

Symantec TM System Recovery 2013, Symantec TM System Recovery 2013 Linux Edition, Symantec TM System Recovery 2013 Management Solution, and Symantec TM System Recovery 2013 Monitor Software Compatibility List

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Introduction

Listed below are the available operating systems, platforms and applications specifically supported by Symantec to be compatible with Symantec™ System Recovery 2013. This list includes the SSR family of products namely, Symantec System Recovery 2013, Symantec System Recovery 2013 Basic Edition, Symantec System Recovery 2013 Linux Edition, Symantec System Recovery 2013 Management Solution, Symantec System Recovery Granular Restore Option and Symantec System Recovery 2013 Monitor.

1. Compatibility with other Symantec products

Compatibility with other Symantec products is important to the SSR team. Out of practical necessity, any efforts to ensure compatibility are limited to Symantec products that are current or, in other words, have not had an End of Life (EOL) announcement. Any exceptions or limitations for any Symantec product to this policy are noted here.

- Symantec Endpoint Encryption has limited support. See <http://www.symantec.com/docs/TECH74467> for more details.
- SSR cannot create a backup at the same time Continuous Protection Server (CPS) is running.

2. General compatibility notes

- SSR is Volume Shadow Copy Service(VSS) compliant. For VSS-aware database environments; e.g. Exchange, SQL Server, etc.; SSR ensures that system state information is accurately captured. If a VSS-aware product, e.g. Oracle 11g, has specific procedures to follow for a VSS backup, you must follow them.
- In case, if Windows 8/Windows Server 2012 is not supported by the hypervisor, SSRD version 2013 may not boot successfully on virtual machines running on such hypervisors

3. Symantec support of 3rd party manufacturer products

Symantec will cooperate with 3rd party vendors, and attempt to assist in the diagnosis of problems found between the 3rd party and Symantec products. Symantec Technical Support on the combination of Symantec and 3rd party products listed in this document is conditional on the 3rd party product being supported by the original manufacturer or vendor. If the original vendor has ceased providing support for a version of their product, Symantec also will no longer be able to provide support on that product in combination with our products.

4. Minor "dot" version support

The contents of this document including 3rd party applications, databases, operating systems, in combination with Symantec products represent what has been tested in Symantec labs, or in Symantec-supervised partner labs, but is not intended to be a complete list of supported products and versions. Manufacturers of these products may frequently release minor version updates to their products as maintenance during their product's normal life cycle. (e.g. version 1.x.x.x) that may not be explicitly listed in this document. In these situations where the base or major version of the product is listed as supported in this document but the minor maintenance update is not, Symantec will provide "reasonable effort" support on these versions until specific testing of them has completed.

5. Not every combination of software and hardware is tested.

Symantec provides best efforts to qualify Symantec System Recovery 2013 with as many different operating systems, service packs, hardware platforms, database application service packs, and other applications as possible. However, due to the number of combinations, it is not possible to test all combinations for compatibility. If a particular service pack or version is not listed as specifically tested by Symantec, it may work fine, but has not been explicitly tested by Symantec with Symantec System Recovery 2013.

6. To request additions to this list:

If a particular platform is not currently listed as being supported, a request for additions to this list can be made through contacting the SSR product management team.

Newly-Supported Software

The following new sections have been added to this (SSR 2013) SCL since the last time it was created. The creation date is listed on the first page of this document. See the feature in its respective section, via bookmarks, for more details.

SSR Section

- Windows Active Directory support on Microsoft Windows Server 2012 R2 Datacenter.
- Windows Active Directory support on Microsoft Windows Server 2012 R2 Standard.

Product Legend

Acronym	Product/Option
SSR	Symantec System Recovery 2013
SSR GRO	Symantec System Recovery 2013 Granular Restore Option
SSR-L	Symantec System Recovery 2013 for Linux
SSR-MS	Symantec System Recovery 2013 Management Solution, an Altris Solution
SSR-O	Symantec System Recovery 2013 Option for BEWS. This is now known as SSR Basic Edition.
SSR-M	Symantec System Recovery Monitor
BESR	Backup Exec System Recovery
CPS	Backup Exec Continuous Protection Server

Contents

<u>Symantec System Recovery 2013</u>	<u>Symantec System Recovery 2013 Granular Restore, included with SSR.</u>	<u>Symantec System Recovery 2013 Basic Edition</u>
<u>Symantec System Recovery 2013 Monitor</u>	<u>Symantec System Recovery 2013 Management Solution</u>	<u>Symantec System Recovery 2013 for Linux</u>

Symantec System Recovery 2013

Also requires:

- Microsoft .NET Framework 2.0 SP2: Required to run the Symantec System Recovery installation program.
- Microsoft .NET Framework 4.0: Required to run and use Symantec System Recovery.
- Internet Explorer 6.0 or later

Notes:

- If the required .NET Framework versions are not already installed, the Symantec System Recovery installation program automatically installs them on your computer.
- Symantec System Recovery 2013 Management Solution (SSR-MS) cannot be installed on a domain controller. This is due to the underlying Notification Server component leveraging some local user accounts which do not exist on domain controllers.
- Restoring Dynamic Disks in the Symantec System Recovery (SSR) Symantec Recovery Environment (SRE). Please see the following article for additional support limitations <<http://www.symantec.com/docs/TECH69331>>

Operating System Compatibility

Citrix

Name	Version	Service Pack	CPU Architecture
XenServer [1] [2] [3]	5.0		x86-64
XenServer	5.5		x86-64
XenServer [1] [2] [3]	5.6	FP1	x86-64
XenServer [1] [2] [3]	6.0		x86-64
XenServer [1] [2] [3]	6.1		x86-64

1. Recovery points (v2i/iv2i) can be restored directly to a XenServer VM using the recovery disk
2. SSR fully supports protecting Windows systems running in a XenServer VM
3. VHD and VMDK files created by SSR must be imported to a full VM before they are converted to XenServer (XVA) format

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows 7	Enterprise		x86-32
Windows 7	Enterprise		x86-64
Windows 7	Enterprise	SP1	x86-32
Windows 7	Enterprise	SP1	x86-64
Windows 7	Home Premium		x86-32
Windows 7	Home Premium		x86-64
Windows 7	Home Premium	SP1	x86-32
Windows 7	Home Premium	SP1	x86-64
Windows 7	Professional		x86-32
Windows 7	Professional		x86-64
Windows 7	Professional	SP1	x86-32
Windows 7	Professional	SP1	x86-64
Windows 7	Starter		x86-32
Windows 7	Starter	SP1	x86-32
Windows 7	Ultimate		x86-32
Windows 7	Ultimate		x86-64
Windows 7	Ultimate	SP1	x86-32
Windows 7	Ultimate	SP1	x86-64
Windows 8 [1]	(standard)		x86-32
Windows 8 [1]	(standard)		x86-64
Windows 8 [1]	Enterprise		x86-32
Windows 8 [1]	Enterprise		x86-64
Windows 8 [1]	Pro		x86-32
Windows 8 [1]	Pro		x86-64
Windows 8.1	(standard)		x86-32

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows 8.1	(standard)		x86-64
Windows 8.1 [1] [2]	Enterprise		x86-32
Windows 8.1 [1] [2]	Enterprise		x86-64
Windows 8.1 [1] [2]	Pro		x86-32
Windows 8.1 [1] [2]	Pro		x86-64
Windows Essential Business Server 2008	Standard		x86-64
Windows Server 2003 [3]	Enterprise Edition	SP2	x86-32
Windows Server 2003 [3]	Enterprise Edition	SP2	x86-64
Windows Server 2003 [3]	Standard Edition	SP2	x86-32
Windows Server 2003 [3]	Standard Edition	SP2	x86-64
Windows Server 2003 [3]	Storage Server	SP2	x86-32
Windows Server 2003 [3]	Storage Server	SP2	x86-64
Windows Server 2003 R2	Enterprise Edition		x86-32
Windows Server 2003 R2	Enterprise Edition		x86-64
Windows Server 2003 R2	Enterprise Edition	SP2	x86-32
Windows Server 2003 R2	Enterprise Edition	SP2	x86-64
Windows Server 2003 R2	Standard Edition		x86-32
Windows Server 2003 R2	Standard Edition		x86-64
Windows Server 2003 R2	Standard Edition	SP2	x86-32
Windows Server 2003 R2	Standard Edition	SP2	x86-64
Windows Server 2003 R2	Storage Server		x86-32
Windows Server 2003 R2	Storage Server		x86-64
Windows Server 2008 [4]	Datacenter Edition		x86-32
Windows Server 2008 [4]	Datacenter Edition		x86-64
Windows Server 2008 [4]	Datacenter Edition	SP2	x86-32
Windows Server 2008 [4]	Datacenter Edition	SP2	x86-64

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows Server 2008	Enterprise Edition		x86-32
Windows Server 2008	Enterprise Edition		x86-64
Windows Server 2008	Enterprise Edition	SP2	x86-32
Windows Server 2008	Enterprise Edition	SP2	x86-64
Windows Server 2008	Standard Edition		x86-32
Windows Server 2008	Standard Edition		x86-64
Windows Server 2008	Standard Edition	SP2	x86-32
Windows Server 2008	Standard Edition	SP2	x86-64
Windows Server 2008	Storage Server		x86-32
Windows Server 2008	Storage Server		x86-64
Windows Server 2008	Storage Server	SP1	x86-32
Windows Server 2008	Storage Server	SP1	x86-64
Windows Server 2008	Storage Server	SP2	x86-32
Windows Server 2008	Storage Server	SP2	x86-64
Windows Server 2008	Web Edition		x86-32
Windows Server 2008	Web Edition		x86-64
Windows Server 2008	Web Edition	SP2	x86-32
Windows Server 2008	Web Edition	SP2	x86-64
Windows Server 2008 R2	Datacenter Edition		x86-64
Windows Server 2008 R2	Datacenter Edition	SP1	x86-64
Windows Server 2008 R2	Enterprise Edition		x86-64
Windows Server 2008 R2	Enterprise Edition	SP1	x86-64
Windows Server 2008 R2	Foundation		x86-64
Windows Server 2008 R2	Foundation	SP1	x86-64
Windows Server 2008 R2	Standard Edition		x86-64
Windows Server 2008 R2	Standard Edition	SP1	x86-64

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows Server 2008 R2	Storage Server		x86-64
Windows Server 2008 R2	Storage Server	SP1	x86-64
Windows Server 2008 R2	Web Edition		x86-64
Windows Server 2008 R2	Web Edition	SP1	x86-64
Windows Server 2012 [5]	Datacenter		x86-64
Windows Server 2012 [5]	Essentials		x86-64
Windows Server 2012 [5]	Foundation		x86-64
Windows Server 2012 [5]	Standard		x86-64
Windows Server 2012 [5]	Storage Server		x86-64
Windows Server 2012 R2 [2] [5]	Datacenter		x86-64
Windows Server 2012 R2 [2] [5]	Essentials		x86-64
Windows Server 2012 R2 [2] [5]	Foundation		x86-64
Windows Server 2012 R2 [2] [5]	Standard		x86-64
Windows Server 2012 R2 [2] [5]	Storage Server		x86-64
Windows Small Business Server 2003	Premium	SP2	x86-32
Windows Small Business Server 2003	Standard	SP2	x86-32
Windows Small Business Server 2003 R2	Premium		x86-32
Windows Small Business Server 2003 R2	Premium	SP2	x86-64
Windows Small Business Server 2003 R2	Standard		x86-32
Windows Small Business Server 2003 R2	Standard	SP2	x86-64
Windows Small Business Server 2008	Premium		x86-64
Windows Small Business Server 2008	Premium	SP2	x86-64
Windows Small Business Server 2008	Standard		x86-64
Windows Small Business Server 2008	Standard	SP2	x86-64
Windows Small Business Server 2011	Essentials		x86-64
Windows Small Business Server 2011	Essentials	SP1	x86-64

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows Small Business Server 2011	Premium Add-on		x86-64
Windows Small Business Server 2011	Premium Add-on	SP1	x86-64
Windows Small Business Server 2011	Standard		x86-64
Windows Small Business Server 2011	Standard	SP1	x86-64
Windows Vista	Business	SP1	x86-32
Windows Vista	Business	SP1	x86-64
Windows Vista	Business	SP2	x86-32
Windows Vista	Business	SP2	x86-64
Windows Vista	Enterprise	SP1	x86-32
Windows Vista	Enterprise	SP1	x86-64
Windows Vista	Enterprise	SP2	x86-32
Windows Vista	Enterprise	SP2	x86-64
Windows Vista	Home Basic	SP1	x86-32
Windows Vista	Home Basic	SP1	x86-64
Windows Vista	Home Basic	SP2	x86-32
Windows Vista	Home Basic	SP2	x86-64
Windows Vista	Home Premium	SP1	x86-32
Windows Vista	Home Premium	SP1	x86-64
Windows Vista	Home Premium	SP2	x86-32
Windows Vista	Home Premium	SP2	x86-64
Windows Vista	Ultimate	SP1	x86-32
Windows Vista	Ultimate	SP1	x86-64
Windows Vista	Ultimate	SP2	x86-32
Windows Vista	Ultimate	SP2	x86-64
Windows XP	Home Edition	SP2	x86-32
Windows XP	Home Edition	SP3	x86-32

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows XP	Media Center	SP2	x86-32
Windows XP	Media Center	SP3	x86-32
Windows XP	Professional	SP2	x86-32
Windows XP	Professional	SP2	x86-64
Windows XP	Professional	SP3	x86-32

1. 32bit UEFI is not supported.
2. Update rollups for Windows 8.1\Windows 2012 R2 [KB 2919355, KB 2975719] are supported.
3. While Symantec System Recovery can be used to protect cluster nodes and their volumes, failover situations are not supported.
4. While Symantec System Recovery can be installed on Windows Server 2008 Core, it is an Agent only install. W2K8 Core does not support .NET and thus the UI cannot be installed. This OS is supported via a headless agent only. No push install will be supported. Agents running on W2K8 Core cannot be managed by SSR-M. Note also that Windows firewall changes must take place before SSR can be managed remotely. Please view <http://www.symantec.com/docs/TECH56166> for more information about what must change in the Windows firewall to remotely manage SSR.
5. Creation of only Independent Recovery Points of Resilient file system (ReFS) volume is supported. Please refer to <http://www.symantec.com/docs/TECH197622> for more details.

VMware

Name	Version	Service Pack	CPU Architecture
ESX [1]	4.0		x86-32
ESX [1]	4.0		x86-64
ESX [1]	4.0	Update 1	x86-64
ESX [1]	4.0	Update 2	x86-64
ESX [1]	4.0	Update 3	x86-64
ESX [1]	4.0	Update 4	x86-64
ESX [1]	4.1		x86-64
ESX [1]	4.1	Update 1	x86-64

VMware

Name	Version	Service Pack	CPU Architecture
ESX [1]	4.1	Update 2	x86-64
ESX [1]	4.1	Update 3	x86-64
ESXi [1]	4.0		x86-64
ESXi [1]	4.0	Update 1	x86-64
ESXi [1]	4.0	Update 2	x86-64
ESXi [1]	4.0	Update 3	x86-64
ESXi [1]	4.0	Update 4	x86-64
ESXi [1]	4.1		x86-64
ESXi [1]	4.1	Update 1	x86-64
ESXi [1]	4.1	Update 2	x86-64
ESXi [1]	4.1	Update 3	x86-64
ESXi [1]	5.0		x86-64
ESXi [1]	5.0	Update 1	x86-64
ESXi [1]	5.0	Update 2	x86-64
ESXi	5.1		x86-64
ESXi	5.1	Update 1	x86-64

1. Symantec System Recovery Disk 2013 is WinPE 4.0 based which is not supported to boot into ESX/ESXi Version prior to ESXi 5.0 Patch 4. Please refer to <http://www.symantec.com/docs/TECH201701> for more details.

Enterprise Application Compatibility

Microsoft

Name	Version	Service Pack	O/S	CPU Architecture
Exchange	2003	SP2	Microsoft Windows Server 2003 Standard Edition	x86-32
Exchange	2003	SP2	Microsoft Windows Server 2003 Standard Edition	x86-64
Exchange [1]	2007	SP2	Microsoft Windows Server 2003 Standard Edition	x86-32
Exchange [1]	2007	SP2	Microsoft Windows Server 2003 Standard Edition	x86-64
Exchange	2010		Microsoft Windows Server 2008 Standard Edition	x86-64
Exchange	2010	SP1	Microsoft Windows Server 2008 Enterprise Edition	x86-64
Exchange	2010	SP1	Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64
Exchange	2010	SP1	Microsoft Windows Server 2008 R2 Standard Edition	x86-64
Exchange	2010	SP2	Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64
Exchange	2010	SP2	Microsoft Windows Server 2008 R2 Standard Edition	x86-64
Exchange	2010	SP3	Microsoft Windows Server 2008 R2 Datacenter Edition	x86-64
Exchange	2010	SP3	Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64
Exchange	2010	SP3	Microsoft Windows Server 2008 R2 Standard Edition	x86-64
Exchange	2013		Microsoft Windows Server 2012 Standard	x86-64
Office SharePoint Server	2007		Microsoft Windows Server 2003 Standard Edition	x86-32
Office SharePoint Server	2007		Microsoft Windows Server 2003 Standard Edition	x86-64
SharePoint Portal Server	2003	SP2	Microsoft Windows Server 2003 Standard Edition	x86-32
SharePoint Portal Server	2003	SP2	Microsoft Windows Server 2003 Standard Edition	x86-64
SharePoint Server	2010		Microsoft Windows Server 2008 Enterprise Edition	x86-64
SharePoint Server	2010		Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64
SharePoint Server	2010	SP1	Microsoft Windows Server 2008 Enterprise Edition	x86-64
SQL Server	2005	SP2	Microsoft Windows Server 2003 Standard Edition	x86-32

Microsoft

Name	Version	Service Pack	O/S	CPU Architecture
SQL Server	2005	SP2	Microsoft Windows Server 2008 Standard Edition	x86-64
SQL Server	2008		Microsoft Windows Server 2008 Standard Edition	x86-32
SQL Server	2008		Microsoft Windows Server 2008 Standard Edition	x86-64
SQL Server	2008	SP1	Microsoft Windows Server 2008 Enterprise Edition	x86-64
SQL Server	2008	SP1	Microsoft Windows Server 2008 Standard Edition	x86-32
SQL Server	2008	SP2	Microsoft Windows Server 2008 Enterprise Edition	x86-64
SQL Server	2008	SP2	Microsoft Windows Server 2008 Standard Edition	x86-32
SQL Server	2008 R2		Microsoft Windows Server 2008 Datacenter Edition	x86-32
SQL Server	2008 R2		Microsoft Windows Server 2008 Enterprise Edition	x86-32
SQL Server	2008 R2		Microsoft Windows Server 2008 Enterprise Edition	x86-64
SQL Server	2008 R2		Microsoft Windows Server 2008 Standard Edition	x86-32
SQL Server	2008 R2		Microsoft Windows Server 2008 R2 Datacenter Edition	x86-64
SQL Server	2008 R2		Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64
SQL Server	2008 R2		Microsoft Windows Server 2008 R2 Standard Edition	x86-64
SQL Server	2008 R2	SP1	Microsoft Windows Server 2008 R2 Datacenter Edition	x86-64
SQL Server	2008 R2	SP1	Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64
SQL Server	2008 R2	SP1	Microsoft Windows Server 2008 R2 Standard Edition	x86-64
SQL Server	2008 R2	SP2	Microsoft Windows Server 2008 R2 Datacenter Edition	x86-64
SQL Server	2008 R2	SP2	Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64
SQL Server	2008 R2	SP2	Microsoft Windows Server 2008 R2 Standard Edition	x86-64
SQL Server	2012		Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64
SQL Server	2012		Microsoft Windows Server 2012 Datacenter	x86-64
SQL Server	2012	SP1	Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64
SQL Server	2012	SP1	Microsoft Windows Server 2012 Datacenter	x86-64
SQL Server	2012	SP1	Microsoft Windows Server 2012 Standard	x86-64
Windows Active Directory	2003	R2	Microsoft Windows Server 2003 Standard Edition	x86-32

Microsoft

Name	Version	Service Pack	O/S	CPU Architecture
Windows Active Directory	2003	R2	Microsoft Windows Server 2003 Standard Edition	x86-64
Windows Active Directory	2003	SP2	Microsoft Windows Server 2003 Standard Edition	x86-32
Windows Active Directory	2003	SP2	Microsoft Windows Server 2003 Standard Edition	x86-64
Windows Active Directory	2008		Microsoft Windows Server 2008 Standard Edition	x86-32
Windows Active Directory	2008		Microsoft Windows Server 2008 Standard Edition	x86-64
Windows Active Directory	2008		Microsoft Windows Server 2008 R2 Standard Edition	x86-64
Windows Active Directory	2012		Microsoft Windows Server 2012 Datacenter	x86-64
Windows Active Directory	2012		Microsoft Windows Server 2012 Standard	x86-64
Windows Active Directory	2012 R2		Microsoft Windows Server 2012 R2 Datacenter	x86-64
Windows Active Directory	2012 R2		Microsoft Windows Server 2012 R2 Standard	x86-64
Windows SharePoint Services	2.0	SP2	Microsoft Windows Server 2003 Standard Edition	x86-32
Windows SharePoint Services	3.0		Microsoft Windows Server 2003 Standard Edition	x86-32

1. Microsoft does not support installing Exchange 2007 server roles on a computer that has a 32-bit processor in a production environment. You can install Exchange 2007 server roles on a computer that has a 32-bit processor in testing and training environments only. We also support up to 5 database instances. It is supported to install the management tools on a computer that has a 32-bit processor; however, you must download the 32-bit version of Exchange 2007.

Oracle

Name	Version	Service Pack	O/S	CPU Architecture
Database [1]	10g		Microsoft Windows Server 2003 Standard Edition	x86-64
Database [2]	11g		Microsoft Windows Server 2003 Standard Edition	x86-64
Database [2]	11g	R2	Microsoft Windows Server 2003 R2 Enterprise Edition	x86-64
Database [2]	11g R2		Microsoft Windows Server 2008 R2 Datacenter Edition	x86-64
Database [2]	11g R2		Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64
Database [1]	9i		Microsoft Windows Server 2003 Standard Edition	x86-32

1. Crash consistent backup only, since versions prior to 11g are not VSS compliant.
2. In order to backup Oracle 11g, please reference http://download.oracle.com/docs/cd/B28359_01/win.111/b32010/vss.htm#NTQRF280 and follow the procedure for ■Backing Up a Database in NOARCHIVELOG Mode■. Also, when restoring a image you will need to manually get the database out of NOARCHIVELOG Mode for operation to resume.

Symantec

Name	Version	Service Pack	O/S	CPU Architecture
Storage Foundation for Windows	5.0		Microsoft Windows Server 2003 Standard Edition	x86-32
Storage Foundation for Windows	5.0		Microsoft Windows Server 2003 Standard Edition	x86-64
Storage Foundation for Windows	6.0		Microsoft Windows Server 2008 Standard Edition	x86-32
Storage Foundation for Windows	6.0		Microsoft Windows Server 2008 Standard Edition	x86-64
Storage Foundation for Windows	6.0		Microsoft Windows Server 2008 R2 Standard Edition	x86-64
Storage Foundation HA for Windows	5.1		Microsoft Windows Server 2003 Standard Edition	x86-32
Storage Foundation HA for Windows	5.1		Microsoft Windows Server 2003 Standard Edition	x86-64

File System Compatibility

File System Compatibility

File System	Version	O/S
NTFS	3.0	All SSR supported Windows platforms
NTFS	3.1	All SSR supported Windows platforms
ReFS [1]		All SSR supported Windows Server 2012 platforms
FAT32		All SSR supported Windows platforms
FAT16		All SSR supported Windows platforms
Ext2 [2]		All SSR supported Windows platforms
Ext3 [2]		All SSR supported Windows platforms
Linux Swap		All SSR supported Windows platforms

1. Support is for data volumes Independent Backups only.

2. Support is for data volumes only.

Symantec System Recovery 2013 Granular Restore, included with SSR.

Note:

- Included with SSR Windows Editions only. GRO is not included Linux Editions.

Also requires:

- Internet Explorer version 6.0 or later
- .NET Framework 2.0 SP2.
- .NET Framework 4.0.
- Microsoft Outlook 2003, Microsoft Outlook 2007, Outlook 2010 32-bit or Outlook 2010 64-bit for Exchange restore.
- BESR 7.0/8.0/8.5/2010, SSR 2011 recovery points produced from an Exchange 2003 or Exchange 2007 server for Exchange restore. Cluster and Cluster Continuous Replication environments are not supported.
- While Symantec System Recovery can be used to protect individual servers in Exchange DAG Configuration and individual Mailboxes can be restored in GRO, DAG failover conditions are not supported.
- BESR 8.0/8.5/2010, SSR 2011 recovery points produced from a SharePoint Server on a single machine for SharePoint restore. SharePoint farms are not supported.

GRO Product Compatibility

Microsoft

Name	Version	Service Pack	O/S	CPU Architecture
Exchange	2003	SP2	Microsoft Windows Server 2003 Standard Edition	x86-32
Exchange	2003	SP2	Microsoft Windows Small Business Server 2003 Standard	x86-32
Exchange	2007		Microsoft Windows Server 2003 Standard Edition	x86-64
Exchange	2010		Microsoft Windows Server 2008 Standard Edition	x86-64
Exchange	2010	SP1	Microsoft Windows Server 2008 Enterprise Edition	x86-64
Exchange	2010	SP1	Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64

Microsoft

Name	Version	Service Pack	O/S	CPU Architecture
Exchange	2010	SP1	Microsoft Windows Server 2008 R2 Standard Edition	x86-64
Exchange	2010	SP2	Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64
Exchange	2010	SP2	Microsoft Windows Server 2008 R2 Standard Edition	x86-64
Exchange	2010	SP3	Microsoft Windows Server 2008 R2 Datacenter Edition	x86-64
Exchange	2010	SP3	Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64
Exchange	2010	SP3	Microsoft Windows Server 2008 R2 Standard Edition	x86-64
Office SharePoint Server	2007		Microsoft Windows Server 2003 Standard Edition	x86-32
Office SharePoint Server	2007		Microsoft Windows Server 2003 Standard Edition	x86-64
Office SharePoint Server	2007		Microsoft Windows Server 2008 Standard Edition	x86-32
Office SharePoint Server	2007		Microsoft Windows Server 2008 Standard Edition	x86-64
SharePoint Portal Server	2003	SP1	Microsoft Windows Server 2003 Standard Edition	x86-32
SharePoint Portal Server	2003	SP1	Microsoft Windows Server 2003 Standard Edition	x86-64
SharePoint Portal Server	2003	SP2	Microsoft Windows Server 2003 Standard Edition	x86-32
SharePoint Portal Server	2003	SP2	Microsoft Windows Server 2003 Standard Edition	x86-64
SharePoint Portal Server	2003	SP3	Microsoft Windows Server 2003 Standard Edition	x86-32
SharePoint Portal Server	2003	SP3	Microsoft Windows Server 2003 Standard Edition	x86-64
SharePoint Server	2010		Microsoft Windows Server 2008 Enterprise Edition	x86-64
SharePoint Server	2010		Microsoft Windows Server 2008 R2 Enterprise Edition	x86-64
SharePoint Server	2010	SP1	Microsoft Windows Server 2008 Enterprise Edition	x86-64
Windows SharePoint Services	2.0	SP1	Microsoft Windows Server 2003 Standard Edition	x86-32
Windows SharePoint Services	2.0	SP1	Microsoft Windows Server 2003 Standard Edition	x86-64
Windows SharePoint Services	2.0	SP1	Microsoft Windows Small Business Server 2003 Standard	x86-32
Windows SharePoint Services	2.0	SP2	Microsoft Windows Server 2003 Standard Edition	x86-32
Windows SharePoint Services	2.0	SP2	Microsoft Windows Server 2003 Standard Edition	x86-64
Windows SharePoint Services	2.0	SP2	Microsoft Windows Small Business Server 2003 Standard	x86-32
Windows SharePoint Services	2.0	SP3	Microsoft Windows Server 2003 Standard Edition	x86-32

Microsoft

Name	Version	Service Pack	O/S	CPU Architecture
Windows SharePoint Services	2.0	SP3	Microsoft Windows Server 2003 Standard Edition	x86-64
Windows SharePoint Services	2.0	SP3	Microsoft Windows Small Business Server 2003 Standard	x86-32
Windows SharePoint Services	3.0		Microsoft Windows Server 2003 Standard Edition	x86-32
Windows SharePoint Services	3.0		Microsoft Windows Server 2003 Standard Edition	x86-64
Windows SharePoint Services	3.0		Microsoft Windows Server 2008 Standard Edition	x86-32
Windows SharePoint Services	3.0		Microsoft Windows Server 2008 Standard Edition	x86-64
Windows SharePoint Services	3.0		Microsoft Windows Small Business Server 2003 Standard	x86-32

GRO Operating System Compatibility

Citrix

Name	Version	Service Pack	CPU Architecture
XenServer	5.0		x86-64
XenServer	5.5		x86-64
XenServer	5.6	FP1	x86-64
XenServer	6.0		x86-64
XenServer	6.1		x86-64

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows 7	Enterprise		x86-32
Windows 7	Enterprise		x86-64
Windows 7	Enterprise	SP1	x86-32
Windows 7	Enterprise	SP1	x86-64
Windows 7	Home Premium		x86-32
Windows 7	Home Premium		x86-64
Windows 7	Home Premium	SP1	x86-32
Windows 7	Home Premium	SP1	x86-64
Windows 7	Professional		x86-32
Windows 7	Professional		x86-64
Windows 7	Professional	SP1	x86-32
Windows 7	Professional	SP1	x86-64
Windows 7	Starter		x86-32
Windows 7	Starter	SP1	x86-32
Windows 7	Ultimate		x86-32
Windows 7	Ultimate		x86-64
Windows 7	Ultimate	SP1	x86-32
Windows 7	Ultimate	SP1	x86-64
Windows 8	(standard)		x86-32
Windows 8	(standard)		x86-64
Windows 8	Enterprise		x86-32
Windows 8	Enterprise		x86-64
Windows 8	Pro		x86-32
Windows 8	Pro		x86-64
Windows 8.1	(standard)		x86-32

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows 8.1	(standard)		x86-64
Windows 8.1	Enterprise		x86-32
Windows 8.1	Enterprise		x86-64
Windows 8.1	Pro		x86-32
Windows 8.1	Pro		x86-64
Windows Server 2003	Enterprise Edition	SP2	x86-32
Windows Server 2003	Enterprise Edition	SP2	x86-64
Windows Server 2003	Standard Edition	SP2	x86-32
Windows Server 2003	Standard Edition	SP2	x86-64
Windows Server 2003	Storage Server	SP2	x86-32
Windows Server 2003	Storage Server	SP2	x86-64
Windows Server 2003 R2	Enterprise Edition		x86-32
Windows Server 2003 R2	Enterprise Edition		x86-64
Windows Server 2003 R2	Enterprise Edition	SP2	x86-32
Windows Server 2003 R2	Enterprise Edition	SP2	x86-64
Windows Server 2003 R2	Standard Edition		x86-32
Windows Server 2003 R2	Standard Edition		x86-64
Windows Server 2003 R2	Standard Edition	SP2	x86-32
Windows Server 2003 R2	Standard Edition	SP2	x86-64
Windows Server 2003 R2	Storage Server		x86-32
Windows Server 2003 R2	Storage Server		x86-64
Windows Server 2008	Datacenter Edition		x86-32
Windows Server 2008	Datacenter Edition		x86-64
Windows Server 2008	Datacenter Edition	SP2	x86-32
Windows Server 2008	Datacenter Edition	SP2	x86-64
Windows Server 2008	Enterprise Edition		x86-32

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows Server 2008	Enterprise Edition		x86-64
Windows Server 2008	Enterprise Edition	SP2	x86-32
Windows Server 2008	Enterprise Edition	SP2	x86-64
Windows Server 2008	Standard Edition		x86-32
Windows Server 2008	Standard Edition		x86-64
Windows Server 2008	Standard Edition	SP2	x86-32
Windows Server 2008	Standard Edition	SP2	x86-64
Windows Server 2008	Storage Server		x86-32
Windows Server 2008	Storage Server		x86-64
Windows Server 2008	Storage Server	SP1	x86-32
Windows Server 2008	Storage Server	SP1	x86-64
Windows Server 2008	Storage Server	SP2	x86-32
Windows Server 2008	Storage Server	SP2	x86-64
Windows Server 2008	Web Edition		x86-32
Windows Server 2008	Web Edition		x86-64
Windows Server 2008	Web Edition	SP2	x86-32
Windows Server 2008	Web Edition	SP2	x86-64
Windows Server 2008 R2	Datacenter Edition		x86-64
Windows Server 2008 R2	Datacenter Edition	SP1	x86-64
Windows Server 2008 R2	Enterprise Edition		x86-64
Windows Server 2008 R2	Enterprise Edition	SP1	x86-64
Windows Server 2008 R2	Foundation		x86-64
Windows Server 2008 R2	Foundation	SP1	x86-64
Windows Server 2008 R2	Standard Edition		x86-64
Windows Server 2008 R2	Standard Edition	SP1	x86-64
Windows Server 2008 R2	Storage Server		x86-64

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows Server 2008 R2	Storage Server	SP1	x86-64
Windows Server 2008 R2	Web Edition		x86-64
Windows Server 2008 R2	Web Edition	SP1	x86-64
Windows Server 2012	Datacenter		x86-64
Windows Server 2012	Essentials		x86-64
Windows Server 2012	Foundation		x86-64
Windows Server 2012	Standard		x86-64
Windows Server 2012	Storage Server		x86-64
Windows Server 2012 R2	Datacenter		x86-64
Windows Server 2012 R2	Essentials		x86-64
Windows Server 2012 R2	Foundation		x86-64
Windows Server 2012 R2	Standard		x86-64
Windows Server 2012 R2	Storage Server		x86-64
Windows Small Business Server 2003	Premium	SP2	x86-32
Windows Small Business Server 2003	Standard	SP2	x86-32
Windows Small Business Server 2003 R2	Premium		x86-32
Windows Small Business Server 2003 R2	Premium	SP2	x86-64
Windows Small Business Server 2003 R2	Standard		x86-32
Windows Small Business Server 2003 R2	Standard	SP2	x86-64
Windows Small Business Server 2008	Premium		x86-64
Windows Small Business Server 2008	Premium	SP2	x86-64
Windows Small Business Server 2008	Standard		x86-64
Windows Small Business Server 2008	Standard	SP2	x86-64
Windows Small Business Server 2011	Essentials		x86-64
Windows Small Business Server 2011	Essentials	SP1	x86-64
Windows Small Business Server 2011	Premium Add-on		x86-64

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows Small Business Server 2011	Premium Add-on	SP1	x86-64
Windows Small Business Server 2011	Standard		x86-64
Windows Small Business Server 2011	Standard	SP1	x86-64
Windows Vista	Business	SP1	x86-32
Windows Vista	Business	SP1	x86-64
Windows Vista	Business	SP2	x86-32
Windows Vista	Business	SP2	x86-64
Windows Vista	Enterprise	SP1	x86-32
Windows Vista	Enterprise	SP1	x86-64
Windows Vista	Enterprise	SP2	x86-32
Windows Vista	Enterprise	SP2	x86-64
Windows Vista	Home Basic	SP1	x86-32
Windows Vista	Home Basic	SP1	x86-64
Windows Vista	Home Basic	SP2	x86-32
Windows Vista	Home Basic	SP2	x86-64
Windows Vista	Home Premium	SP1	x86-32
Windows Vista	Home Premium	SP1	x86-64
Windows Vista	Home Premium	SP2	x86-32
Windows Vista	Home Premium	SP2	x86-64
Windows Vista	Ultimate	SP1	x86-32
Windows Vista	Ultimate	SP1	x86-64
Windows Vista	Ultimate	SP2	x86-32
Windows Vista	Ultimate	SP2	x86-64
Windows XP	Home Edition	SP2	x86-32
Windows XP	Home Edition	SP3	x86-32
Windows XP	Media Center	SP2	x86-32

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows XP	Media Center	SP3	x86-32
Windows XP	Professional	SP2	x86-32
Windows XP	Professional	SP2	x86-64
Windows XP	Professional	SP3	x86-32

VMware

Name	Version	Service Pack	CPU Architecture
ESX	4.0		x86-32
ESX	4.0		x86-64
ESX	4.0	Update 1	x86-64
ESX	4.0	Update 2	x86-64
ESX	4.0	Update 3	x86-64
ESX	4.0	Update 4	x86-64
ESX	4.1		x86-64
ESX	4.1	Update 1	x86-64
ESX	4.1	Update 2	x86-64
ESX	4.1	Update 3	x86-64
ESXi	4.0		x86-64
ESXi	4.0	Update 1	x86-64
ESXi	4.0	Update 2	x86-64
ESXi	4.0	Update 3	x86-64
ESXi	4.0	Update 4	x86-64
ESXi	4.1		x86-64

VMware

Name	Version	Service Pack	CPU Architecture
ESXi	4.1	Update 1	x86-64
ESXi	4.1	Update 2	x86-64
ESXi	4.1	Update 3	x86-64
ESXi	5.0		x86-64
ESXi	5.0	Update 1	x86-64
ESXi	5.0	Update 2	x86-64
ESXi	5.1		x86-64
ESXi	5.1	Update 1	x86-64

Symantec System Recovery 2013 Basic Edition

Please See: Symantec System Recovery section for Windows Server platforms. Basic editon is not supported on Desktop Operating systems.

Symantec System Recovery 2013 Monitor

Symantec System Recovery 2013 Monitor does not support monitoring SSR-L Clients

Please See: Symantec System Recovery

Symantec System Recovery 2013 Management Solution

Please see Symantec Management Platform and Altiris Solutions Support Matrix document at: <http://www.symantec.com/docs/HOWTO9965>

SMP 7.5 is not supported. Please refer: <http://www.symantec.com/docs/TECH211862>

SSR-MS 2013 SP2 supports following SMP Versions:

- 32-bit: Symantec Management Platform 7.0 MR4
- 64-bit: Symantec Management Platform 7.1 SP2 MP1.1

Also requires:

- .NET Framework 3.5 Sp1
- Internet Explorer version 7.0 or later (in compatibility mode)

Symantec System Recovery 2013 Management Solution (SSR-MS) / Server Operating System Compatibility

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows Server 2003	Enterprise Edition	SP2	x86-32
Windows Server 2003	Standard Edition	SP2	x86-32
Windows Server 2003 R2	Enterprise Edition		x86-32
Windows Server 2003 R2	Standard Edition		x86-32
Windows Server 2008 R2	Datacenter Edition	SP1	x86-64
Windows Server 2008 R2	Enterprise Edition		x86-64
Windows Server 2008 R2	Enterprise Edition	SP1	x86-64
Windows Server 2008 R2	Standard Edition		x86-64
Windows Server 2008 R2	Standard Edition	SP1	x86-64

Symantec System Recovery 2013 Management Solution (SSR-MS) / Client Operating System Compatibility

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows 7	Home Premium		x86-32
Windows 7	Home Premium		x86-64
Windows 7	Professional		x86-32
Windows 7	Professional		x86-64
Windows 7	Professional	SP1	x86-64
Windows 7	Starter		x86-32
Windows 7	Ultimate		x86-32
Windows 7	Ultimate		x86-64
Windows 8	(standard)		x86-32
Windows 8	(standard)		x86-64
Windows 8 [1]	Enterprise		x86-32
Windows 8 [1]	Enterprise		x86-64
Windows 8 [1]	Pro		x86-32
Windows 8 [1]	Pro		x86-64
Windows 8.1	(standard)		x86-32
Windows 8.1	(standard)		x86-64
Windows Server 2003	Enterprise Edition	SP2	x86-32
Windows Server 2003	Enterprise Edition	SP2	x86-64
Windows Server 2003 R2	Enterprise Edition		x86-32
Windows Server 2003 R2	Enterprise Edition		x86-64
Windows Server 2003 R2	Enterprise Edition	SP2	x86-32

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows Server 2003 R2	Enterprise Edition	SP2	x86-64
Windows Server 2003 R2	Standard Edition		x86-32
Windows Server 2003 R2	Standard Edition		x86-64
Windows Server 2003 R2	Standard Edition	SP2	x86-32
Windows Server 2003 R2	Standard Edition	SP2	x86-64
Windows Server 2008 R2	Datacenter Edition		x86-64
Windows Server 2008 R2	Enterprise Edition		x86-64
Windows Server 2008 R2	Enterprise Edition	SP1	x86-64
Windows Server 2008 R2	Standard Edition		x86-64
Windows Server 2008 R2	Standard Edition	SP1	x86-64
Windows Server 2008 R2	Web Edition		x86-64
Windows Server 2012	Datacenter		x86-64
Windows Server 2012	Essentials		x86-64
Windows Server 2012	Foundation		x86-64
Windows Server 2012	Standard		x86-64
Windows Server 2012	Storage Server		x86-64
Windows Small Business Server 2011	Essentials		x86-64
Windows Small Business Server 2011	Essentials	SP1	x86-64
Windows Small Business Server 2011	Premium Add-on	SP1	x86-64
Windows Small Business Server 2011	Standard		x86-64
Windows Small Business Server 2011	Standard	SP1	x86-64
Windows Vista	Business		x86-32
Windows Vista	Business		x86-64
Windows Vista	Enterprise		x86-32
Windows Vista	Enterprise		x86-64
Windows Vista	Home Basic		x86-32

Microsoft

Name	Version	Service Pack	CPU Architecture
Windows Vista	Home Basic		x86-64
Windows Vista	Home Premium		x86-32
Windows Vista	Home Premium		x86-64
Windows Vista	Ultimate		x86-32
Windows Vista	Ultimate		x86-64
Windows XP	Home Edition	SP2	x86-32
Windows XP	Home Edition	SP3	x86-32
Windows XP	Media Center	SP2	x86-32
Windows XP	Media Center	SP3	x86-32
Windows XP	Professional	SP2	x86-32
Windows XP	Professional	SP2	x86-64
Windows XP	Professional	SP3	x86-32
Windows XP	Professional	SP3	x86-64

1. Please refer to technote for more details: <<http://www.symantec.com/docs/DOC6193>>

VMware

Name	Version	Service Pack	CPU Architecture
ESX	4.0		x86-32
ESX	4.0		x86-64
ESX	4.0	Update 1	x86-64
ESX	4.0	Update 3	x86-64
ESX	4.0	Update 4	x86-64
ESX	4.1		x86-32

VMware

Name	Version	Service Pack	CPU Architecture
ESX	4.1		x86-64
ESX	4.1	Update 1	x86-64
ESX	4.1	Update 2	x86-64
ESX	4.1	Update 3	x86-64
ESXi	4.0		x86-64
ESXi	4.0	Update 1	x86-64
ESXi	4.0	Update 3	x86-64
ESXi	4.0	Update 4	x86-64
ESXi	4.1		x86-64
ESXi	4.1	Update 1	x86-64
ESXi	4.1	Update 2	x86-64
ESXi	4.1	Update 3	x86-64
ESXi	5.0		x86-64
ESXi	5.0	Update 1	x86-64
ESXi	5.0	Update 2	x86-64
ESXi	5.1		x86-64
ESXi	5.1	Update 1	x86-64

Symantec System Recovery 2013 for Linux Management Solution (SSRL-MS) / Client Operating System Compatibility

Red Hat

Name	Version	Service Pack	CPU Architecture
Enterprise Linux	5.0 (Advanced)		x86-32
Enterprise Linux	5.0 (Advanced)		x86-64
Enterprise Linux	5.0 (Advanced)	Update 1	x86-32
Enterprise Linux	5.0 (Advanced)	Update 1	x86-64
Enterprise Linux	5.0 (Advanced)	Update 10	x86-32
Enterprise Linux	5.0 (Advanced)	Update 10	x86-64
Enterprise Linux	5.0 (Advanced)	Update 2	x86-32
Enterprise Linux	5.0 (Advanced)	Update 2	x86-64
Enterprise Linux	5.0 (Advanced)	Update 3	x86-32
Enterprise Linux	5.0 (Advanced)	Update 3	x86-64
Enterprise Linux	5.0 (Advanced)	Update 4	x86-32
Enterprise Linux	5.0 (Advanced)	Update 4	x86-64
Enterprise Linux	5.0 (Advanced)	Update 5	x86-32
Enterprise Linux	5.0 (Advanced)	Update 5	x86-64
Enterprise Linux	5.0 (Advanced)	Update 6	x86-32
Enterprise Linux	5.0 (Advanced)	Update 6	x86-64
Enterprise Linux	5.0 (Advanced)	Update 7	x86-32
Enterprise Linux	5.0 (Advanced)	Update 7	x86-64
Enterprise Linux	5.0 (Advanced)	Update 9	x86-32
Enterprise Linux	5.0 (Advanced)	Update 9	x86-64
Enterprise Linux	5.0 (base)		x86-32
Enterprise Linux	5.0 (base)		x86-64
Enterprise Linux	5.0 (base)	Update 1	x86-32
Enterprise Linux	5.0 (base)	Update 1	x86-64
Enterprise Linux	5.0 (base)	Update 10	x86-32

Red Hat

Name	Version	Service Pack	CPU Architecture
Enterprise Linux	5.0 (base)	Update 10	x86-64
Enterprise Linux	5.0 (base)	Update 2	x86-32
Enterprise Linux	5.0 (base)	Update 2	x86-64
Enterprise Linux	5.0 (base)	Update 3	x86-32
Enterprise Linux	5.0 (base)	Update 3	x86-64
Enterprise Linux	5.0 (base)	Update 4	x86-32
Enterprise Linux	5.0 (base)	Update 4	x86-64
Enterprise Linux	5.0 (base)	Update 5	x86-32
Enterprise Linux	5.0 (base)	Update 5	x86-64
Enterprise Linux	5.0 (base)	Update 6	x86-32
Enterprise Linux	5.0 (base)	Update 6	x86-64
Enterprise Linux	5.0 (base)	Update 7	x86-32
Enterprise Linux	5.0 (base)	Update 7	x86-64
Enterprise Linux	5.0 (base)	Update 9	x86-32
Enterprise Linux	5.0 (base)	Update 9	x86-64
Enterprise Linux	6.0	Update 1	x86-64
Enterprise Linux	6.0	Update 2	x86-32
Enterprise Linux	6.0	Update 2	x86-64
Enterprise Linux	6.0	Update 3	x86-32
Enterprise Linux	6.0	Update 3	x86-64
Enterprise Linux	6.0	Update 4	x86-32
Enterprise Linux	6.0	Update 4	x86-64

SUSE

Name	Version	Service Pack	CPU Architecture
SUSE Linux Enterprise Server	10		x86-32
SUSE Linux Enterprise Server	10		x86-64
SUSE Linux Enterprise Server	10	SP1	x86-32
SUSE Linux Enterprise Server	10	SP1	x86-64
SUSE Linux Enterprise Server	10	SP2	x86-32
SUSE Linux Enterprise Server	10	SP2	x86-64
SUSE Linux Enterprise Server	10	SP3	x86-32
SUSE Linux Enterprise Server	10	SP3	x86-64
SUSE Linux Enterprise Server	10	SP4	x86-32
SUSE Linux Enterprise Server	10	SP4	x86-64
SUSE Linux Enterprise Server	11	SP1	x86-32
SUSE Linux Enterprise Server	11	SP1	x86-64
SUSE Linux Enterprise Server	11	SP2	x86-32
SUSE Linux Enterprise Server	11	SP2	x86-64
SUSE Linux Enterprise Server	11	SP3	x86-32
SUSE Linux Enterprise Server	11	SP3	x86-64

Symantec System Recovery 2013 for Linux

Operating System Compatibility

Note:

- SUSE Linux Enterprise Desktop and Red Hat Enterprise Linux Desktop are not supported.
- Symantec System Recovery Linux (SSRL) does not support the backup and recovery of UEFI based computer. Please refer to the link below:
<https://support.symantec.com/en_US/article.TECH230202.html>
- All standard kernel versions are supported for the Linux distributions that are listed.
- The binary drivers are already included for all standard kernels that are supported for the Linux distributions listed.
- For custom kernels (recompiled kernels), the installer builds and installs the custom snap driver for the running custom kernel during installation. The system must have the custom kernel headers on the system.
- SSR Linux can be run on a ESX/Esxi 4, ESX/Esxi 4.1, ESXi 5.0, ESXi 5.1, Windows Server 2008R2 Enterprise and Windows Server 2012 hypervisor virtual machine, provided the guest machine is running a supported operating system.

Red Hat

Name	Version	Service Pack	CPU Architecture
Enterprise Linux	5.0 (Advanced)		x86-32
Enterprise Linux	5.0 (Advanced)		x86-64
Enterprise Linux	5.0 (Advanced)	Update 1	x86-32
Enterprise Linux	5.0 (Advanced)	Update 1	x86-64
Enterprise Linux [1]	5.0 (Advanced)	Update 10	x86-32
Enterprise Linux [1]	5.0 (Advanced)	Update 10	x86-64
Enterprise Linux	5.0 (Advanced)	Update 2	x86-32
Enterprise Linux	5.0 (Advanced)	Update 2	x86-64
Enterprise Linux	5.0 (Advanced)	Update 3	x86-32
Enterprise Linux	5.0 (Advanced)	Update 3	x86-64

Red Hat

Name	Version	Service Pack	CPU Architecture
Enterprise Linux	5.0 (Advanced)	Update 4	x86-32
Enterprise Linux	5.0 (Advanced)	Update 4	x86-64
Enterprise Linux	5.0 (Advanced)	Update 5	x86-32
Enterprise Linux	5.0 (Advanced)	Update 5	x86-64
Enterprise Linux	5.0 (Advanced)	Update 6	x86-32
Enterprise Linux	5.0 (Advanced)	Update 6	x86-64
Enterprise Linux	5.0 (Advanced)	Update 7	x86-32
Enterprise Linux	5.0 (Advanced)	Update 7	x86-64
Enterprise Linux	5.0 (Advanced)	Update 8	x86-32
Enterprise Linux	5.0 (Advanced)	Update 8	x86-64
Enterprise Linux [2]	5.0 (Advanced)	Update 9	x86-32
Enterprise Linux [2]	5.0 (Advanced)	Update 9	x86-64
Enterprise Linux	5.0 (base)		x86-32
Enterprise Linux	5.0 (base)		x86-64
Enterprise Linux	5.0 (base)	Update 1	x86-32
Enterprise Linux	5.0 (base)	Update 1	x86-64
Enterprise Linux [1]	5.0 (base)	Update 10	x86-32
Enterprise Linux [1]	5.0 (base)	Update 10	x86-64
Enterprise Linux	5.0 (base)	Update 2	x86-32
Enterprise Linux	5.0 (base)	Update 2	x86-64
Enterprise Linux	5.0 (base)	Update 3	x86-32
Enterprise Linux	5.0 (base)	Update 3	x86-64
Enterprise Linux	5.0 (base)	Update 4	x86-32
Enterprise Linux	5.0 (base)	Update 4	x86-64
Enterprise Linux	5.0 (base)	Update 5	x86-32
Enterprise Linux	5.0 (base)	Update 5	x86-64

Red Hat

Name	Version	Service Pack	CPU Architecture
Enterprise Linux	5.0 (base)	Update 6	x86-32
Enterprise Linux	5.0 (base)	Update 6	x86-64
Enterprise Linux	5.0 (base)	Update 7	x86-32
Enterprise Linux	5.0 (base)	Update 7	x86-64
Enterprise Linux	5.0 (base)	Update 8	x86-32
Enterprise Linux	5.0 (base)	Update 8	x86-64
Enterprise Linux [2]	5.0 (base)	Update 9	x86-32
Enterprise Linux [2]	5.0 (base)	Update 9	x86-64
Enterprise Linux	6.0		x86-32
Enterprise Linux	6.0		x86-64
Enterprise Linux	6.0	Update 1	x86-32
Enterprise Linux	6.0	Update 1	x86-64
Enterprise Linux	6.0	Update 2	x86-32
Enterprise Linux	6.0	Update 2	x86-64
Enterprise Linux [2]	6.0	Update 3	x86-32
Enterprise Linux [2]	6.0	Update 3	x86-64
Enterprise Linux [2]	6.0	Update 4	x86-32
Enterprise Linux [2]	6.0	Update 4	x86-64

1. Requires SSRL 2013 SP2.

2. Requires SSRL 2013 SP1.

SUSE

Name	Version	Service Pack	CPU Architecture
SUSE Linux Enterprise Server	10		x86-32
SUSE Linux Enterprise Server	10		x86-64
SUSE Linux Enterprise Server	10	SP1	x86-32
SUSE Linux Enterprise Server	10	SP1	x86-64
SUSE Linux Enterprise Server	10	SP2	x86-32
SUSE Linux Enterprise Server	10	SP2	x86-64
SUSE Linux Enterprise Server	10	SP3	x86-32
SUSE Linux Enterprise Server	10	SP3	x86-64
SUSE Linux Enterprise Server	10	SP4	x86-32
SUSE Linux Enterprise Server	10	SP4	x86-64
SUSE Linux Enterprise Server	11		x86-32
SUSE Linux Enterprise Server	11		x86-64
SUSE Linux Enterprise Server	11	SP1	x86-32
SUSE Linux Enterprise Server	11	SP1	x86-64
SUSE Linux Enterprise Server	11	SP2	x86-32
SUSE Linux Enterprise Server	11	SP2	x86-64
SUSE Linux Enterprise Server [1]	11	SP3	x86-32
SUSE Linux Enterprise Server [1]	11	SP3	x86-64

1. Requires SSRL 2013 SP2.

File System Compatibility

Note:

- Symantec System Recovery 2013 Linux Edition only supports the listed file systems. Other file systems such as JFS, NSS, and Reiser4 are not supported.

File System Compatibility

File System	Version	O/S
Ext2		All SSR-L supported Linux platforms
Ext3		All SSR-L supported Linux platforms
Ext4		All SSR-L supported Linux platforms
FAT16 [1]		All SSR and SSR-L supported platforms
FAT32		All SSR and SSR-L supported platforms
ReiserFS	3	All SSR-L supported Linux platforms
XFS		All SSR-L-2013 supported SLES platforms

1. With 2 Gb limit.