

Veritas Desktop and Laptop Option 9.3

The Desktop and Laptop Option is a network share-based protection and synchronization solution for Windows and Mac that enhances your current IT desktop and laptop protection policies using your existing IT infrastructure.

It enables continuous, nonintrusive backup of files, regardless of whether a computer is connected to the network (corporate or public) or offline.

Built with ease of use in mind, the Desktop and Laptop Option allows both small and large enterprises to:

- Deploy with remarkable ease
- Manage backup and recovery tasks centrally across the entire organization

Upgrading to Veritas DLO 9.3

DLO supports upgrades from the following previous versions:

- Veritas DLO 9.2
- Veritas DLO 9.1
- Veritas DLO 9.0, Veritas DLO 9.0 SP1
- Symantec DLO 8.0, Symantec DLO 8.0 SP1, Symantec DLO 8.0 SP2, Symantec DLO 8.0 SP3, and Symantec DLO 8.0 SP4
- Symantec DLO 7.6 and Symantec DLO 7.6 SP1

For any existing customers with previous version of DLO (DLO Backup Exec 2010 R3, DLO 7.0, DLO 7.5, DLO 7.5 SP1), it will be a stepped upgrade support. That is, customers should first upgrade the existing version of DLO to Symantec DLO 7.6, and then upgrade to Veritas DLO 9.3.

Note: Before upgrading to Veritas DLO 9.3, ensure that the License file is downloaded and is available.

For more details on downloading the License file, refer *Veritas_DLO_9.3_Download_License_file* document.

To upgrade from a supported version of DLO to Veritas DLO 9.3

1. Run **setup.exe** to start the installation wizard.

The Veritas DLO installation pre-requisites will be listed.

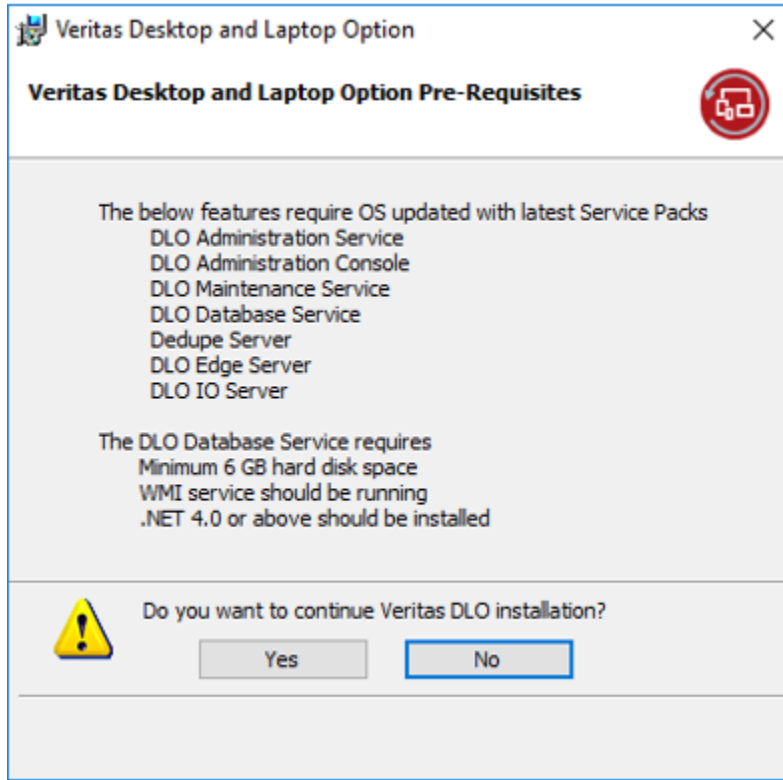


Figure 1 Veritas Desktop and Laptop Options - Pre-Requisites

2. Click **Yes** to continue with installation.

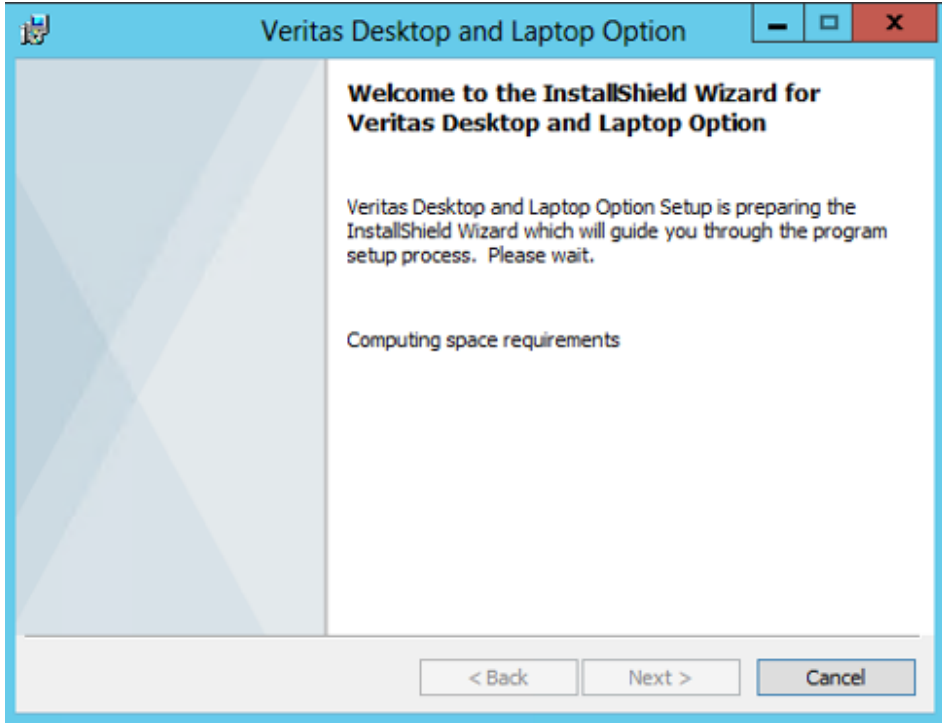


Figure 2 Veritas Desktop and Laptop Option Installer Wizard

3. Click **Next**.

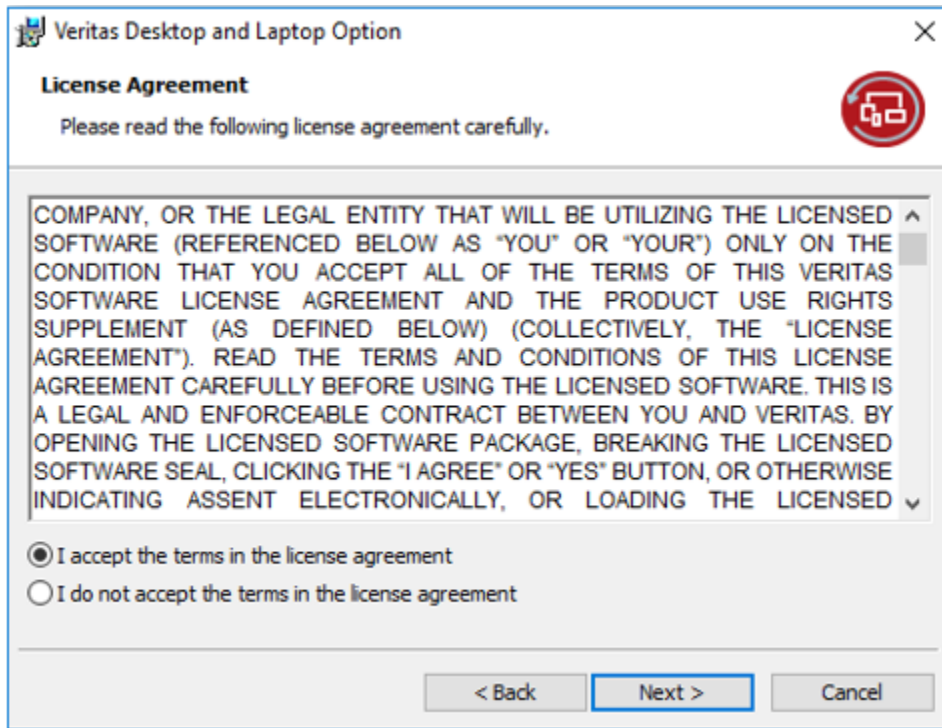


Figure 3 Veritas Desktop and Laptop Option License Agreement

4. Read the license agreement, and if you accept the terms, select **I accept the terms in the license agreement**.

5. Click **Next**.
6. In the Installer wizard of Veritas DLO 9.3, **Backup Database** option is displayed.

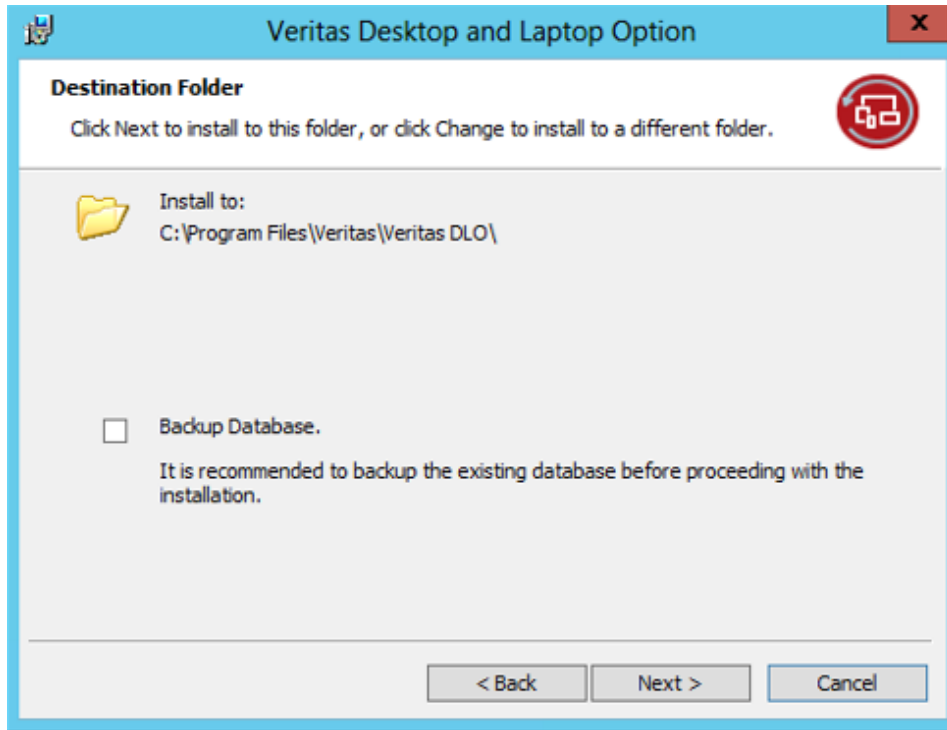


Figure 4 Veritas Desktop and Laptop Option Database Backup option

Note: This is an optional step during upgrade process. To take backup of the Database, select Backup Database check box and enter the path or click **Browse** to navigate to the desired network or local path to which you want to backup the database. The backed up database will be available in the network or the local path in .bak format.

7. Click **Next**.
8. Click **Browse** and select the DLO License file.

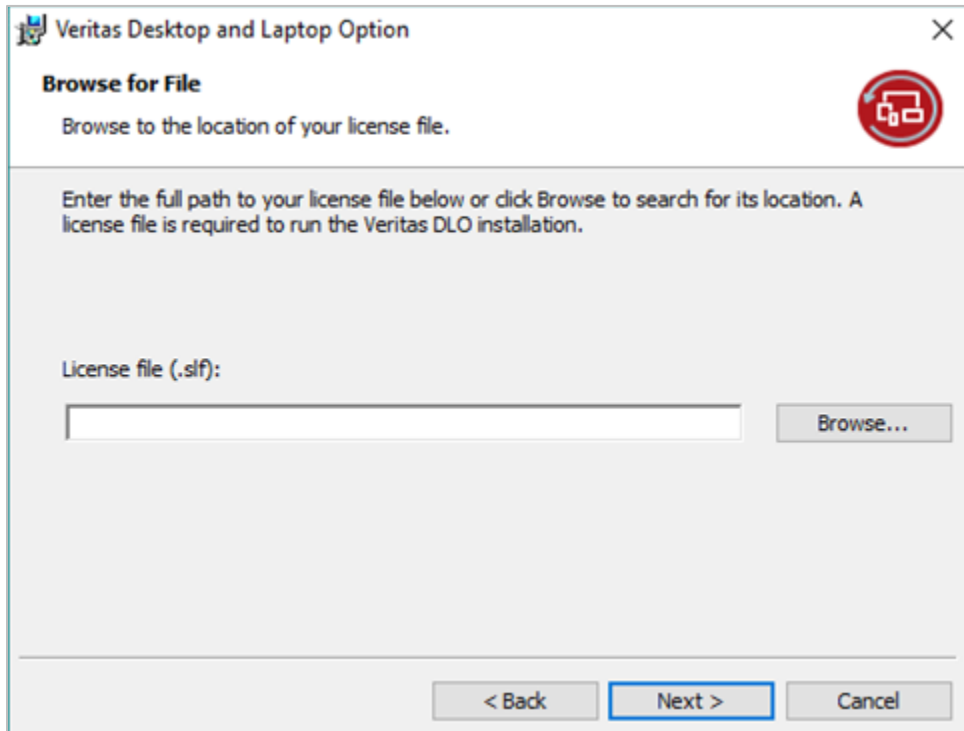


Figure 5 Veritas Desktop and Laptop Option Add License page

9. Click **Next**.
10. Enter the credentials for SQL Service Account.

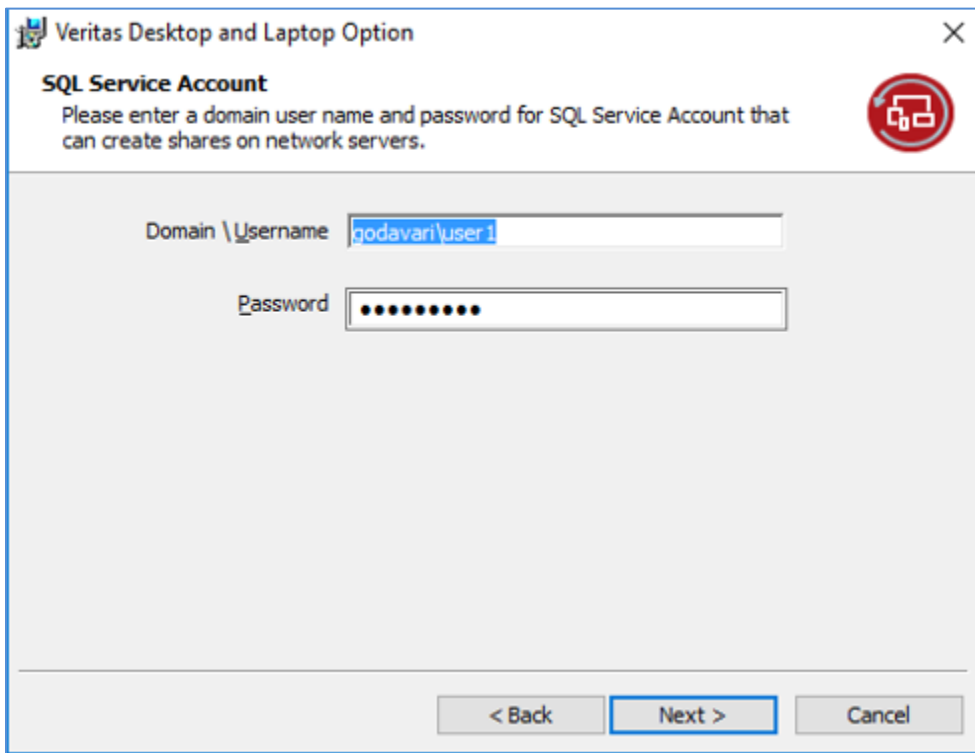
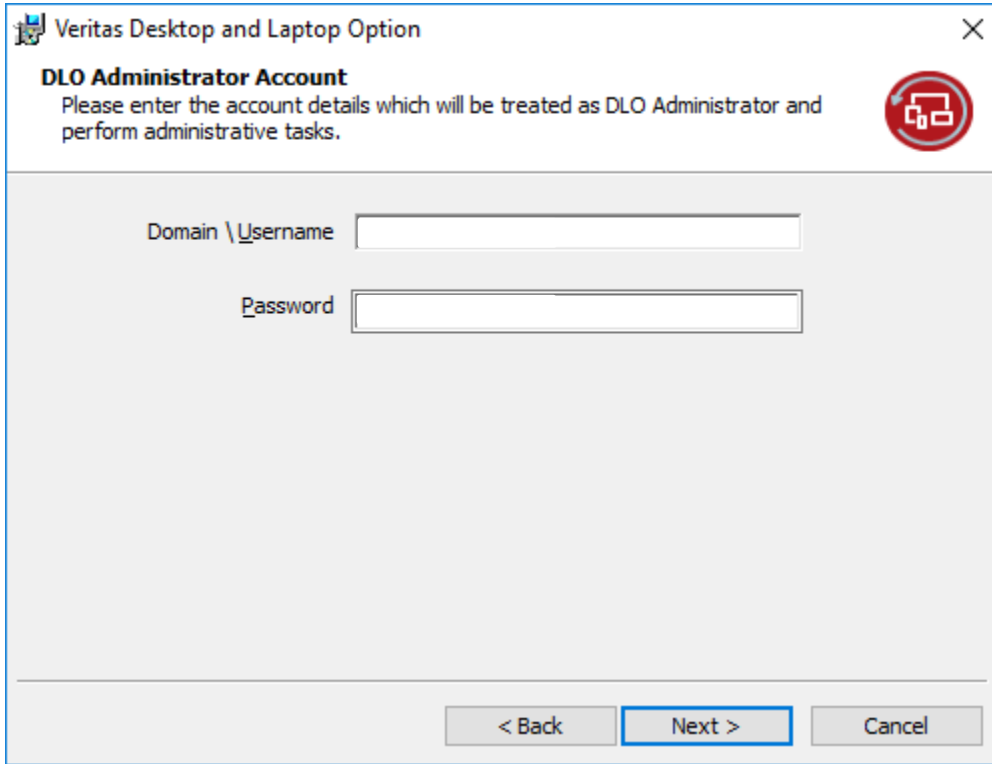


Figure 6 Veritas Desktop and Laptop Option SQL Service Account

11. Click **Next**.
12. Enter the credentials for DLO Administrator Service Account which will be used to create DLO Storage Locations.



The screenshot shows a dialog box titled "Veritas Desktop and Laptop Option" with a close button (X) in the top right corner. Below the title bar, the text reads "DLO Administrator Account" followed by "Please enter the account details which will be treated as DLO Administrator and perform administrative tasks." To the right of this text is a red circular icon containing a white server rack symbol. The main area of the dialog box contains two text input fields: "Domain \Username" and "Password". At the bottom of the dialog box, there are three buttons: "< Back", "Next >" (which is highlighted with a blue border), and "Cancel".

Figure 7 Veritas Desktop and Laptop Option DLO Administrator Account

13. Click **Next**.

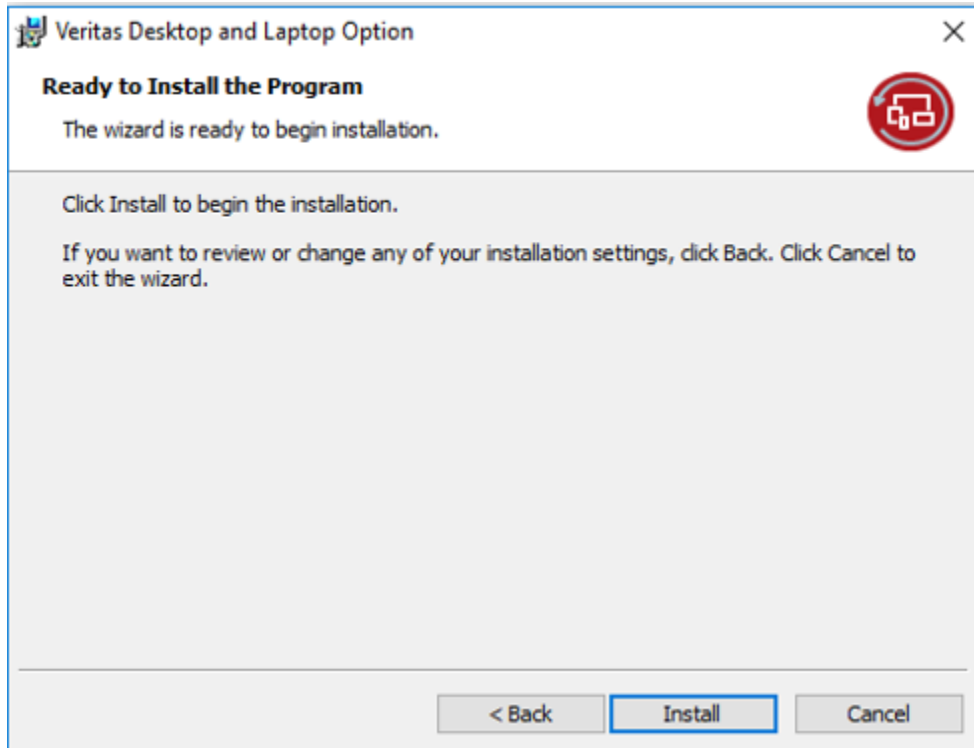


Figure 8 Veritas Desktop and Laptop Option Installation page

14. Click **Install** to begin the installation.

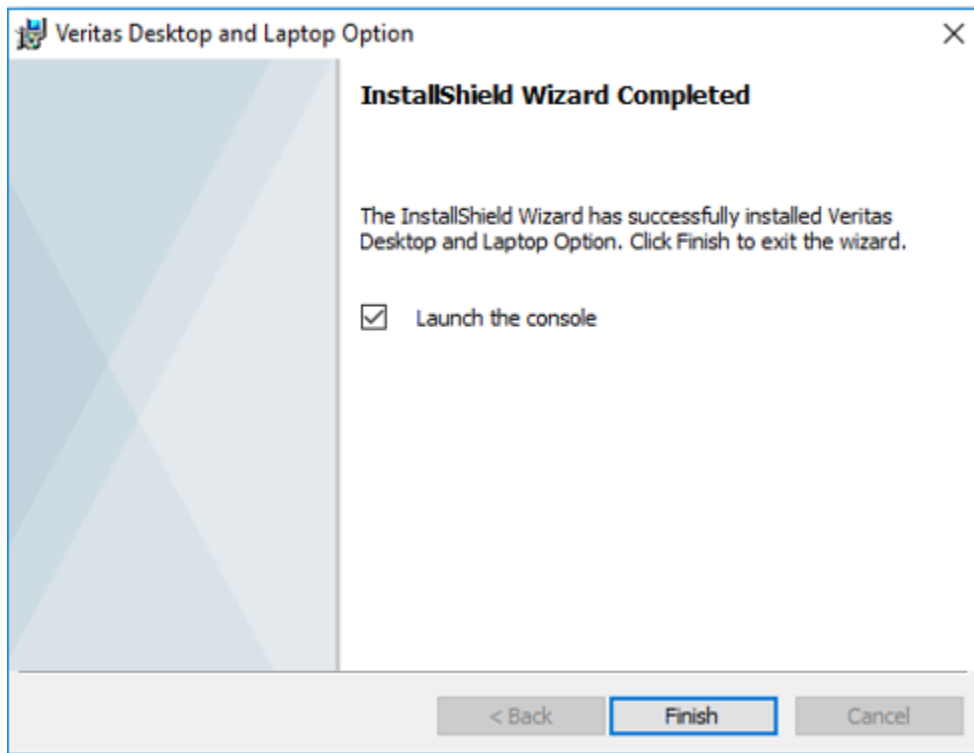


Figure 9 Veritas Desktop and Laptop Option Installation Complete

15. Click **Finish** once installation is completed.

Verifying License Information

The license information is available from the DLO Administration Console.

- On the main menu, click **Help > About Desktop and Laptop Option**. The **About Veritas Desktop and Laptop** option dialog appears.

This provides the licensing information, option to change license key, and number of days remaining for the license to expire.

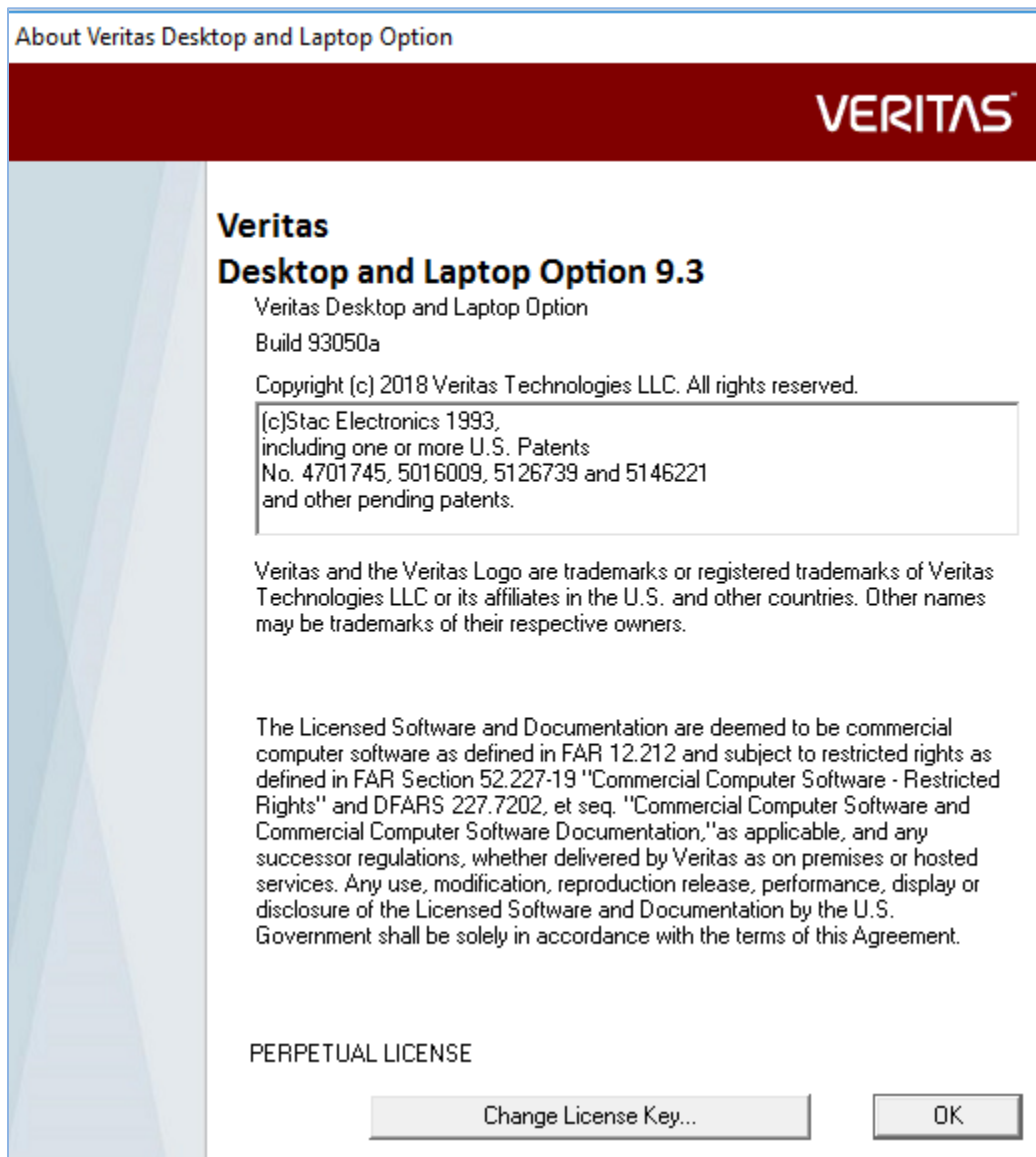


Figure 10 About Veritas Desktop and Laptop Option

Changing the License File

An option is available in the DLO Administration Console to change the license file.

To change the license file:

Option 1:

1. On the main menu, click **Help > About Desktop and Laptop Option**. The **About Desktop and Laptop Option** dialog box appears (See *Figure 17*).
2. Click **Change the License Key**. The **Change License Key** dialog appears.
3. Click **Browse** and select DLO license file.
4. Click **Change**.

Option 2:

1. On the main menu, click **Help > Change License Key**. The **Change License Key** dialog appears.

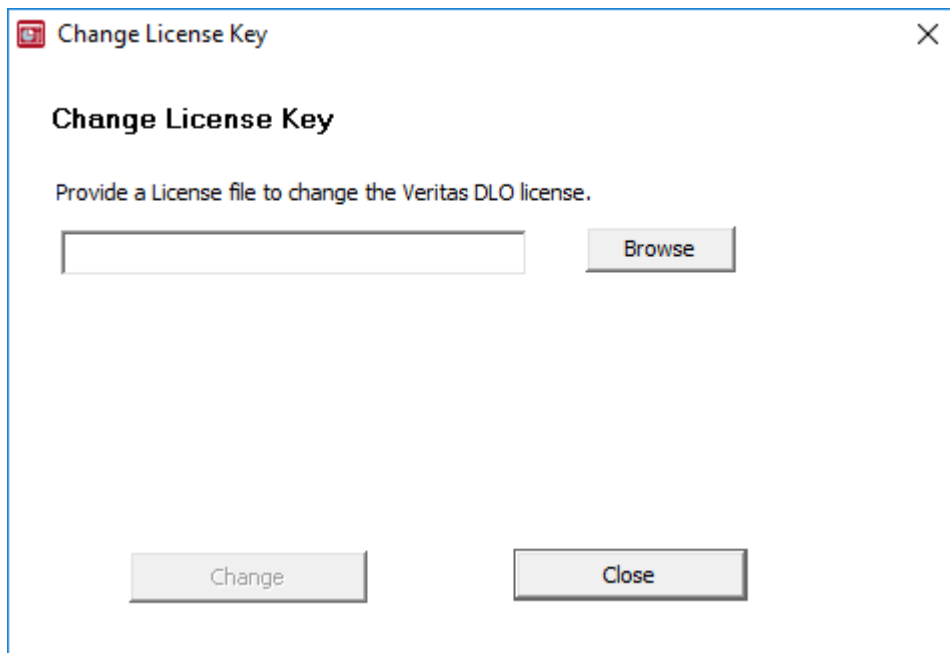


Figure 11 Change License Key

2. Click **Browse** and select DLO license file.
3. Click **Change**.

Option 3:

Use the command-line utility to add or change the license file.

1. Open the command prompt.
2. From the command line on the DLO Administration Server, change to the DLO installation directory.

Default installation directory:

Example C:\Program Files\Veritas\Veritas DLO

3. Run the following command:

DLOCommandu.exe -ChangeLicense <license file path>

Option	Description
-LIST	Lists the installed license file
-ADD	Adds new license file

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