

Arctera™ Desktop and Laptop Option 10.0 Software Compatibility List



DLO Administration Server, Administration Console, Maintenance Server, Database Server, Dedupe Server, Edge Server, IO Server

OS Version	Edition	Platform
Windows Server 2025	Standard, Data Center	x64
Windows Server 2022	Standard, Data Center	x64
Windows Server 2019	Standard, Data Center	x64
Windows Server 2016	Standard, Data Center	x64
Windows Server 2012 R2 - with Update 2919355	Standard, Data Center	x64
Windows Server 2012	Standard, Data Center	x64
Windows Storage Server (2016, 2012 R2, 2012)	-	x64

Note 1: The DLO components can be installed on VMware ESXi and Hyper-V servers. Ensure that the virtual environment meets all the hardware requirements and the recommendations specified by the respective vendors.

Note 2: The DLO components can be installed on Microsoft Azure and Amazon Web Services (AWS) cloud.

Note 3: The DLO Administration Console component can also be installed on the supported platforms for [Windows Desktop Agent](#).

Note 4: The DLO 10.0 Server components have been qualified for co-existence with Arctera Backup Exec 25.0

Note 5: The DLO 10.0 Server components are backward compatible with DLO Agent version 9.7, 9.8 and 9.9.

Note 6: Veritas Access Appliances are not supported with DLO and cannot be configured as Storage Locations.

Note 7: Supported languages for the System Recovery 24 are: Chinese (Simplified), English, French, German, Japanese, and Spanish

Note 8: DLO supports TLS 1.3.

DLO Database Supported SQL Versions

SQL Server	Edition	Platform
SQL Server 2022	Standard, Enterprise, Express	x64
SQL Server 2019	Standard, Enterprise, Express	x64
SQL Server 2017	Standard, Enterprise, Express	x64
SQL Server 2016 SP2	Standard, Enterprise, Express	x64
SQL Server 2014 SP3	Standard, Enterprise, Express	x86, x64

Note 1: By default, DLO installs its own instance of SQL Server 2017 Express. Ensure to manually install the Microsoft® SQL Server® 2017 Express Latest Cumulative Update available [here](#)

Note 2: DLO does not support high-availability configurations such as SQL Always On Availability Groups.

Desktop Agent for Windows

OS Version	Edition	Platform
Windows 11 – Version 24H2 (2024 Update)	Pro, Education, Enterprise	x64
Windows 11 – Version 23H2 (2023 Update)	Pro, Education, Enterprise	x64
Windows 11 – Version 22H2 (2022 Update)	Pro, Education, Enterprise	x64
Windows 11 – Version 21H2 (October 2021 Update)	Pro, Education, Enterprise	x64
Windows 10 – Version 22H2 (2022 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 21H2 (November 2021 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 21H1 (May 2021 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 20H2 (October 2020 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 2004 (May 2020 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 1909 (November 2019 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 1903 (May 2019 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 – Version 1809 (October 2018 Update)	Pro, Education, Enterprise	x86, x64
Windows 10 - Version 1803 (Spring Creator Update)	Pro, Education, Enterprise	x86, x64
Windows 10 - Version 1709 (Fall Creators Update)	Pro, Education, Enterprise	x86, x64

Note 1: The Desktop Agent will install and run on 64-bit platform in 32-bit compatibility mode unless the default mail client is 64-bit Microsoft Outlook.

Note 2: On 64-bit machines, the default Desktop Agent installation path is C:\Program Files (x86)\Veritas\Veritas DLO\DLO.

Note 3: The Desktop Agent supports backup of endpoints with full disk encryption and logical drive encryption using Bitlocker.

Note 4: Web Restore capability is supported with the following browsers – Google Chrome, Mozilla Firefox, Internet Explorer, Microsoft Edge & Safari. It is recommended to use the latest browser version.

Desktop Agent for Mac

Mac Version	Platform
macOS Sequoia	64-bit
macOS Sonoma	64-bit
macOS Ventura	64-bit

Note: MAC DLO Agent installations are not supported on Intel processor architecture and can be installed on ARM processor architecture alone.

DLO Office Application Support

Office Application	Platform
Microsoft Office 2019	32-bit, 64-bit
Microsoft Office 2016	32-bit, 64-bit

DLO Cluster Support

Product	OS Version	Platform
Microsoft Cluster Service	Windows Server 2016	x64

Note 1: SQL Cluster is not supported in DLO.

DLO Upgrade Support

Direct Upgrade to latest version supported from
Veritas Desktop and Laptop Option 9.9
Veritas Desktop and Laptop Option 9.8.3
Veritas Desktop and Laptop Option 9.8.2
Veritas Desktop and Laptop Option 9.8
Veritas Desktop and Laptop Option 9.7

Retiring Soon

Note: The following items are supported by Desktop and Laptop Option 10.0 and will be phased out in the upcoming release.

Product	Edition	Platform
Windows Server 2012	Standard, Data Center	x64
Windows Server 2012 R2 - with Update 2919355	Standard, Data Center	x64

End-of-Life Information

EOL Notice: The following are no longer supported for use with this version of Arctera Desktop and Laptop Option. The 'Version EOL Started' identifies the Version of Desktop and Laptop Option that no longer provides the support and includes all subsequent releases.

Product	Platform	Version EOL Started
macOS Monterey	64-bit	DLO 10.0
SQL Server 2012 SP4	x86, x64	DLO 10.0
Windows 10 - Version 1703 (Creator Update)	x86, x64	DLO 10.0
Windows 10 - Version 1607 (Anniversary Update)	x86, x64	DLO 10.0
Windows 8.1	x86, x64	DLO 10.0
IBM Lotus Notes 10	-	DLO 9.9