

Veritas™ Desktop and Laptop Option 9.3 Software Compatibility List



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DLO Administration Server

Administration Server Matrix

OS Version	Platform	Veritas DLO 9.3	Note
Windows 2016 Server (Standard, Data Center)	x64	X	
Windows 2012 R2 Server – with Update 2919355 (Standard, Data Center)	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2008 R2 Servers SP1 (Standard, Enterprise, Data Center)	x64	X	
Windows 2008 Servers SP2 (Standard, Enterprise)	x86	X	
Windows 2008 Servers SP2 (Standard, Enterprise)	x64	X	
Windows Storage Server (2016, 2012 R2, 2012, 2008 R2)	x64	X	

Note: All the DLO components can be installed on virtual machines. You can install all the DLO components on a VMware ESXi and Hyper-V servers. Ensure that your virtual environment meets all the hardware requirements and the recommendations that VMware specifies. Hardware that VMware and Hyper-V does not support may cause unknown issues.

You can install all DLO Server components on Microsoft Azure and Amazon Web Services (AWS) cloud.

Dedupe Server

Dedupe Server Matrix

OS Version	Platform	Veritas DLO 9.3	Note
Windows 2016 Server (Standard, Data Center)	x64	X	
Windows 2012 R2 Server – with Update 2919355 (Standard, Data Center)	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2008 R2 Servers SP1 (Standard, Enterprise, Data Center)	x64	X	
Windows 2008 Servers SP2 (Standard, Enterprise)	x86	X	
Windows 2008 Servers SP2 (Standard, Enterprise)	x64	X	
Windows Storage Server (2016, 2012 R2, 2012, 2008 R2)	x64	X	

Edge Server

Edge Server Matrix

OS Version	Platform	Veritas DLO 9.3	Note
Windows 2016 Server (Standard, Data Center)	x64	X	
Windows 2012 R2 Server – with Update 2919355 (Standard, Data Center)	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2008 R2 Servers SP1 (Standard, Enterprise, Data Center)	x64	X	
Windows 2008 Servers SP2 (Standard, Enterprise)	x86	X	
Windows 2008 Servers SP2 (Standard, Enterprise)	x64	X	
Windows Storage Server (2016, 2012 R2, 2012, 2008 R2)	x64	X	

IO Server

IO Server Matrix

OS Version	Platform	Veritas DLO 9.3	Note
Windows 2016 Server (Standard, Data Center)	x64	X	
Windows 2012 R2 Server – with Update 2919355 (Standard, Data Center)	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2008 R2 Servers SP1 (Standard, Enterprise, Data Center)	x64	X	
Windows 2008 Servers SP2 (Standard, Enterprise)	x86	X	
Windows 2008 Servers SP2 (Standard, Enterprise)	x64	X	
Windows Storage Server (2016, 2012 R2, 2012, 2008 R2)	x64	X	

DLO Maintenance Server

DLO Maintenance Server Matrix

OS Version	Platform	Veritas DLO 9.3	Note
Windows 2016 Server (Standard, Data Center)	x64	X	
Windows 2012 R2 Server – with Update 2919355 (Standard, Data Center)	x64	X	
Windows 2012 Server (Standard, Data Center)	x64	X	
Windows 2008 R2 Servers SP1 (Standard, Enterprise, Data Center)	x64	X	
Windows 2008 Servers SP2 (Standard, Enterprise)	x86	X	
Windows 2008 Servers SP2 (Standard, Enterprise)	x64	X	
Windows Storage Server (2016, 2012 R2, 2012, 2008 R2)	x64	X	

DLO Administration Console

Administration Console Matrix

OS Version	Platform	Veritas DLO 9.3	Note
Windows 10 - Version 1803 (Spring Creator Update)	x86	X	1
Windows 10 - Version 1803 (Spring Creator Update)	x64	X	1
Windows 10 - Version 1709 (Fall Creators Update)	x86	X	1
Windows 10 - Version 1709 (Fall Creators Update)	x64	X	1
Windows 10 - Version 1703 (Creator Update)	x86	X	1
Windows 10 - Version 1703 (Creator Update)	x64	X	1
Windows 10 - Version 1607 (Anniversary Update)	x86	X	1
Windows 10 - Version 1607 (Anniversary Update)	x64	X	1
Windows 10 - Version 1511 (November Update)	x86	X	1
Windows 10 - Version 1511 (November Update)	x64	X	1
Windows 10 - Version 1507	x86	X	1
Windows 10 - Version 1507	x64	X	1
Windows 8.1	x86	X	
Windows 8.1	x64	X	
Windows 8	x86	X	
Windows 8	x64	X	
Windows 7 SP1	x86	X	
Windows 7 SP1	x64	X	
Windows 7	x86	X	
Windows 7	x64	X	
Windows Vista SP1/SP2	x86	X	
Windows Vista SP1/SP2	x64	X	
Windows Vista	x86	X	
Windows Vista	x64	X	

Windows 2016 Server	x64	X	
Windows 2012 R2 Server – with Update 2919355	x64	X	
Windows 2012 Server	x64	X	
Windows 2008 R2 Server SP1	x64	X	
Windows 2008 Server	x86	X	
Windows 2008 Server	x64	X	
Windows Storage Server (2016, 2012 R2, 2012, 2008 R2)	x64	X	

Note 1: The DLO Administration Console can be installed on Pro, Education and Enterprise editions of Windows 10 OS version.

Desktop Agent for Windows

Desktop Agent Matrix

OS Version	Platform	Veritas DLO 9.3	Note
Windows 10 - Version 1803 (Spring Creator Update)	x86	X	6
Windows 10 - Version 1803 (Spring Creator Update)	x64	X	2, 6
Windows 10 - Version 1709 (Fall Creators Update)	x86	X	6
Windows 10 - Version 1709 (Fall Creators Update)	x64	X	2, 6
Windows 10 - Version 1703 (Creator Update)	x86	X	6
Windows 10 - Version 1703 (Creator Update)	x64	X	2, 6
Windows 10 - Version 1607 (Anniversary Update)	x86	X	6
Windows 10 - Version 1607 (Anniversary Update)	x64	X	2, 6
Windows 10 - Version 1511 (November Update)	x86	X	6
Windows 10 - Version 1511 (November Update)	x64	X	2, 6
Windows 10 - Version 1507	x86	X	6
Windows 10 - Version 1507	x64	X	2, 6

Windows 8.1	x86	X	
Windows 8.1	x64	X	2
Windows 8	x86	X	
Windows 8	x64	X	2
Windows 7 SP1	x86	X	
Windows 7 SP1	x64	X	2
Windows 7	x86	X	
Windows 7	x64	X	2
Windows Vista SP2	x86	X	
Windows Vista SP2	x64	X	2

Note 1: The Desktop Agent will install and run on 64-bit platform in 32-bit compatibility mode.

Note 2: 64-bit DLO Agent is installed on 64-bit Windows desktops, if and only if the Agents machine's default mail client is 64-bit Microsoft Outlook. In all other cases, the Desktop Agent will install and run on 64-bit platform in 32-bit compatibility mode.

Note 3: The default installation path of the Agent during installation in 64-bit machines remains *C:\Program Files (x86)\Veritas\Veritas DLO\DLO* irrespective of 32-bit or 64-bit DLO Agent being installed. Users can install the DLO Agent to other folders of their choice by changing the path during installation.

Note 4: Veritas DLO 9.3 Agents are not supported on Windows RT.

Note 5: The DLO Desktop Agent is not supported on Microsoft Server Operating Systems.

Note 6: The DLO Desktop Agent can be installed on the Pro, Education and Enterprise editions of Windows 10 OS versions.

Desktop Agent for MAC

Desktop Agent Matrix

MAC OS Version	Platform	Veritas DLO 9.3	Note
10.13	64-bit	X	
10.12	64-bit	X	
10.11	64-bit	X	
10.10	64-bit	X	
10.9	64-bit	X	

DLO Office Application Support

Office Application Support Matrix

Office Application	Veritas DLO 9.3
MS Office 2016 32-bit	X
MS Office 2016 64-bit	X
MS Office 2013 32-bit	X
MS Office 2013 64-bit	X
MS Office 2010 32-bit SP1	X
MS Office 2010 64-bit SP1	X
MS Office 2010 32-bit	X
MS Office 2010 64-bit	X
MS Office 2007 SP3	X
MS Office 2007 SP2	X
MS Office 2007 SP1	X
MS Office 2007	X
IBM Lotus Notes 9	X
IBM Lotus Notes 8.5.3	X

DLO Database Support

Veritas DLO 9.3 has support for the following SQL versions:

SQL Editions	Platform	Veritas DLO 9.3
SQL Standard Edition 2017	x64	X
SQL Enterprise Edition 2017	x64	X
SQL Express Edition 2017	x64	X
SQL Enterprise Edition 2016 SP1	x64	X
SQL Standard Edition 2016 SP1	x64	X
SQL Express Edition 2016 SP1	x64	X
SQL Enterprise Edition 2016	x64	X
SQL Standard Edition 2016	x64	X
SQL Express Edition 2016	x64	X
SQL Enterprise Edition 2014 SP2	x86	X
SQL Enterprise Edition 2014 SP2	x64	X
SQL Standard Edition 2014 SP2	x86	X
SQL Standard Edition 2014 SP2	x64	X
SQL Express Edition 2014 SP2	x86	X
SQL Express Edition 2014 SP2	x64	X
SQL Enterprise Edition 2014 SP1	x86	X
SQL Enterprise Edition 2014 SP1	x64	X
SQL Standard Edition 2014 SP1	x86	X
SQL Standard Edition 2014 SP1	x64	X
SQL Express Edition 2014 SP1	x86	X
SQL Express Edition 2014 SP1	x64	X
SQL Enterprise Edition 2012	x86	X
SQL Enterprise Edition 2012	x64	X
SQL Standard Edition 2012	x86	X
SQL Standard Edition 2012	x64	X

SQL Editions	Platform	Veritas DLO 9.3
SQL Express Edition 2012	x86	X
SQL Express Edition 2012	x64	X
SQL 2008 R2 Express SP2	x86	X
SQL 2008 R2 Express SP2	x64	X
SQL 2008 R2 Express SP1	x86	X
SQL 2008 R2 Express SP1	x64	X
SQL Standard Edition 2008 R2	x86	X
SQL Standard Edition 2008 R2	x64	X
SQL Express Edition 2008 R2	x86	X
SQL Express Edition 2008 R2	x64	X
SQL Enterprise Edition 2008 R2	x86	X
SQL Enterprise Edition 2008 R2	x64	X
SQL Express Edition 2008	x86	X
SQL Express Edition 2008	x64	X
SQL Enterprise Edition 2008	x86	X
SQL Enterprise Edition 2008	x64	X
SQL Standard Edition 2008	x86	X
SQL Standard Edition 2008	x64	X

DLO Mobile Application

DLO Mobile App Matrix

Mobile OS Platform	OS Versions	Veritas DLO 9.3	Note
Android	Nougat (7.0) Marshmallow Lollipop	X	
iOS	iOS 10 iOS 9 iOS 8.x iOS 7	X	

Supported Devices: Android phones, Android Tablets, iPads, iPhones, iPad mini, iPod touch

DLO Web Restore

Browser Matrix

Browser Version	Veritas DLO 9.3	Note
Internet Explorer 10 and above	X	
Mozilla Firefox 32 and above	X	
Google Chrome 39 and above	X	
Safari 5.1 and above	X	
Microsoft Edge	X	

DLO Cluster Support

Veritas DLO 9.3 has cluster support for DLO Administration service.

Vendor	Product	OS Version	Platform	Veritas DLO 9.3	Note
Microsoft	MSCS	Windows 2012 R2 Server	x64	X	
Microsoft	MSCS	Windows 2008 R2 Server SP1	x64	X	
Microsoft	MSCS	Windows 2012 Server	x64	X	
Microsoft	MSCS	Windows 2008 Server SP2	x86	X	
Microsoft	MSCS	Windows 2008 Server SP2	x64	X	

DLO UPGRADE SUPPORT

Direct upgrade to Veritas DLO 9.3 is supported only from the following DLO versions:

Product	Service Packs
DLO 9.2	NA
DLO 9.1	NA
DLO 9.0	All Service Packs
DLO 8.0	All Service Packs
DLO 7.6	All Service Packs

Step Upgrade:

Product	Step Upgrade to (before upgrading to next version of DLO)
DLO 7.5 SP1	DLO 7.6
DLO 7.5	DLO 7.6
DLO 7.0	DLO 7.6
DLO Backup Exec 2010 R3	DLO 7.6

Note: For customers with the above versions of DLO, upgrade the existing version to Symantec DLO 7.6, and then upgrade to Veritas DLO 9.3.

Veritas Product Compatibility

Symantec/Veritas Products

Product Name	Qualified Version	Notes
Symantec Endpoint Protection	12	1
Symantec Endpoint Protection	11	1
Veritas Backup Exec	20.1	2
Veritas Backup Exec	20	2
Symantec Backup Exec	15	2
Symantec Backup Exec	2014	2
Symantec System Recovery	2013 / 2013 R2	2
Symantec NetBackup	7	2
Veritas NetBackup	8.1	2

Note 1: The DLO Desktop Agent can be installed on a computer that runs Symantec Endpoint Protection.

Note 2: The product and the DLO Administration Server are compatible and can coexist on a single server.

Encryption Support Compatibility with DLO Desktop Agent

Encryption Type	Veritas DLO 9.3	Note
Full Disk Encryption	Supported	
Logical Drive Encryption	Not Supported	Supported only for BitLocker
Files/Folder Level Encryption	Not Supported	Supported only for SecureAge Encryption tool in the Backup Over Internet (BOI) mode.

End-of-Life Information

EOL Notice: The following are no longer supported for use with the 9.3 version of Veritas Desktop and Laptop Option.

- The Version EOL Started identifies the Version of Desktop and Laptop Option that no longer provides the support and includes all subsequent releases.

Name	Version	Service Pack	CPU Architecture	Version EOL Started
Microsoft Windows 2003 Server	All Versions and Editions	All Service Packs	x86-64bit	DLO 8.0 SP3
Microsoft Windows 2003 R2 Server	All Versions and Editions	All Service Packs	x86-64bit	DLO 8.0 SP3
Microsoft Windows XP	All Versions and Editions	All Service Packs	x86-64bit	DLO 9.0
MAC OS	10.8	All Updates	x64bit	DLO 9.0
MAC OS	10.7	All Updates	x86-64bit	DLO 9.0
Microsoft Office 2003	All Versions and Editions	All Service Packs	x86-64 bit	DLO 9.0
IBM Lotus Notes	8	All Updates		DLO 9.0
IBM Lotus Notes	7	All Updates		DLO 9.0
SQL Server 2005	All Versions and Editions	All Service Packs		DLO 9.0