	
A5D40009	System file system resize tool not available.	
E5D4000A	Unable to resize file system.	
E5D4000B	Unable to create file system.	
E5D4000C	File system check failed.	
E5D4000D	File system check cannot be performed on a mounted volume.	
E5D4000E	Cannot resize a mounted volume.	
E5D4001E	Unable to unsnap volume.	
E5D4001F	Unable to create relocation file.	
E5D40020	Unable to snap volumes.	
E5D40021	Unable to snap the volume.	
E5D40022	Unable to create symbolic name for the snap volume.	
E5D40023	Unable to create diskgroup for the snap volume.	
E5D40024	Snap device torn down due to excessive I/O on the volume.	
E5D40032	Unable to locate executable.	
E0020001	The device is not supported.	
E0020002	The device cannot be opened.	
E0020003	The device cannot be closed.	
E0020004	The device was not dismounted.	
E0020005	The device cannot allocate I/O buffer.	
E0020006	The device cannot release I/O buffer.	
E0020007	The device is locked.	
E0020008	The device cannot be closed.	
E0020009	The device is read-only.	
A002000A	FormatEx cannot be called because the appropriate library will not load, the drive is not mounted, or the file system type is not FAT or NTFS.	
A002000B	A version of the file system was requested that this version of Windows cannot create.	
A002000C	The device appears to be offline.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
E002000D	The device failed while querying the drive geometry.	
E002000E	Could not locate a partition information structure for the volume.	
E002000F	GoBack has been detected on the drive.	
E0520000	The device is a dynamic disk error.	
E0520001	The device is not a dynamic disk.	
E0520002	Logical Disk Manager (LDM) error with the device.	
E0520003	The device dynamic disk database has an invalid format.	
E0520004	The device dynamic disk database been changed by an external application.	
E0520005	The device dynamic disk database is incompatible with the group.	
E0520006	The device dynamic disk database is full.	
E0520007	The specified Group cannot represent the device.	
E0520008	Unable to map the on-disk representation of a device to its internal counterpart.	
A7B70002	Win32/Win64 API failed.	
67B70003	Win32/Win64 API failed.	
E7B70004	Cannot open.	
E7B70006	The snapshot driver version is not supported.	
E7B70007	Another application is already registered with the snapshot driver.	
E7B70008	This VDiff operation is disable because this is a Cluster Shared Volume.	
E7B70009	The requested snap operation would snap a volume containing a surfaced VHD and one or more volumes residing on the surfaced VHD.	
E7B7000A	The volume is nested too deeply to be snapped.	
E7B70154	Snapshot failed because of VSS failure.	
E7B70155	Invalid VSS state.	
E7B70156	The VSS provider is already registered.	
E7B70157	The VSS provider is not registered.	
E7B70159	The VSS provider is currently in use.	
E7B7015A	VSS object not found.	
E7B7015B	VSS asynchronous operation pending.	
E7B7015C	The VSS asynchronous operation finished.	
E7B7015D	VSS asynchronous operation cancelled.	
E7B7015E	The volume is not supported by VSS.	
E7B7015F	The volume is not supported by VSS provider.	
E7B70160	The VSS object already exists.	
E7B70162	The VSS Writer metadata is corrupt.	
E7B70163	The VSS XML document is invalid.	
E7B70164	The maximum number of volumes for a VSS Shadow Copy has been exceeded.	
E7B70165	Failure flushing write operations for VSS shadow copy. See the application event log.	
E7B70166	Failure while holding write operations for VSS shadow copy. See the application event log.	
A7B70167	Unexpected VSS writer error. Check the application event log for writer specific error.	
E7B70168	Cannot create VSS Shadow Copy because another Shadow Copy is being created.	
E7B70169	The volume was not added to the VSS Shadow Copy because it is already at the maximum number of Shadow Copies.	
E7B7016A	The VSS Writer Infrastructure is not operating properly. Make sure the VSS service is running and check the event logs for errors.	
E7B7016B	VSS Writer not responding.	
E7B7016C	The VSS Writer has already subscribed.	
E7B7016D	Unsupported VSS context.	
E7B7016E	Volume is in use.	
E7B7016F	Maximum VSS diff-area associations reached.	
E7B70170	Insufficient storage to complete VSS Shadow Copy.	
67B70171	The VSS Writer failed. Check the application event log for writer specific error.	
67B70191	Symantec SymSnap VSS Software Provider Started Successfully.	
67B70192	Symantec SymSnap VSS Software Provider Stopped Successfully.	
E7B70193	BeginPrepareSnapshot failed for a volume with an error.	
E7B70194	UnExpected SnapShotSet Id.	
E7B70195	The VSS provider called out of order.	
E7B70196	The VSS provider for a SnapShot set failed with an error.	
67B70197	PostCommitSnapshots Successful. Successfully completed the SnapShot Process.	
E7B70198	The volume is not supported for SnapShot.	
67B70199	The volume is supported for SnapShot.	
E7B7019A	The VSS provider for SnapShot Id failed with an error.	
67B7019B	BeginPrepareSnapshot for the volume.	
67B7019C	Context not Supported for the volume.	
67B7019D	The volume is already Snapped.	
E7B7019E	The VSS provider for SnapShot Id failed with an error.	
E4BD0012	An interaction with the catalog's database layer failed unexpectedly.	
E0030003	MsVhd returned an error.	
E0030004	There is a parent cookie mismatch in the incremental file.	
E0030008	MsVhd returned an error.	
E0030005	Failed to write to some sectors.	
E0030006	VMware returned an error.	
E0030007	File does not exist or is unavailable.	
E7D10026	Unable to get file attributes.	
6C8F1C4F	A file folder operation on the drive was cancelled by the user.	
EC8F17E5	Your recovery point location is running out of space. Please run the Cleanup Recovery Points task to free up some space.	
EC8F17D8	Cannot complete consolidation of incremental recovery points.	
6C8F042C	A cancel request was submitted during the operation.	
EC8F17B9	The job is currently disabled.	
E7D10041	Unable to establish a network connection.	
EC8F1796	An operation was interrupted because the service was stopped.	
EC8F17D4	Cannot update the job from a previous version. Please edit the job and reselect the source drives.	
EC8F042E	Failed to register the service principal name.	
6C8F17E7	An automatic recovery point was not created because an earlier recovery point from the same job was still in progress.	
6C8F1C2F	A recovery point operation on the drive was cancelled by the user.	
EC8F17B7	Cannot create recovery points for the job.	

Backup Exec System Recovery (BESR) Error Codes Reference Guide

Note: Some errors that are caused due to factors external to the BESR environment may not appear on this list.

Error code	Revised error description	How to fix
E7640001	The work in progress has been cancelled.	
6C8F1F89	A base recovery point of the drive was created successfully in response to data written to the hard drive that exceeds the limit you specified.	
6C8F1F8A	An incremental recovery point of the drive was created successfully in response to data written to the hard drive that exceeds the limit you specified.	
6C8F1F7B	A manual independent recovery point of the drive was created successfully.	
6C8F1F7C	The file and folder backup job completed successfully.	
6C8F1F79	A manual base recovery point of the drive was created successfully.	
6C8F1F7D	A scheduled base recovery point of the drive was created successfully.	
6C8F1F7A	A manual incremental recovery point of the drive was created successfully.	
6C8F1C69	A file and folder backup completed successfully. However, no files were backed up because none of the source files have changed since the last backup.	
6C8F1F80	The file and folder backup job completed successfully.	
6C8F1F7E	A scheduled incremental recovery point of the drive was created successfully.	
6C8F0427	Recovery service started successfully.	
6C8F1F63	The drive-based backup job has been started manually.	
6C8F1F65	The drive-based backup job has been started automatically.	