

Veritas™ Desktop and Laptop Option 9.9 Software Compatibility List



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DLO Administration Server, Administration Console, Maintenance Server, Database Server, Dedupe Server, Edge Server, IO Server

OS Version	Edition	Platform
Windows Server 2022	Standard, Data Center	x64
Windows Server 2019	Standard, Data Center	x64
Windows Server 2016	Standard, Data Center	x64
Windows Server 2012 R2 - with Update 2919355	Standard, Data Center	x64
Windows Server 2012	Standard, Data Center	x64
Windows Storage Server (2016, 2012 R2, 2012)	-	x64

Note 1: The DLO components can be installed on VMware ESXi and Hyper-V servers. Ensure that the virtual environment meets all the hardware requirements and the recommendations specified by the respective vendors.

Note 2: The DLO components can be installed on Microsoft Azure and Amazon Web Services (AWS) cloud.

Note 3: The DLO Administration Console component can also be installed on the supported platforms for [Windows Desktop Agent](#).

Note 4: The DLO 9.9 Server components have been qualified for co-existence with Veritas Backup Exec 22.0 & Veritas NetBackup 10.0.

Note 5: The DLO 9.9 Server components are backward compatible with DLO Agent version 9.7 and 9.8.

Note 6: The Veritas NetBackup Appliances and Veritas Access Appliances are not supported with DLO and cannot be configured as Storage Locations.

DLO Database Supported SQL Versions

SQL Server	Edition	Platform
SQL Server 2019	Standard, Enterprise, Express	x64
SQL Server 2017	Standard, Enterprise, Express	x64
SQL Server 2016 SP2	Standard, Enterprise, Express	x64
SQL Server 2014 SP3	Standard, Enterprise, Express	x86, x64
SQL Server 2012 SP4	Standard, Enterprise, Express	x86, x64

Note 1: By default, DLO installs its own instance of SQL Server 2017 Express. Ensure to manually install the Microsoft® SQL Server® 2017 Express Latest Cumulative Update available [here](#)

Desktop Agent for Windows

OS Version	Edition	Platform
Windows 11 – Version 23H2 (2023 Update)	Pro, Education, Enterprise	x64
Windows 11 – Version 22H2 (2022 Update)	Pro, Education, Enterprise	x64
Windows 11 – Version 21H2 (October 2021 Update)	Pro, Education, Enterprise	x64
Windows 10 – Version 22H2 (2022 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 21H2 (November 2021 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 21H1 (May 2021 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 20H2 (October 2020 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 2004 (May 2020 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 1909 (November 2019 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 1903 (May 2019 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 1809 (October 2018 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 - Version 1803 (Spring Creator Update)	Pro, Education, Enterprise	x86, x64
Windows 10 - Version 1709 (Fall Creators Update)	Pro, Education, Enterprise	x86, x64
Windows 10 - Version 1703 (Creator Update)	Pro, Education, Enterprise	x86, x64
Windows 10 - Version 1607 (Anniversary Update)	Pro, Education, Enterprise	x86, x64
Windows 8.1		x86, x64

Note 1: The Desktop Agent will install and run on 64-bit platform in 32-bit compatibility mode unless the default mail client is 64-bit Microsoft Outlook.

Note 2: On 64-bit machines, the default Desktop Agent installation path is C:\Program Files (x86)\Veritas\Veritas DLO\DLO.

Note 3: The Desktop Agent supports backup of endpoints with full disk encryption and logical drive encryption using Bitlocker.

Note 4: Web Restore capability is supported with the following browsers – Google Chrome, Mozilla Firefox, Internet Explorer, Microsoft Edge & Safari. It is recommended to use the latest browser version.

Desktop Agent for Mac

Mac Version	Platform
macOS Sonoma	64-bit
macOS Ventura	64-bit
macOS Monterey	64-bit

DLO Office Application Support

Office Application	Platform
Microsoft Office 2019	32-bit, 64-bit
Microsoft Office 2016	32-bit, 64-bit

DLO Cluster Support

Product	OS Version	Platform
Microsoft Cluster Service	Windows Server 2016	x64
Microsoft Cluster Service	Windows Server 2012 R2	x64
Microsoft Cluster Service	Windows Server 2012	x64

Note 1: SQL Cluster is not supported in DLO.

DLO Upgrade Support

Direct Upgrade to latest version supported from
Veritas Desktop and Laptop Option 9.8.3
Veritas Desktop and Laptop Option 9.8.2
Veritas Desktop and Laptop Option 9.8
Veritas Desktop and Laptop Option 9.7

Retiring Soon

Note: The following items are supported by Desktop and Laptop Option 9.9 and will be phased out in the upcoming major release.

Product	Edition	Platform
macOS Monterey	-	64-bit
SQL Server 2012 SP4	Standard, Enterprise, Express	x86, x64
Windows 8.1	Pro, Education, Enterprise	x86, x64
Windows Server 2012	Pro, Education, Enterprise	x86, x64
Windows Server 2012 R2	Pro, Education, Enterprise	x86, x64

End-of-Life Information

EOL Notice: The following are no longer supported for use with this version of Veritas Desktop and Laptop Option. The 'Version EOL Started' identifies the Version of Desktop and Laptop Option that no longer provides the support and includes all subsequent releases.

Product	Platform	Version EOL Started
IBM Lotus Notes 10	-	DLO 9.9
Mac OS 11.6	x64	DLO 9.8.3
Mac OS 11.5	x64	DLO 9.8.3
Mac OS 11.4	x64	DLO 9.8.3
Mac OS 11.3	x64	DLO 9.8.3
Mac OS 11.2	x64	DLO 9.8.3
Mac OS 11.1	x64	DLO 9.8.3
Mac OS 10.15	x64	DLO 9.8.3
Windows 8	x86, x64	DLO 9.8.3
Windows 7 SP1	x86, x64	DLO 9.8.3
IBM Lotus Notes 9	-	DLO 9.8.3
IBM Lotus Notes 8.5.3	-	DLO 9.8.3
Mac OS 10.14	x64	DLO 9.8
Mac OS 10.13.6	X64	DLO 9.8
SQL Server 2016 SP1	x86, x64	DLO 9.6
SQL Server 2016	x86, x64	DLO 9.6
SQL Server 2014 SP2	x86, x64	DLO 9.6